1	HOLLEY NAVARRE WATER SYSTEM THE CLUB AT HIDDEN CREEK COMBINED BOARD MEETINGS
	DECEMBER 17, 2019
3	6:00 P.M 8:35 P.M.
4	
5	MIKE KENNEDY, PRESIDENT
6	YVONNE HARPER, VICE PRESIDENT
7	KEVIN LANIER, SECRETARY-TREASURER
8	DARYL LYNCHARD, DIRECTOR
9	MARK MILLER, DIRECTOR
10	WILL GOULET, DIRECTOR
11	BARBARA CARAWAN, OFFICE MANAGER
12	ROB WILLIAMSON, CEO, HNWS
13	PHIL PHILLIPS, MESI
14	CORY SNYDER, MESI
15	CLINTON WELLS, HNWS
16	MARK TURNER, HNWS
17	TORIN BRAND, IT HNWS
18	CHRIS LEGG, HNWS
19	DANNY HAWKINS, HNWS
20	AMBER BUCHOLTZ, HNWS
21	CINDY CALLEN, GM, CLUB AT HIDDEN CREEK
22	ALSO PRESENT:
23	KEITH KILPATRICK, ESQUIRE  DEBORAH KHARUF, COURT REPORTER  JAMIE CENTRY NAVARRE REFOR
24	JAMIE GENTRY, NAVARRE PRESS CARMEN REYNOLDS, JAMES DABNEY
25	HOLLEY NAVARRE FIRE DEPT. DREW BUFFINGTON AIR COMMANDO, WAYNE NORAD

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1
                        P-R-O-C-E-E-D-I-N-G-S
 2
                   MR. KENNEDY: I call this meeting to
 3
    order. Director Miller, will you please lead us in
 4
    prayer?
 5
                   MR. MILLER: Yes. Please bow your heads
 6
    with me.
 7
                   (INVOCATION GIVEN BY DIRECTOR MILLER.)
 8
                   MR. KENNEDY: Director Goulet, would you
9
    lead us in the pledge of allegiance?
10
                   (PLEDGE OF ALLEGIANCE LED BY DIRECTOR
11
    GOULET.)
12
                   MR. KENNEDY: Thank you. Mr. Secretary,
13
   do we have a quorum?
14
                   MR. LANIER: We have a quorum.
15
                   MR. KENNEDY: Thank you, sir. Meeting
16
    announcements: Audio and video recorders are in use.
17
    Please silence all cell phones. If anyone would like to
18
    address the Board on an agenda item or in open forum,
    please sign up on the sheet back there at the door.
19
2.0
                   MR. LANIER: Is your mike on?
21
                   MR. KENNEDY: Yes.
22
                   MR. LANIER: Didn't hear it.
23
                   MR. KENNEDY: Mr. Williamson, do we have
24
    some presentations?
25
                   MR. WILLIAMSON: I think we have guests
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1
    that would like to receive a big fake check. So I am
 2
    going to turn it over to Cindy and let her celebrate what
 3
    they did with Hometown Heroes this year.
 4
                   MS. CALLEN: I would like to have Wayne
 5
   Norad come up. Club at Hidden Creek had a tournament and
 6
    we raised $20,000. We are giving Air Commando a check
    for $10,000. We would like to go ahead and present it to
    them. This is --
                               I will tell you what, let me
 9
                   MR. NORAD:
10
    get my Air Commando -- I was at the game last night, so
11
    Monday night football --
12
                   MR. WILLIAMSON: Can we have the Board go
13
    down and get a picture with these folks, please?
14
                   (PHOTO TAKEN.)
15
                   MS. CALLEN: Thank you very much.
16
                   (APPLAUSE.)
17
                   MR. NORAD: And just to let you know, our
18
    Commando -- Air Commando Association and our foundation
    has helped out a lot with the Staff Sergeant Cole Condiff
19
20
    missing in the ocean and his family. We are trying to
21
    take care of them the best we can. Thank you so much for
22
    your support.
                   We appreciate it.
23
                   MR. KENNEDY: Thank you, sir.
24
                   (APPLAUSE.)
25
                   MS. CALLEN: Drew?
```

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1
                   MR. BUFFINGTON: Yes, ma'am?
 2
                   MS. CALLEN: Come on up, guys.
 3
                   The other charity we are representing, we
 4
    are donating to is the Holley Navarre Fire District.
 5
                   MR. BUFFINGTON: Yes, ma'am. Thank you
 6
    very much.
 7
                   MS. CALLEN: They also are going to get a
 8
    check for $10,000. Thank you for all you do.
 9
                   (PHOTO TAKEN.)
10
                   (APPLAUSE.)
11
                   MR. BUFFINGTON: Yeah. I just -- this is
12
    greatly appreciated -- the Chief is actually on some
13
   business right now. Otherwise, he would be here himself.
14
   A lot of this is actually going to go towards capital
15
    outlay that we haven't been able to get through grants,
16
    chief among those we are looking at is a ballistic vest
17
    that all Fire Departments are now going to.
18
                   Especially since everything that happened
19
    at NAS Pensacola this past week, it hit a little too
20
    close to home, so deadly, so this money is going to help
    out a lot with stuff of that nature.
21
22
                   (APPLAUSE.)
23
                   MR. KENNEDY:
                                 Thank you.
24
                   MR. WILLIAMSON: I want to say thank you
25
   to Britt Landrum and his band. They came out and played
```

```
for free and donated their time as well to kind of serve
 1
    as entertainment for the event.
 2
                   And Cindy and her team did an unbelievable
 3
 4
    job working monster hours to get the golf course ready.
 5
    And everybody said it was one of the best events yet.
 6
                   MR. KENNEDY:
                                Thank you so much.
 7
                   MS. CALLEN: Thank you.
 8
                   MR. KENNEDY: All right. First order of
 9
   business is approval of the minutes and transcripts.
10
    the Board will permit, I will split these out in separate
11
   motions.
12
                   Do we have a motion to approve the
13
   November 19th regular meeting minutes as presented?
14
                   MR. MILLER: So moved.
15
                   MR. LYNCHARD: Second.
16
                   MR. GOULET: Second.
                   MR. KENNEDY: Any further discussion?
17
18
                   (NO AUDIBLE RESPONSE.)
                   MR. KENNEDY: Those in favor say "Aye"?
19
2.0
                   MR. LYNCHARD: Aye.
                   MR. MILLER: Aye.
21
22
                   MR. GOULET: Aye.
23
                   MR. LANIER:
                                Aye.
2.4
                   MS. HARPER: Aye.
25
                   MR. KENNEDY: Those opposed say "No"?
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```
(NO AUDIBLE RESPONSE.)
 1
 2
                   MR. KENNEDY: Motion carries.
 3
                   Do we have a motion to approve the
 4
    redacted October 15th Special Confidential Personnel
 5
    Meeting minutes as presented?
 6
                   MR. LYNCHARD: So moved.
 7
                   MR. MILLER: Second.
 8
                   MR. KENNEDY: Any further discussion?
 9
                   (NO AUDIBLE RESPONSE.)
10
                   MR. KENNEDY: Those in favor say "Aye"?
11
                   MR. LYNCHARD: Aye.
12
                   MR. MILLER: Aye.
                   MR. GOULET: Aye.
13
14
                   MR. LANIER: Aye.
15
                   MS. HARPER: Aye.
16
                   MR. KENNEDY: Those opposed say "No"?
17
                   (NO AUDIBLE RESPONSE.)
                   MR. KENNEDY: Motion carries.
18
19
                   And do we have a motion to approve the
20
    redacted October 23rd Confidential Personnel and
21
    attorney-client privilege meeting minutes as presented?
22
                   MR. MILLER: So moved.
23
                   MR. LANIER: Second.
2.4
                   MR. KENNEDY: Any further discussion?
25
                   (NO AUDIBLE RESPONSE.)
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1
                   MR. KENNEDY: Those in favor say "Aye"?
 2
                   MR. LYNCHARD: Aye.
 3
                   MR. MILLER: Aye.
                   MR. GOULET:
 4
                                Aye.
 5
                   MR. LANIER: Aye.
 6
                   MS. HARPER: Aye.
 7
                   MR. KENNEDY: Those opposed say "No"?
 8
                   (NO AUDIBLE RESPONSE.)
 9
                   MR. KENNEDY: Motion carries.
10
                   Next item is the approval of memberships.
11
    Secretary Lanier?
12
                   MR. LANIER: Yes. We have 273 new
13
    memberships and 263 cancelled memberships with 3
    transfers.
14
15
                   MR. KENNEDY: Thank you, sir. Do we have
16
    a motion to approve the memberships as presented?
17
                   MR. MILLER: So moved.
18
                   MR. LANIER: Second.
19
                   MR. KENNEDY: Any further discussion?
20
                   (NO AUDIBLE RESPONSE.)
21
                   MR. KENNEDY: Those in favor say "Aye"?
22
                   MR. LYNCHARD: Aye.
23
                   MR. MILLER: Aye.
2.4
                   MR. GOULET: Aye.
25
                   MR. LANIER: Aye.
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```
1
                   MS. HARPER:
                                Aye.
 2
                   MR. KENNEDY: Those opposed say "No"?
                   (NO AUDIBLE RESPONSE.)
 3
                   MR. KENNEDY: Motion carries.
 4
 5
                   Next item is finance, review of the
 6
    November 2019 financial statement. Mr. Williamson?
 7
                   MR. WILLIAMSON: Thank you, Mr. Chairman.
    You have the information in your back-up. For a bit of
    review, the total revenue is $882,697.65 for the month of
10
    November, against total expenses of $838,575.10, leaving
    an operating income of $44,122.55 through 11 months of
11
12
    the year.
13
                   Expenses, water and wastewater, all those
14
    departments and general administrative, they were all
15
    under budget currently through 11 months.
16
    looking at 210 water customers added through 11 months of
17
    the year and 166 sewer customers through 11 months of the
18
    year. That concludes my report.
19
                   MR. KENNEDY: Thank you, sir.
20
                   Is there a motion to approve the November
21
    2019 financial statements as presented?
22
                   MR. MILLER:
                                So moved.
23
                   MR. LANIER:
                                Second.
2.4
                   MR. KENNEDY: Any further discussion?
25
                   MR. LYNCHARD: Yes. I have a question.
```

```
1
   Last month, we discussed the credit card bills and I
    appreciate y'all sending those to us. And after looking,
 3
    I have one question. What would be the reasoning behind
    buying $5,000 worth of gift cards at Home Depot and then
 5
    turning around and using those for business expenses?
 6
                   MR. WILLIAMSON: It was a mistake.
 7
                   MR. LYNCHARD: It was a mistake? Did we
 8
    ever find the other $1600 worth of receipts that were
 9
   missing?
10
                   MR. WILLIAMSON: I am not aware of any
11
    receipts that are missing.
12
                   MR. LYNCHARD: In the sheets, it said,
    "Remaining gift card balance, $1601.54, WS supplies."
13
14
    But there's no -- we have got receipts for everything
1.5
    other than that.
16
                   MR. GOULET: Like $1600 missing.
17
                   MR. WILLIAMSON: It hadn't been spent yet.
18
                   MR. LYNCHARD: Oh, it hadn't?
19
                   MR. WILLIAMSON: It was just the balance.
20
                   MR. LYNCHARD: So we just booked it as
21
    expenses when we hadn't spent it?
22
                   MR. WELLS: Well, I know there is still a
23
    card that has some credit on it that we are trying to
2.4
    spend up before the end of the year.
25
                   MR. WILLIAMSON: We got hacked. Somebody
```

```
1
    sent an email to Donna impersonating an employee saying,
    you know, "Go and buy these cards," and thankfully,
 2
    Donna, before she executed what was the rest of this
    instruction, we snuffed it out.
 5
                   And so, we were left with the gift cards,
 6
    so we have been using those gift cards to pay for
    expenses as they come up.
 8
                   MR. LYNCHARD: Okay.
 9
                   MR. WILLIAMSON: And, yeah, good of you to
10
    bring it up for sure.
11
                   MR. LYNCHARD: Yeah. That's nice to know.
12
    Yeah.
13
                   MR. WILLIAMSON: It's not something we
14
    would normally do.
15
                   MR. GOULET: Can Torin look into that to
    see how they got into our server?
16
17
                               It wasn't actually hacking.
                   MR. BRAND:
18
                   MR. WILLIAMSON: Phishing.
19
                   MR. BRAND: A spam email got through and
20
    it was more of a phishing, a phishing email that just
21
    requested gift cards be purchased.
22
                   MR. LANIER: Have we done additional
23
    training for the employees that have access to Internet?
2.4
                   MR. BRAND: Yes. As well as the spam
25
   filter. I mean, we are trying to improve it and we are
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```
1
   looking to go towards Office 365, which is actually a
   better spam filter than GoDaddy, so we are actively
   trying to combat it. But, you know, as much as we combat
    it, they get better, too, so --
                   MR. GOULET: Well, how is a PO issue to do
 5
 6
   it? I don't understand. You say there is a PO system
   when we use a credit card before it's used. I am just
   questioning, how does a PO get issued to purchase this?
    I am just -- I just don't want this to happen again.
10
    That's what I am saying. I don't understand.
11
                   MR. WILLIAMSON: The person that
12
    impersonated the email impersonated me. She thought it
13
   was coming from me and I was requesting to purchase gift
14
   cards.
15
                   And she called me to say, "I am at Lowe's.
16
   I have purchased these gift cards, you know. What do you
17
   want me to do with them? Do you really want me to follow
18
   the rest of the instructions?"
19
                   And, obviously, I am, like, "I have no
20
   idea what you are talking about." And that's when we
21
    found out what had happened. So she thought she was
22
   honoring a request initially from me. So that's why that
23
   came up.
24
                   But, ultimately, we ended up getting it
25
   and we have since put additional checks and balances that
```

```
1
    if you ever get a request like that again, just
 2
    immediately go to the source.
                   Because of the process that you mentioned,
 3
 4
    Director Goulet, we have got to get an approved PO for
 5
    that.
 6
                   MR. KENNEDY: And I believe, Torin, you
    sent out an email to all of us so that we can better
    be --
 9
                   MR. BRAND:
                               There was an email immediately
10
    sent out to all employees on the GoDaddy server that day,
    just warning everyone about that specific one. Then, we
11
12
   had, I believe, two more emails since just with some
    reminders to keep --
13
14
                   MR. WILLIAMSON: City of Pensacola --
15
    after the City of Pensacola, I asked Torin to put out
16
    another reminder of that.
17
                   MR. KENNEDY: I got the very -- the
18
    exact -- the exact same email, but from the CEO of the
19
   First Tee Program.
20
                   MR. WILLIAMSON:
                                   Wow.
21
                   MR. KENNEDY: Yeah. I mean, they just --
22
    they just got the email. And they send it to you and it
23
    says the same thing. So, like you said, it's a phishing
24
    expedition, so --
25
                   MR. BRAND: And, you know, they most
```

```
likely go through the website and pick out, you know,
 1
    high execs' names and use them to target employees once
 2
 3
    they have employee emails, so --
 4
                   MR. KENNEDY: Okay. Any further
 5
    discussions?
 6
                   MR. MILLER: I have an item.
 7
                   MR. KENNEDY: Yes, sir.
 8
                   MR. MILLER: I want to thank y'all for
 9
    providing the budget-to-actual worksheet. That's really
10
    helpful for us to see where we are month-to-month.
11
    the third page in in our financials in our back-up.
12
                   I do have one question. I think the
    calculation on the last line for the net income/loss, if
13
14
    you look at the way the variance is calculated, I don't
15
    think that is -- that calculation is done correctly.
16
                   MR. LYNCHARD: Yeah. Maybe not.
17
                   MR. WILLIAMSON: What you do think,
    Director --
18
                   MR. MILLER: But I do appreciate that. I
19
20
    like being able to look and see, you know, where we are
21
    year-to-date and on budget month as well.
22
                   MR. KENNEDY: All right. Any further
23
    questions or comments?
2.4
                   (NO AUDIBLE RESPONSE.)
25
                   MR. KENNEDY: Very good. Those in favor
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say "Aye"?
 1
 2
                   MR. LYNCHARD: Aye.
 3
                   MR. MILLER: Aye.
                   MR. GOULET:
 4
                                Aye.
 5
                   MR. LANIER: Aye.
 6
                   MS. HARPER: Aye.
 7
                   MR. KENNEDY: Those opposed say "No"?
 8
                   (NO AUDIBLE RESPONSE.)
                   MR. KENNEDY: Motion carries.
 9
10
                   Next order of business is the 2020 water
11
    line extensions and/or upgrades. Mr. Williamson?
12
                   MR. WILLIAMSON: Thank you, Mr. Chairman.
13
   As it says in the back-up, at the end of the last meeting
14
    or at the last meeting, the Board had requested that
15
    staff evaluate some possible extensions and what the cost
16
    would be associated with those.
17
                   You have a detailed brief that was put
18
    together by Phil. And you have that as part of the
19
    back-up. It describes a couple of projects and the
2.0
    associated costs. Also provides a back-up narrative
21
    about the history of line extensions related directly to
22
    fire protection improvements in the system.
23
                   And both Clinton and Phil are here
24
    available to answer questions related to this item.
25
    I will try to help as well.
```

```
1
                   MR. KENNEDY: All right. So at this time,
 2
    I will entertain a motion to the water line extensions or
 3
    upgrades, if any?
                   MR. GOULET: I make a motion to approve
 4
 5
    for further discussion.
 6
                   MR. LYNCHARD: Second.
 7
                   MR. MILLER: Approve -- approve what?
 8
   Both projects?
 9
                   MR. LYNCHARD: I don't think we are going
10
    to approve anything.
11
                   MR. MILLER:
                                Okay.
12
                   MR. LYNCHARD: We just want to discuss it.
                   MR. MILLER: Clarify the motion, please.
13
                   MR. GOULET: I make a motion for further
14
    discussion.
15
16
                   MR. MILLER: Okay.
17
                   MR. KENNEDY: All right. And there was a
18
    second.
19
                   MR. LYNCHARD: Yes. I seconded it.
20
                   MR. KENNEDY: All right. Now, further
   discussion?
21
22
                   MR. GOULET: I know we spoke about the
23
    fire protection and upgrading the lines and the cost of
24
    this. I know I spoke with Mr. Williams personally. Were
   we able to make any adjustments in the budget --
25
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```
1
                   MR. WILLIAMSON: Talking about after the
2
    last meeting, now that we have the price in here, I don't
 3
   have any direction from the Board to amend the proposed
   budget that the Board approved. But if there was a Board
    action, then we would do our best to amend the budget.
 5
 6
                   As I put in the back-up, we don't
7
    currently have money in the budget for that in the
    operations account, given what we need to pay out in the
9
    first six months of the year with pension plan
10
    obligations. It just -- we don't have the money to put
11
   toward that right now.
12
                   So we pretty much either need a rate
13
    increase to satisfy these projects or if we wanted -- if
14
    the Board desired to move forward with them -- or we
15
    would have to look for savings elsewhere.
16
                   MR. GOULET: I know Ms. Carmen Reynolds
17
   has definitely been a big advocate on this, as well as
   myself, and she has been able to find grants and funding
18
19
   possibly for future expansion of the water lines of the
20
    fire system.
                  I know she has spoken to the Chief on this.
21
                   Ms. Reynolds, would you be willing to come
22
    up and explain to us what you found on this? Would you
23
    allow that, Mike?
2.4
                   MR. KENNEDY: Oh, absolutely. Yeah.
25
                   MR. GOULET: Maybe she can shed some light
```

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on it?
 1
 2
                   MR. KENNEDY: Director Lynchard, did you
 3
   have a question?
                   MR. LYNCHARD: I wanted to say something,
 5
   but I don't -- here, I will let -- I will talk real quick
 6
    and then you can follow it up.
 7
                   It was my intention whenever I brought
 8
    this up the first time that we wouldn't really be -- we
    wouldn't necessarily be voting to pay for all of this.
10
    We were trying to get an idea as to what it would cost.
    Because we are -- but you can't go to the Water System or
11
12
    the homeowner and find out how much it is going to cost
13
   to run a line extension. You come to the Water System.
14
                   Now, we have got an idea as to what it
15
    would cost. And we can go and we can discuss this with
16
    the community. And it is more of a community project.
17
    It's not a Water System project.
18
                   It's, "This is about what it is going to
19
    cost. Let's go to the Fire Department and see if they
20
   have got any money or if there are any grants."
21
                   Then, we have got a certain pool of money
22
    that we know about. Then, we can go to the homeowners
23
    and we can say, "Okay. This is how much it will cost per
    lot, as we have got in here."
2.4
25
                   And you go to the County, and you say,
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"Okay. What would an MSBU cost? Or how long could you
1
    do an MSBU on these people for this line? And how much
    is your insurance for the people on that line going to go
    down per year?"
 5
                   And maybe you get it to a point to where
 6
   you can do these line extensions for little or nothing.
7
                   The homeowner can -- you have got grants.
8
    You have got the Water System and the Fire Department
   working together. You have got the homeowner that is
10
   basically netting zero. But they are getting fire
   protection. So that's kind of where -- I think this is a
11
12
    start, but it is just a way to open the conversation with
13
   everybody.
14
                   MS. HARPER: May I make a motion?
                   MR. KENNEDY: Well, let's see what Ms.
15
16
   Reynolds has as support --
17
                   MS. HARPER: Before you do that -- and
18
    this is what I had wanted to do prior -- is to have the
   Board support behind you. So the motion would be to
19
2.0
    allow Daryl Lynchard to be the lead for the Holley
21
   Navarre Water System Board to speak with the Fire
22
   Department Chief and the County and whomever else would
23
   need to be spoken with in order to lead this effort to
2.4
   get the grants, to get the community support to make this
25
   happen. And then, to come back to the Board and to bring
```

```
that information back to us so that we can make informed
 1
 2
    decisions moving forward.
                   MR. KENNEDY: Okay. So before --
 3
                   MR. MILLER: I will second that motion.
 4
 5
                   MR. KENNEDY: All right. We have a
 6
    second.
 7
                   MR. LANIER: We already have one motion
 8
    open on the floor, so that one needs to be withdrawn
    or --
10
                   MS. HARPER: Or amended.
11
                   MR. MILLER: Well, the motion was to
12
   discuss it, which we are discussing.
13
                   MR. KENNEDY: Well, we would need to --
14
   can you rescind the --
15
                   MR. GOULET: Yeah.
                                       That's fine.
                                                     I would
16
    just like Ms. Reynolds to be able to speak. She has got
17
   a lot of information for us tonight.
                   MR. KENNEDY: Ms. Reynolds, you -- if you
18
19
    don't mind? You have five minutes.
20
                   MS. REYNOLDS: All right. And I will do
21
    it in quite less than that.
22
                   MR. KENNEDY:
                                Thank you.
23
                   MS. REYNOLDS: Carmen Reynolds, 9621
24
    Sunnybrook Drive, Navarre, Florida, 32566.
25
                   Last month, I spoke briefly on this and
```

```
1
   explained that most Fire Departments and Water
 2
   Departments in communities work collaboratively to
   protect and preserve lives and property. So it's -- the
   word I used is it's a symbiotic thing.
 5
                   And this is no quick fix, as Vice
 6
   President Harper indicated. This is going to take some
 7
   meetings of the leaders. Seeing the monetary figures you
 8
   refer to, where am I missing those costs at?
                   This has been monetized; correct? Is it
 9
10
   in this packet? Am I just not seeing how much it costs
11
   to extend a line?
12
                   MR. WILLIAMSON: It's part of the Board
13
   back-up.
14
                   MS. REYNOLDS: Okay. Which doesn't go out
   in the public.
15
16
                   MR. WILLIAMSON: Correct.
17
                   MS. REYNOLDS: Okay. So how much does it
18
   cost to extend -- expand a water line?
19
                   MR. WILLIAMSON: You have two opinions of
20
   probable cost for two projects here. One of them --
   Phil, correct me if I'm wrong, one of them is a little
21
22
   more than a million dollars. Is that correct?
23
                   MR. PHILLIPS: Yeah. I don't think there
24
   is a single answer to your question.
25
                   Both of these projects we are looking at
```

```
1
    is a little over $3,000 a lot to provide fire protection.
 2
                   MS. REYNOLDS: And that is to expand a
 3
    line from a two-inch line to --
 4
                   MR. PHILLIPS: Six-inch.
 5
                   MS. REYNOLDS: Two to six?
 6
                   MR. PHILLIPS: Both of these are six-inch
 7
    water line improvements.
 8
                   MS. REYNOLDS: And which location are you
 9
    looking at when you talk about that?
10
                   MR. PHILLIPS: We have -- I will step in
    here and let me kind of give everybody a background of
11
12
    what Clinton and I did. First off, we do a hydraulic
13
    analysis of the system on a pretty regular basis and for
14
    the 2020 budget.
15
                   Other than some small connections that
16
   haven't been made, there are no antiquated water lines to
17
    be replaced. And we really don't have any hydraulic
18
    issues within the system. The areas where we have the
19
    lowest pressure, quite frankly, to correct those areas --
20
    and they are not problem areas yet -- would require us to
21
    redo a major part of 98.
22
                   And we all know we are just not going to
23
    do that until we either absolutely positively have to or
24
    we can do it as part of the expansion of a roadway.
25
                   So what we did, we sat down and said -- we
```

wanted to do some examples of improvements that might
meet certain criteria. So the first one we provided is
the Andorra Salamanca Street options and what we were
thinking there when we started is that it would satisfy a
couple of different criteria.

2.0

For one, one source of funding is community development block or net funding and we all know that is a \$750,000 grant, essentially, is what it is. And we all know those projects score points based on what service they provide. And for a water line improvement, you want to serve as many people as you possibly can. And we have no idea economically whether that would work or not in that area, but that was one of the criteria we were trying to kind of satisfy.

The other criteria is we were just trying to find an area that would serve the most people, the most bang for the buck is what we were actually trying to do. And that improving either one of those streets from the far north end to the far south end also builds the base to finish second additions. So that's kind of why we picked that when we priced it out. We eventually got a price of \$1.2 million to do it.

It was more than what we originally thought it was going to be, but we ran our pricing by a couple of contractors. And they have agreed with us,

1 including a contingency, so that's how we picked the first one. 2 3 The second one we picked is an example 4 of -- although the modeling doesn't show hydraulic 5 issues, we know there are some loops within the system 6 that haven't been completed. And if those loops were completed, it would provide some redundancy or at least 8 some pressure improvement in the system. 9 And that's why we picked the Las Vegas 10 Trail, Escola Street area. It goes behind the school there and makes a big loop that hasn't been connected 11 12 through the system. 13 And as it turns out, after we estimated 14 that one, the cost per lot of the first one we did is not 15 much different than the small jobs, so we estimated one 16 project at \$1.2 million and I think the other one is 17 \$378,000. 18 MR. WILLIAMSON: That's correct. 19 MR. PHILLIPS: The first one, for your 20 benefit, serves 300-and-some-odd -- between 300 and 350 21 households or existing buildable lots. 22 And the second one serves between 75 and 23 100 existing homes or existing buildable lots. 24 both -- the Escola, the Las Vegas Trail, Escola ended up 25 being about \$3800 per lot. And the Andorra Street or

```
1
    Salamanca Street ended up being about $3400 a lot.
 2
                   And we do caution everyone that right now,
 3
    construction prices are extraordinary. So those prices
    could come down in the future where -- construction is
 5
    quite a premium right now.
 6
                   MS. REYNOLDS: Do those include hydrants
 7
    on those lots?
 8
                   MR. PHILLIPS: That includes everything to
 9
    make that improvement in those areas. It includes
10
    building a brand new line. It includes transferring the
11
    services. It includes fire hydrants. It includes proper
12
    abandonment of the existing line that is there. It is a
13
    complete cost, including non-construction costs.
14
                   MS. REYNOLDS: Could you shave any of
15
    those costs off and cut some profit off of that? Or no?
16
    That's the bottom line dollar figure?
17
                   MR. PHILLIPS: Yes, ma'am.
18
                   MR. WILLIAMSON: There's no profit.
19
    mean, it's an opinion of probable cause. It's supposed
2.0
    to give the Board an idea of a range, but there is no
21
    revenue associated with this. This is pure expense.
22
                   This isn't like doing a sewer line
23
    extension where we could later show a return on
24
    investment by number of customers that would be added by
25
   extending a sewer line.
```

```
1
                                 This is what it would cost
                   MR. KENNEDY:
 2
    to do it.
 3
                   MR. PHILLIPS: Yeah.
                                         This is what it
    would cost for us to hire a contractor to build both of
 4
 5
    these.
 6
                   MS. REYNOLDS: When we were doing this
 7
    years back under your predecessor, Paul Gardner, how do
    these figures compare? I know you said right now
 9
    construction is exorbitant. But how does it compare?
10
                   MR. PHILLIPS: I am sure these cost
    estimates are orders of magnitude greater than the last
11
12
    time any significant water line improvement was made.
13
                   MS. REYNOLDS: Okay. Well, what we are
14
    looking at again is a win-win situation for everyone
    involved.
15
16
                   A win for the community to reduce their
17
    ISO rates, a win for the firefighters that won't be in
18
    peril because they can't get water to the structure fire.
19
    And a win for the Water Department, as I explained, if --
20
    a few years ago, when I was working for Navarre Press,
21
    there was a fire in Holley by the Sea.
22
                   And it was getting ready to jump from the
23
    cul-de-sac to the next street. And had that taken out
24
    what it was expected to take out, we would have lost --
25
    you-all would have lost all those water bills for however
```

```
1
   many months it would take for them to rebuild because
2
   they wouldn't be there. They would be in another state
   or maybe somewhere else living. And the sewer, the sewer
   bills for that month.
 5
                   So this is a community project. And it's
 6
   not going to happen now. It's going to happen after
    there is considerable planning done with all the leaders.
    I am not sure that the EOC is going to participate, but,
    certainly, they should be included in it, because, you
10
    know, the County is saying that they are really short on
11
   money, too.
                   But to open the conversation up and look
12
13
   at where we are now and where we would like to be.
14
    Ultimately, the goal is to preserve lives and property.
15
                   I researched a lot of grants that were
16
   given in other communities. And I sourced those grants
    for being able to, you know, file for them.
17
18
    typically, the Fire Departments are the ones that are
19
   most successful in getting these type grants.
20
                   Now, it occurred to me, Mr. Williamson,
21
   that you-all have a lobbyist. Is that true or no?
22
                   MR. WILLIAMSON:
                                    That is true.
23
                   MS. REYNOLDS: Does he get involved in
24
   perusing what grants might be available for a private
25
   water company?
```

```
1
                   MR. WILLIAMSON: No. Whatever Legislative
    requests this Board approves and directs the lobbyist to
 2
 3
    go after, that's what we go after.
                   MS. REYNOLDS: Okay. So he could
 4
    technically get involved in this?
 5
 6
                   MR. WILLIAMSON: If the Board directed me
 7
    to have the lobbyist look at that, then, absolutely.
 8
                   MS. REYNOLDS: And I found some that could
 9
   be used, but identifying them and actually being eligible
10
    for them and submitting for them are a different thing.
    Do you have anyone that can submit grants from your
11
12
    organization separate from the lobbyist?
13
                   MR. KENNEDY: Well, sorry, if I could, you
14
    are starting to ask Holley Navarre to start doing grants
15
    for this.
                   MS. REYNOLDS: No.
16
                                       I am asking the
17
    question to get to the objective. It's going to take a
18
    lot of dogs and cats, so I was just slinging it out.
19
                   MR. KENNEDY: And I am with you there.
20
    Unfortunately, the five minutes is up, but --
21
                   MS. REYNOLDS: Yeah. Well, I was
22
    listening --
23
                   MS. HARPER: May I ask a question?
2.4
                   MR. KENNEDY: Yeah. Absolutely.
25
                   MS. HARPER: I appreciate all of the work
```

```
1
    that you do --
 2
                   MR. KENNEDY: Absolutely.
 3
                   MS. HARPER: -- and I know you work
 4
    tirelessly on a lot of things and you do a lot of
    research and I definitely appreciate that, but have you
 5
 6
    made this same pitch to the Fire Department?
 7
                   MS. REYNOLDS: Yes. I went down there
 8
    almost a year ago and said, "What happened on hydrants?"
 9
                   And they said, "We don't know. We sent a
10
    letter to the Water Department six months ago."
                   So I came to this Board and I said, "Where
11
12
    is the letter?" And Mr. Williamson was just coming on
    board and he found it and actually made the call.
13
14
                   And I am not sure if he -- I think he
15
    actually met with the Fire Chief the next day. So they
16
    have some locations and some preliminary work has been
17
    done. It is a matter of coalescing all these leaders.
18
                   MS. HARPER: I understand. But have they
    done any work at all in seeking grants and funding for
19
2.0
    the cost for fire hydrants? Because, obviously, fire
21
    fighting and putting out fires is the responsibility of
22
    the Fire Department.
23
                   And I know that a couple of years ago,
24
    they sought an increase in their revenue source via
25
   taxes, which I definitely supported and voted in favor
```

```
of.
 1
 2
                   MS. REYNOLDS: That would be a
 3
    conversation that the two of them had. So I don't know
    what the content of that conversation was.
 5
   Mr. Williamson --
 6
                   MR. KENNEDY: Sorry -- I just don't -- you
 7
    know, some of the details of trying to hash out how we
    are going to solve this complex problem is like not the
    forum here for that.
10
                   MS. REYNOLDS: Right. And I would just
    like to close, President Kennedy, in saying that it's not
11
12
    a rice bowl issue. This is my thing. This is their
    thing. Never the twain shall meet.
13
14
                   We have got to coalesce here as a team in
15
    the interest of the community and get this together
16
   before we have a major disaster that impacts all of us in
17
    one way or another. Thank you.
18
                   MR. KENNEDY: Thank you. So we have a
19
   motion to allow Daryl to work with the leaders and start
20
    to, I guess, gather information is where we are going
    with this?
21
22
                   MS. HARPER: I expect him to go to
23
    Tallahassee and lobby for the Water Company.
2.4
                   MR. LYNCHARD: I am game.
25
                   MR. KENNEDY: And he has to wear a Holley
```

```
1
    Navarre Water System shirt.
 2
                   MR. LYNCHARD: No. I am wearing my black
 3
    shirt.
                   MR. KENNEDY: All right. So we have a --
 5
    we have a motion. Any further discussion?
 6
                   MR. LYNCHARD: Yes. If I am going to do
 7
    this, can she help me?
 8
                   MS. HARPER: Which one?
 9
                   MR. LYNCHARD: Ms. Carmen.
                   MR. KENNEDY: You would need to.
10
11
                   MS. HARPER: You would want her on your
12
    side.
13
                   MR. LYNCHARD: Would you help me?
14
                   MS. REYNOLDS: Absolutely.
15
                   MR. KENNEDY: Ms. Carmen, you are asking
16
    for the leaders to come together. Because I have said
17
    this is a complex problem and it's not something that
18
    just one can handle, so, you know, we are willing to
    listen to see if we can provide some -- to see what there
19
20
    are as far as options to help.
21
                   MR. WILLIAMSON: And, Mr. Chairman, in
22
    scrubbing the unrestricted budget, I think once we got
23
    through the first two quarters of the year, if things go
2.4
    as planned and collections are as planned, then I could
25
   see where there would be possibly up to as much as
```

```
1
    $300,000 to $400,000 that could be applied toward fire
 2
    extension. But right now, when these prices came back,
    this was something that I don't feel we have enough in
 3
    operations to make that move.
                   But in my conversations with Director
 5
 6
    Goulet, I told him initially that I thought that funding
    would be available. I think the Board would probably
    feel more comfortable if you want to move forward with
    any type of program to get through the first two quarters
10
    and then, you would be able to confidently pull the
    trigger on some of it.
11
12
                   MR. KENNEDY: Okay. Does that help?
                                                         All
13
    right. We have a motion. Any further discussions?
                   (NO AUDIBLE RESPONSE.)
14
15
                   MR. KENNEDY: All right. Those in favor
16
    say "Aye"?
17
                   MR. LYNCHARD: Aye.
18
                   MR. MILLER: Aye.
                   MR. GOULET: Aye.
19
2.0
                   MR. LANIER: Aye.
                   MS. HARPER: Aye.
21
22
                   MR. KENNEDY: Those opposed say "No"?
23
                   (NO AUDIBLE RESPONSE.)
2.4
                   MR. KENNEDY: Motion carries.
25
                   And, yeah, so -- and I appreciate Daryl.
```

```
1
    Thank you for stepping into this to see what we can do as
    a community in this effort.
 3
                   MS. HARPER: And, Carmen, thank you for
 4
   your help.
 5
                   MR. KENNEDY: Yes, ma'am.
                                              Thank you so
 6
   much. I can't see without glasses.
 7
                   The next item is the FRUS Holley Navarre
8
   Water System Service Agreement Resolution of Support.
   Mr. Williamson?
10
                   MR. WILLIAMSON:
                                   Thank you, Mr. Chair.
11
   Your two Board appointees for Fairpoint may want to speak
12
   to this, but they have done great work throughout more
13
   than a year now on this project.
14
                   And they have -- I don't want to speak for
15
   them, but I think they are in favor of this agreement
16
   that we have here, the changes that they have requested
17
   and that the Board has brought up throughout the course
18
   of this year.
                   They have negotiated hard and we think we
19
20
   have an agreement that is going to result in -- this
21
   year, I think it is resulting in close to 20 percent
22
    additional reimbursement to Holley Navarre Water System.
23
   That's more so than they had, so it is probably closer to
24
   getting more of a fair reimbursement for our
25
   administration and service to Fairpoint than we ever have
```

before. 1 2 And this agreement even takes that one 3 step further with an overhead fee and more accurate reimbursement costs for any equipment usage and any 5 number of things. So this is a Resolution of Support that we drafted up. Obviously, this is just a draft. 6 The Board can amend that. 8 It's pretty much boilerplate stuff. 9 this gives Directors Miller and Lynchard something to 10 bring back to the meeting that says, "This Board support the agreement as presented." 11 And that would be at the January meeting. 12 And then, the next step would be to execute the 13 14 agreement. And we have a year to make the necessary 15 changes that we need to make to make sure we are in 16 compliance to that. 17 MR. MILLER: And there have been no 18 changes to the agreement since our last Fairpoint 19 meeting? Is this what came out of that? 2.0 MR. LYNCHARD: Yeah. 21 MR. WILLIAMSON: Yes. What was directed 22 and voted on is in there. And the changes were minimal. 23 MR. LYNCHARD: Just so -- Mr. Williamson 24 put it a little nicer, this was the draft that was coming 25 to the Board. This is about the, what, 12th draft?

```
1
                   MR. WILLIAMSON: It's been a few.
 2
                   MR. MILLER: Many errors --
 3
                   MR. LYNCHARD: It's just the first one
 4
    that y'all got to go over. So I think this is a -- I
 5
    think this is a good one to move forward with and it does
 6
    definitely get us closer to even on our compensation for
 7
    our services, which we have never had.
 8
                   So I think this is a good agreement. And
 9
    the way it's structured, I believe, is we can always go
10
    back and amend it at some point in the future.
11
                   MR. WILLIAMSON: Yes, sir.
12
                   MR. LYNCHARD: If we see that our expenses
13
    in other areas are greater than what is reflected in
14
    here.
                                         So do we have a
                   MR. KENNEDY: Right.
15
16
    motion to approve the FRUS Holley Navarre Water System
17
    Service Agreement Resolution of Support as presented?
                   MR. MILLER: So moved.
18
19
                   MR. KENNEDY: Second?
2.0
                   MR. LYNCHARD: Second.
21
                   MR. KENNEDY: Any further discussion?
22
                   MR. GOULET: I have got a question.
23
    was brought to my attention. Did we get the water
2.4
    discrepancy figured out with Midway and Fairpoint?
25
                   MR. WILLIAMSON: Which one? Which one,
```

```
1
   Director Goulet? I'm sorry. I am not trying to be a
2
    smart butt, but -- the metered one, we think we have
   taken care of.
 3
                   MR. KENNEDY: Is that the one detecting
 5
   the ounce of water that they claimed they never got?
 6
                   MR. GOULET: That was the one you guys
7
   were going to -- you were going to go back and test the
   back flow of the --
                   MR. WELLS: Everything we test comes out
 9
10
   to be right and we can't find any issue.
11
                   MR. GOULET: But they are still saying
12
   there is an issue?
                   MR. WILLIAMSON: The latest report we
13
14
   received from their operator at Midway said that they
15
    disputed the findings that we provided with the test that
16
   we did, even though they were at the test that we
17
   conducted.
18
                   So, at this point, what we recommended
19
   three months ago was that we hire an independent third
2.0
   party professional to come in and evaluate the data. And
21
    I think the City of Gulf Breeze has expressed some
22
    support in that. So that could be the direction we go.
23
                   That's, obviously, going to be up to the
24
   Board members, if they want to take it that way. Staff
25
   really hoped the Board members go that direction, because
```

```
1
   we don't feel like we can do anything else as a staff to
   put forward that the numbers that we are providing, the
   bill that we are sending them, the gallons of water that
    we are showing that they are receiving is accurate.
 5
                   And we have spent an extraordinary amount
 6
    of time and effort trying to respond to every single
    request. And so, we would love to see an end to it,
   Director Goulet.
 9
                   MR. GOULET: All right.
10
                   MR. KENNEDY: And then, for me, I am very
11
    thankful for our representatives, who, if you don't know,
12
    Director Miller and Director Lynchard are our
13
    representatives at Fairpoint.
14
                   And, Mr. Williamson, how long has this
15
    contract been going on now?
16
                   MR. WILLIAMSON: Well, more than a year.
17
    It was going on before I got here. So they come prepared
18
    every meeting. And they have done a hell of a job at
19
    this.
20
                   MR. KENNEDY:
                                 That's correct. So thank
21
   you so much.
22
                   MR. LYNCHARD: Thank you.
23
                   MR. KENNEDY: All right. Any further
2.4
    discussion?
25
                   MR. LANIER: Are any of the current issues
```

```
that Midway is having with us going to impact this
 1
 2
    agreement being approved by them?
 3
                   MR. WILLIAMSON:
 4
                   MR. KENNEDY: Okay.
 5
                   MR. MILLER: This is really just a service
 6
    agreement that outlines what our responsibilities are as
 7
    far as, you know, running the system and what our
    reimbursements are for our efforts. We have really never
   had an agreement in place other than, you know, kind of a
10
    gentlemen's agreement that we will bill this much of a
11
   person's salary.
12
                   And so, this finally gets us to a point
13
    where we have got a written agreement as to what will
14
    happen. And it can, you know, it can be revised along
15
    the way, but I think it's finally to a point where it's
16
    something we can work with and the other utilities have
17
    reviewed and approved, and, you know, hopefully, in
18
    January, we can put this behind us and have something we
    are working off of.
19
2.0
                   MR. LYNCHARD: Yeah.
                                         We are moving
    forward.
21
22
                   MR. KENNEDY:
                                 Any further discussion?
23
                   (NO AUDIBLE RESPONSE.)
2.4
                   MR. KENNEDY: All right. Those in favor
    say "Aye"?
25
```

```
1
                   MR. LYNCHARD: Aye.
 2
                   MR. MILLER:
                                Aye.
                   MR. GOULET: Aye.
 3
 4
                   MR. LANIER:
                                Aye.
 5
                   MS. HARPER:
                                Aye.
 6
                   MR. KENNEDY: Those opposed say "No"?
 7
                   (NO AUDIBLE RESPONSE.)
 8
                   MR. KENNEDY: Motion carries.
 9
                   Next order of business is the Holley
10
    Navarre Water System website launch. Mr. Torin -- or Mr.
    Brand?
11
12
                   MR. BRAND: All right. Well, as I change
    gears here, I do appreciate the patience that we have had
13
14
    to actually get to this new website. I know that it has
    been kind of a long road, but I think that it is
15
    definitely going to be worth it. And, actually, since
16
17
    the website is live, it most likely already is.
18
                   So, okay, there were three different areas
19
    that we, I guess, were concentrating on whenever we
2.0
    launched the new website. The first one was improving
21
    the customer experience for whenever they went to our
22
    website, we were working off of a really old template
23
    that really held us back quite a bit. It didn't really
2.4
    allow us to communicate with the members very much, so
25
   the company wasn't able to communicate and be as
```

transparent as we would like to be.

2.4

And, also, it was a pain in the neck for any of the employees to actually try to manage and work around the template that was holding us back. So we went out for a bid. We came back with this, with Revise, who actually did some of the design and the back work on this website, but we will actually just kind of go through some of the main points on the website right now.

So the first thing that you will notice is that we have the ability to post alerts for customers whenever they come to the website. We can either have this, you know, if we don't have a boil water notice right now, we can have this available to let them know that we don't have anything.

Or if there is a boil water notice or a service outage, we can post it right here and it will be the first thing that you see whenever you come to the page.

If you click on that, then, we actually -it will take you to the page where we can provide more
details for that. So I guess along that same thought,
with those alerts, you are actually able to enter your
email address and you can sign up for that page -- will
be able to be signed up with this e-notify.

So you would enter your email address, and

then, you will have an option to where you can subscribe to that page or possibly pages for agenda postings, various pages throughout the website.

And whenever we make updates to those

And whenever we make updates to those pages or post something to them, you can be alerted through email. Or text messaging is something we are looking into. I know we have the ability to do it.

There is a charge associated, but nevertheless —

2.4

MR. WILLIAMSON: So that will have people adding -- we would start building that email database that we want to where we can start pushing information out. If you would go back to the home page real quick, another one of the things that was important to the Board was improving that customer service experience.

So if you scroll up a little bit, one of the things that we wanted to make sure was we determined what are the main reasons why people are coming to the site. The customer is going to want to pay their bill. They are going to want to look at their water usage through their member portal, and they could possibly want to apply for service.

And then, lastly, probably want to see, when is the meeting coming up, that type of thing. So these are all quick links where you can easily get to that.

```
1
                   One of the things that Director Miller
 2
    specifically had been championing for a while as well as
    the rest of you is for the ability for somebody to apply
 3
    online. And Torin was working on this until about 2:15
 5
    in the morning last night and trying to get this to where
 6
    it would be across the finish line for tonight's meeting
    and the launch.
 8
                   Also, Amber is here, our Customer Service
 9
              She worked on this and Corey did as well.
    Manager.
10
                   MR. BRAND: So we actually do have the
11
    ability for customers to apply online now.
12
                   MR. KENNEDY: Yay.
13
                   (APPLAUSE.)
14
                   MR. BRAND: So if we follow the quick
    link, so apply for service, we actually have this as a
15
16
    link now. We are using DocuSign.
                                       So the member would
17
    enter their name and their e-mail. Whenever you go in
18
    it, it will just ask you to sign it.
                   If you have ever done a lease or a
19
20
    mortgage that has actually used DocuSign, it will be
21
    about the same experience.
22
                   MR. GOULET: Torin, is that also available
23
    for commercial members? Or is that just residential
24
    members right now?
25
                              We are definitely looking into
                   MR. BRAND:
```

1 it. We have the ability to make it available, but that will be up to Engineering and --3 MR. WILLIAMSON: Great seque, though, if 4 we can go to the new section that Corey helped get set So to be more developer friendly and business 5 6 friendly, Cory and the Engineering Department, they worked on putting the information up there for development projects. And this is a pretty cool resource that we have for folks now to where if anybody has any 10 questions about our quidelines or specs or the process that they would need to go through all of the information 11 12 there now, Cory is able to direct people through and get 13 them the information they need. So it kind of eliminates 14 any of the questions that they might have. 15 And it's one of those deals where the 16 contractor could be in their office and Cory is here and 17 they are able to go back and forth on the project and he 18 can send them or their engineer for their project directly to get them the information they need. This 19 2.0 makes it a lot easier and this is only the beginning. 21 Keep working on that. 22 MR. GOULET: Is there a link on the 23 commercial side? If they have a question on a specific 2.4 thing -- that they could email Cory? And Cory can email them back? 25

```
1
                   MR. SNYDER: Yeah. It's like in the first
 2
    paragraph.
               It says, "All questions, just send them my
 3
    way."
 4
                   MR. GOULET: There is like a portal for
 5
    that?
 6
                   MR. SNYDER:
                                Uh-huh.
 7
                   MR. LYNCHARD: Are we going to be able to
 8
    stream the meetings?
 9
                               We have the capability to, so,
                   MR. BRAND:
10
    yes, we will be able to stream them. Pretty much
    anything that can be posted to a video site can be
11
12
    embedded. So Vimeo or YouTube.
13
                   MR. LYNCHARD: Okay. I think that's what
14
    we had talked about when we --
15
                   MR. BRAND: Absolutely. Absolutely.
                                                         So
16
    that was integrated in this. And speaking of the
17
    "Contact us," if somebody has a question for any specific
18
    department, we do have a "Contact us," page now with our
    form where we have all the departments listed that if
19
20
    somebody has a specific, I guess, IT request, then you
21
    just select that department, fill out your information,
22
    and it emails that department, whoever is deemed to be
23
    the one to receive that information. It will go directly
2.4
    to them, instead of us having to pass around emails.
25
                   MR. KENNEDY: Yeah. And it looks very
```

```
1
    good. I mean, that's -- I mean, you are light years
    ahead of where we were.
                               It looks much better.
 3
                   MR. BRAND:
 4
    know, it's going to allow us to post and have all of the
 5
    documents in a much better format than it used to be.
 6
    mean, everything used to be all on one page all together.
   Now, we can post things and separate them.
 8
                   And it will allow us to be more organized,
 9
    so it is a much better experience for all involved.
10
                   MR. WILLIAMSON: The YouTube channel goes
11
    live and the Facebook page, those links will go up there,
12
    then, you will have a clickable link to our social media
13
    content as well. And the video, I don't know if the
14
    video comes up or not.
15
                   MR. KENNEDY: Oh, yeah.
16
                   MR. WILLIAMSON: Make Chris a star.
                   (PLAYING PROMOTIONAL VIDEO INTRODUCING
17
18
    HOLLEY NAVARRE WATER SYSTEM.)
19
                   MR. LYNCHARD: So do we think we might be
20
    able to stream the annual meeting in January?
21
                   MR. WILLIAMSON: We currently don't have
22
    that equipment budgeted for, sir, but we have the
23
    ability.
2.4
                   MR. BRAND: I can set my Iphone up on a
25
    tripod.
```

```
1
                   MR. LYNCHARD: There is a recorder right
 2
    there and I am pretty sure that's already doing audio.
 3
                   MR. BRAND: We -- if that is something the
 4
    Board wanted to make happen, we would do everything
 5
    within our power to make it happen.
 6
                   MR. KENNEDY: Well, also, whether or not
 7
    it's the right thing to do, you know. We don't want to
    do it on an Iphone.
 9
                   MR. LYNCHARD: Wherever we initially set
10
    up this website over a year and a half ago, I think, that
    we started this, the motion was to have this website
11
12
    live-stream the meetings.
13
                   MR. BRAND: Yes. We do have the
14
    capability.
15
                   MR. LYNCHARD: So it's not deciding
16
    whether we want to do it or not. We have already decided
17
    we are going to do it unless the Board so chooses to undo
18
    that.
19
                   MR. KENNEDY:
                                That's true.
20
                   MR. WILLIAMSON: We don't know that we
21
    will have it ready by the 21st, Director Lynchard, but we
22
    will try.
23
                   MR. LYNCHARD: Cool.
24
                   MR. WILLIAMSON: We just wanted to make
25
   sure that if we did steam it that those watching it would
```

1 have a good experience and that the sound would be good and that the cameras would be good. And then, we already have to have a way to save it, but we are moving in that direction. The website is live. And that's the next 5 step up for us, to try to deliver that to the Board and 6 the members. 7 That will work. MR. LYNCHARD: 8 MR. MILLER: The Customer Portal function 9 that was in our prior website, that's part of this as 10 well where people can sign up for alerts on the water 11 usage. 12 MR. BRAND: So it's one of the quick links, so it's the second one here and there will be the 13 14 same -- same exact functionality as they used to have. So it is one of the -- I guess it's the second link right 15 16 there. 17 We have seen that a lot of customers have 18 utilized that resource. And, I mean, I think it's a 19 great resource. So, yeah, that these are definitely the 20 things that we think would be most used. And, you know, 21 we can adjust anything as we -- as needed, so --22 One of the best things, also, is that it 23 does scale. So no matter what device you are accessing 24 it from, I mean, as it gets smaller, it just adapts, so

even, you know, you can do Android and Iphone, but there

25

```
1
    are so many devices in between now.
 2
                   It's just a very responsive website,
 3
    mobile friendly. We only have one website to update not
    a mobile. It is standard. So it does all that in the
 5
   background, so much improved, and it will be much
 6
    improved as well as we kind of develop it more and get
    deeper into it.
 8
                   MR. KENNEDY: Okay. Any further
 9
   discussions?
10
                   (NO AUDIBLE RESPONSE.)
11
                   MR. KENNEDY: All right. That was
12
    information only. Thank you, Mr. Brand.
13
                   MR. GOULET: Thank you, Torin.
                   MR. KENNEDY: We are so excited.
14
                                                     I mean,
15
    it looks -- again, you have done a great job.
16
                   MR. BRAND: It will be great.
17
                   MR. KENNEDY: All right. The next item is
18
   Navarre Boardwalk and Marina, unauthorized water and
    sewer connection.
19
20
                   All right. So now, before we begin this
21
    process, Mr. Williamson will provide us a summary. Mr.
    Dabney will be able to address the Board. If other
22
23
    members wish to address the Board, they may do so as well
24
    and then, the Board will discuss the issues.
25
                   All right. So, Mr. Williamson, if you
```

1 will bring us up to speed on the issues? 2 MR. WILLIAMSON: Thank you, Mr. Chairman. 3 Just to provide a brief narrative of the agenda item that you have, a little bit of what we have been working on 5 that led to this point. 6 On or around March 27th, Operations Staff 7 responded to a call for a leak at East River Smoke House and they noticed when they got there that the leak looked to be coming from a connection to the unmetered fire 10 suppression line. The fire suppression line is only there in the event of a fire. That's why it's not 11 12 metered. 13 The Operations Manager asked what the line 14 was being used for and the owner stated that it was for a 15 future retail project going into the adjacent property. 16 And the Operations Manager told him that basically it 17 didn't look good because there would be no reason 18 typically to connect to that unmetered fire line. And he instructed the owner that he needed to cut and cap that 19 2.0 line. 21 After the meeting, the Operations Manager 22 told the Lead Inspector that he needed to begin 23 monitoring the leak detection device that's on the fire 2.4 suppression line in case there was any water usage or

anything was detected on that meter. In the weeks that

25

followed, there was water detected from that leak

detection device. And we noticed that the amount of

water was not consistent with water loss or a water leak.

It wasn't consistent. It varied, which would be more

something you would see with water use.

2.0

So the System Engineer after this began researching this address looking for authorization for this connection to the fire line. And while conducting this research, we learned that the Navarre Boardwalk and Marina on site, that business does not have an account with Holley Navarre Water System.

Continued review included review of the engineered plans submitted and approved by Santa Rosa County for the Navarre Boardwalk and Marina. And these approved plans from December 2015 show a connection to Holley Navarre Water and Sewer systems. The water was connected via a metered connection at Highway 98 and the sewer via a direct tap to the sewer force main.

We sent a line locate crew to find those connections, but the connections shown on the plans presented to the County do not exist.

We then met with Holley Navarre Water

System General Counsel and staff in mid-June to discuss

the next steps, and it was decided that we would send a

written formal request to the owner of the property to

determine how the Marina was receiving water and how it was disposing of sewer. The letter also instructed the owned to disconnect from the unmetered fire suppression line.

2.0

We sent the letter in August via mail with no response. We then sent the letter via certified mail in September with signed receipt of letter, but still no response. To date, we have only received partial response to the multiple requests for information. The unauthorized connection to the fire line has been cut and capped, and the water use on the leak detector has stopped, so there has been no further water there.

We have researched Board minutes, System Engineer historic files. We have spoken with past lead executives, Ken Walker and Paul Gardner, about the issue, and we cannot find any authorization or project review for the Navarre Boardwalk and Marina project.

So there are some additional concerns that we have for this as to why it would be important to review this. The Smoke House and the Marina are two separate corporations and are two distinct uses with two distinct addresses, and they don't allow -- we don't allow one business to serve another business. Either could be sold at any time creating a situation where one owner received service from another.

Each corporation or property should have

its own service account and connection to allow us to

enforce our policies. The second issue of significance

is the sewer connection. And we don't allow wastewater

connections that do not correspond to direct potable use.

We have recently denied some of these requests for RV and

boat storage.

There are two reasons. The first is we are not receiving compensation for the sewage, as a boat can pull up to the end of the dock and pump out whatever happens to be in the tank or bilge without consuming or purchasing any potable water.

2.4

The second concern is the Marina connections are notorious for being ports -- points of introduction of substances that could seriously impact our wastewater treatment plant system. Many systems, including one of our neighboring systems, does not allow these connections for this reason.

So that concludes the staff report on this. I believe Mr. Dabney is here and would probably wish to address the Board on this matter. And staff has made recommendations to the Board on this item. And that concludes my report.

MR. KENNEDY: Thank you, sir.

MR. GOULET: I have got one question on

```
1
    the email thread that was sent on the server. I am
    trying to read the timeline here.
 3
                   It says, "In June of this year, staff
    installed a meter." So we put a meter on this line?
 4
 5
                   MR. WILLIAMSON: The leak detector was
 6
    already there. I thought that we had installed a
    separate metered device to monitor the water usage and
    was corrected on that, that the leak detection device was
    there. It just hadn't registered any water usage until
10
    we went out there in March. And that's when the water
11
    usage started.
12
                   MR. GOULET:
                                Okay.
                   MR. KENNEDY: Mr. Dabney, would you --
13
14
                   MR. DABNEY: I will hang back and listen
15
    to what has the Board has to say and then address the
16
    Board.
17
                   MR. KENNEDY: No, sir. We would like you
18
    to give us an address on this -- on your accounts.
                   MR. DABNEY: I am here because -- I have
19
20
    not been properly told to be here. I got word this was
21
    going to be going on tonight.
22
                   So I am -- so, basically, in my summary,
23
    you guys are sitting here saying that you have nothing,
24
    no paperwork, no nothing. Well, here is a DEP permit
25
    that says, let's see, "With fuel facilities with sewer
```

```
1
   pump-out, " DEP approved, State.
 2
                   Here's a Federal grant right here that
 3
    says they are willing to pay for that sewer pump-out.
                                                            So
    it's funny that you, as a staff, have nothing. Wait.
   Better yet, you have a County permit.
 5
 6
                   Have y'all ever built a house? Have you
7
   ever approved a house to be built in Navarre without you
    signing off on it or Mr. Williamson signing off on it?
9
    Simple question. Yes or no answer?
10
                   MS. HARPER: May I take a look at the
   permits, please?
11
12
                   MR. DABNEY:
                                Sure.
                   MS. HARPER: May I ask why you didn't
13
14
   provide a copy of the permit so they could see those?
15
                   MR. DABNEY: I was trying to tell them
16
   where to go get them. Just like the County permit. You
17
   know, Mr. Williamson has a problem with me, and I have a
18
   problem with him because of a previous issue.
                   So in order for me to do as I am asked to
19
20
   do, I want to know why he has taken it upon himself to
21
    call DEP, Florida Fish and Game, Santa Rosa County, and
22
    accuse me of doing illegal activities. Anybody got an
23
   answer for that?
24
                   MR. KENNEDY: Well, ultimately, I guess,
25
   sir, what we are looking for here is -- and we have
```

```
1
    got -- from what we are aware of, we have three separate
 2
    issues here. One is the fact that you have got your -- I
 3
    guess you were running the water through the --
 4
                   MR. DABNEY: Through the Smoke House.
 5
                   MR. KENNEDY: -- through the Smoke House.
 6
                   MR. DABNEY: Here is the solution to that
    question that you have.
 8
                   MR. KENNEDY: Yes, sir.
 9
                   MR. DABNEY:
                                If I am paying for sewer or
10
    paying for water, then I am initially paying for sewer.
11
                   MS. HARPER: Mr. Dabney, does this permit
12
    from the DEP, does it state anywhere here or authorize
13
    you to discharge sewage? Or does it just authorize you
    to build the Marina?
14
15
                   MR. DABNEY: It has both, just like the
16
   bank does.
17
                   MS. HARPER: Because it seems -- can
18
   you -- I mean, I can sit here and read the whole thing --
19
    and I will. It will be a long meeting. Because I have
20
    read their permits before and I will read it line for
21
    line. But if you know where within this document that it
22
    states the sewage -- if you can come and show me,
23
    please --
2.4
                   MR. DABNEY: When you are doing all that
25
   stuff, you have, really, it took 18 months to pull that
```

```
1
   permit. Okay. It took that long to pull that permit.
 2
                   MS. HARPER: No. What I mean is if you
 3
    can come and show me within the document itself, within
    the permit, because I have dealt with DEP permits for
 5
    several years.
 6
                   MR. DABNEY: What are you asking me to
 7
    show here?
 8
                   MS. HARPER: And so, the permit generally
 9
    gives the person the permission to build. Right?
10
    this is giving you the permission to build within an area
    that has, you know, some form of wetlands or a protected
11
12
    area.
                   MR. DABNEY: It's a permit. It's an
13
14
    approved permit. What are you talking about, asking to
15
    build?
16
                   MS. HARPER: Because it's giving you the
17
   permission to build in a submerged area, which would be
    the Sound.
18
19
                   MR. DABNEY: I quess I don't understand
20
    what you are asking.
21
                   MS. HARPER: But what we are dealing with
22
    here is the discharge of sewage, which is different than
23
    the actual building of a submerged, you know, under the
2.4
    water. So because you build a Marina --
25
                   MR. DABNEY: That ought to be in the
```

```
1
   County permit.
 2
                   MS. HARPER: So what you -- you are
 3
   providing this as documentation that you have a permit to
    discharge the sewage. So if you can come and show me
 5
    within this documentation, so I don't have to read it
 6
   line by line.
 7
                   MR. DABNEY: I haven't read every line,
 8
   either. The bottom line is the sewer pump-out that comes
   from there is being provided. So I am providing water to
10
    the boats, so that is being billed. So that sewage that
    is coming back is part of the water bill. Yes or no?
11
12
                   MR. KENNEDY: Well, we will come back to
13
   that one. I think, Director Harper, the three things
14
   that we are discussing here. Let's just kind of go
15
    through them one at a time here is the -- the connection
16
    that you are using the water for the Marina through the
17
    Smoke House.
18
                   MR. GOULET: It's the same property.
19
   you guys pulled up the property site on that? It's the
20
    same property.
21
                   MR. KENNEDY: My question, though, to --
22
                   MR. DABNEY: And the permit has both
23
    addresses.
24
                   MR. KENNEDY: Right. My question to staff
25
   is: Is this an allowable process? Is this something
```

```
1
    that we allow to happen?
 2
                   MR. SNYDER: No, we wouldn't. We have to
 3
    approach it that at some point, any point, really, that
    either of those businesses could be sold to a different
    person, and it's not legal for one entity to be served
 5
 6
    water through another.
 7
                   MR. GOULET: I got a question for you.
 8
    So, Walmart, does McDonalds have a separate water tap?
    Does the beauty parlor have a separate tap at Walmart?
10
                   MR. SNYDER: Inside the store?
11
                   MR. GOULET: Yes, sir.
12
                   MR. SNYDER: That's the same parcel --
13
    corporate entity. They are not --
14
                   MR. PHILLIPS: They are being leased --
15
                   MR. SNYDER: Yeah.
16
                   MR. PHILLIPS: So they control the meters.
17
                   MR. GOULET: If this Marina is leasing
18
    property from said Smoke House, same idea, then, does the
    Wal-Mart down there, is it two separate businesses with
19
20
    one water tap and one sewer tap?
21
                   MR. PHILLIPS: I personally wouldn't treat
22
    it the same that way. But I would give you an example of
23
    where I would, which is if you had a strip mall and each
2.4
    of them owned their own little piece of the strip, each
25
   one of those would have to be separately metered.
```

```
1
                   If it was one long strip mall where each
 2
    of the units were being leased from one single owner,
 3
    then, that would be one meter.
 4
                   MR. GOULET: This is the same owner, same
 5
    property, just a different business. That's similar to
    Walmart.
 7
                   MR. KENNEDY: It has a different
 8
    address --
 9
                   (EVERYONE SPEAKING AT THE SAME TIME.)
10
                   MR. DABNEY: It does not have to --
11
                   MR. GOULET: If you go on the County
12
    website, like I have, and I don't work for the County.
13
    never had. And I am just a mechanic. But I went on the
14
    County website, and where the property line is and this
15
    Marina is, it's all on the same property.
16
                   That's why this is so embarrassing as a
17
   Board member. This is so embarrassing as a member of
18
    this community that we are pro-business here. Look what
19
    you are doing to this man. He has several businesses in
20
    town and you are treating him like a criminal because you
    don't have the --
21
22
                   MR. KENNEDY: Well --
23
                   MR. GOULET: Let me finish. Because you
24
    don't have the answers to a question. Why don't you go
25
    down and just talk to him? I am sure that he would have
```

```
1
   answered you.
 2
                   MS. HARPER: What is embarrassing is the
 3
   fact that they did go down and talk to him.
                   MR. KENNEDY: Yeah. Actually, he did.
 4
 5
   Unfortunately, this has been a situation for eight
 6
   months.
 7
                   MS. HARPER: And you are going to attack
8
   us? They did go down and talk to him.
 9
                   MR. KENNEDY: So, Director Goulet, this is
10
   not something new. The staff has --
11
                   MR. GOULET: When have we had a formal
12
   meeting on this? Tell me the date. Was I not here?
                   MS. HARPER: This began in March. March
13
   27th.
14
15
                   MR. GOULET: Did we have a meeting here?
16
                   MS. HARPER: This began in March.
17
                   MR. GOULET: Did we have a meeting here?
18
                   MS. HARPER: Staff has been dealing with
19
   this since March.
20
                   MR. KENNEDY: This is our meeting.
                   MR. GOULET: I think --
21
22
                   MS. HARPER: There you go again.
23
   began since March.
2.4
                   MR. KENNEDY: So, ultimately, we are back
25
   to the question, sir --
```

```
1
                   MR. DABNEY: Was I directly notified of
 2
    this meeting by anybody here in this room?
 3
                   MR. LYNCHARD: Nope.
 4
                   MR. KENNEDY: Keith -- oh, this meeting?
 5
    Oh, staff, did anybody -- and if not, then we --
 6
                   (EVERYONE SPEAKING OVER EACH OTHER.)
 7
                   MR. WILLIAMSON: When I spoke to
 8
   Mr. Dabney on November 25th with Cory present, I did let
 9
   him know that if we didn't get a response to our request
10
    from the letter that we were going to have to put this on
    the Board agenda for the Board to consider.
11
12
                   And I also believe that our General
13
    Counsel has had several conversations with James and he
14
    knew that this meeting, that this was going to be on the
15
    meeting. The meeting was publicly noticed as well.
16
    think that the fact that Mr. Dabney shows that he was
17
    aware of the meeting.
18
                   MR. KENNEDY: And, so, yes, sir, thank
19
    you. Do you have a question or a comment?
20
                   MR. LYNCHARD: Yeah. But you can keep
21
    going.
22
                   MR. KENNEDY:
                                Well, it's back to just the
23
    first part here. So what is Holley Navarre Water
2.4
    System's policy for two businesses and a water line, I
25
    guess, is the question.
```

```
1
                   MR. DABNEY: Here's the dilemma. Here's
 2
    the problem. That permit says East River Smoke House,
    Navarre Boardwalk and Marina.
 3
                   From the State, the grant, East River
 5
    Smoke House, Navarre Boardwalk and Marina.
                                                The property
 6
    is 8491. The Marina is on 8491.
 7
                   The Marina and -- Navarre Boardwalk and
 8
    Marina is 8495. The Marina, see, what you don't even
    know, it's not Navarre Boardwalk and Marina. The lease
10
    is. It's a separate entity.
                   There are three entities there. So if
11
12
    anything ever happens, I don't get sued.
13
                   MR. KENNEDY: That's great.
                                                I mean,
14
    ultimately, again, what are our requirements to be --
15
                   MR. DABNEY: You figure out what your
16
    requirements are because I am always at -- I am like that
17
    little golden child --
18
                   MR. SNYDER: If it's a separate
19
    corporation, we require a separate meter.
20
                   MR. GOULET: Was that a requirement back
    in 2015?
21
22
                   MR. DABNEY: But at the end of the day --
23
    so at the end of the day, all of the paperwork that I
24
   have that was submitted to the County is not valid
25
   because you can't find it?
```

```
1
                   MR. WILLIAMSON: We didn't submit anything
 2
   to the County.
                   MR. DABNEY: Oh, you did. You did,
 3
   Mr. Williamson, and it's there.
 4
                   MR. KENNEDY: I believe we are sticking on
 5
 6
   the fact that what are the requirements for two
   businesses. Is that correct, Cory?
 8
                   MR. SNYDER: Yes. That's correct.
 9
                   MR. KENNEDY: And our requirements are two
10
   businesses, two accounts.
                   MR. GOULET: And let the record state,
11
12
   Cory wasn't here in 2015 when this process started.
13
                   MR. DABNEY: So I have approval. I had
   approval to put that sewer into my lift station --
14
15
                   MR. KENNEDY: Okay. That's a different
16
   question --
17
                   MR. DABNEY: -- coming from East River
18
   Smoke House. It's not a different situation.
19
                   MR. KENNEDY: Right now, we are just
20
   talking about the water, so I would like to stay on just
   the water.
21
22
                   MR. DABNEY:
                                Stay on the water.
23
                   MR. KENNEDY: All right. Do you have a
24
   question there?
25
                   MR. LYNCHARD: I have got -- I am kind of
```

```
like you. There's three different things going on here.
 1
    To start with, there was a leak evidently in March is
    what it says in the documentation.
                   The email claimed that it was on a
 4
 5
    different piece of property. I looked it up on the
 6
    Property Appraiser's website. Unless we have gone out
    there and done a survey and it shows it's not on it, it's
    on the same property as East River Smoke House.
 9
                   There's three lots there.
                                              That is
10
    distinctly on the East River Smoke House lot. So we had
    a leak from the -- we had a leak from the fire
11
12
    suppression system is what I gathered.
                   MR. WILLIAMSON: We had a leak -- we had a
13
14
    leak on a line that was connected --
                   MR. LYNCHARD: A leak on a line that was
15
16
    connected to a fire suppression system.
                   MR. DABNEY: There is a flush valve.
17
    think everybody knows in this room, you have to flush
18
19
    your hydrants. You have to flush everything. Am I
20
    right, Mr. Engineer?
21
                   MR. SNYDER: I have spoken to the Fire
22
   Marshal and he has never seen a line, a two-inch line
23
    tied off on a fire suppression line.
2.4
                   MR. DABNEY: He doesn't, what, now?
25
   couldn't attach a six-inch line. Do you want me to
```

```
1
    attach a six-inch line to flush it?
 2
                   MR. SNYDER: Any fire suppression line
 3
    that he has seen on private property has been six-inch or
    above. He has never seen a two-inch.
 5
                   MR. DABNEY: Okay. So tell me why I was
 6
    required to put that in in the very beginning?
 7
                   MR. SNYDER: I am not aware of who
 8
    required you to do that.
 9
                   MR. KENNEDY: Did you --
10
                   MR. LYNCHARD: Oh, no. I am not even
11
   close to being done.
12
                   MR. DABNEY: I was required to put that in
13
   before the Marina could open.
                   MR. KENNEDY: So we will -- and we will
14
15
   get right back to that.
16
                   MR. DABNEY: So I guess the County must
17
   have just imagined that, also.
18
                   MR. LYNCHARD: Okay.
19
                   MR. KENNEDY: We will follow that up right
20
    there, Director Lynchard.
                   (SPEAKING OVER EACH OTHER.)
21
22
                   MR. LYNCHARD: You probably wrote that
23
    email earlier today specifically for me and I am the only
24
    one sitting here being quiet.
25
                   MR. KENNEDY: You are being nice.
```

```
1
                   MR. DABNEY: Who made the phone call to
 2
    the County asking about who or why I was doing illegal
    activity that you refer to that as public record and I
    have to look for myself?
 5
                   MR. WILLIAMSON: In my phone conversation,
 6
    I did. And we have researched every document that the
 7
    County has and every permit related to this, so --
 8
                   MR. KENNEDY: So we are still back on the
9
    original issue here.
10
                   MR. LYNCHARD: Okay.
11
                   MR. KENNEDY: But Director Lynchard has a
12
    thing.
                   MR. LYNCHARD: Now that we have got it.
13
14
    We got a flush-out line. We have got a leak on a
15
    flush-out line. We have got a leak on this line.
16
    that's been fixed; correct? Today, that's been fixed?
17
                   MR. SNYDER: That's correct.
18
                   MR. LYNCHARD: That's correct. And it's
19
    not leaking anymore. Then, Number 2 and 3 is the sewer
2.0
    and water.
21
                   And here is my question about the sewer
22
    and the water. Okay. We have dealt -- in the past, we
23
    have dealt with this property a lot, so -- and anybody
2.4
    that has lived here for a long time knows that James
25
   bought the old Sam's, I think it was, and the gas station
```

```
1
    and Capt'n Bubba's. And Capt'n Bubba's --
 2
                   MR. DABNEY: And the seafood place.
 3
                   MR. LYNCHARD: Yeah. And the seafood
 4
    place.
 5
                   MR. DABNEY: And the gift shop and the --
 6
                   MR. LYNCHARD: Can we get here? Okay?
 7
    Capt'n Bubba's was a 300-seat restaurant, also had a
 8
    bunch of other buildings in there. And if we are going
    with each one has to -- that's going to have a pretty
10
    substantial tap.
11
                   The gas station had a tap. The other
    restaurant had 150 seats. East River Smoke House
12
13
    currently has 330 seats, I believe it is. Just so going
14
    off of seats from restaurants that we have moved to that
15
    property, that's 450 versus 330, that's 120 seats.
16
                   MR. GOULET: That's without the gas
17
    station.
18
                   MR. LYNCHARD: That's without the gas
              That's without any additional taps associated
19
    station.
20
    with the rest of the units in Capt'n Bubba's building.
21
                   So for our engineers, how many ERUs is 120
22
    seats for a full service restaurant?
23
                   MR. SNYDER: I don't have the chart in
24
    front of me, but it's a lot.
25
                   MR. LYNCHARD: Would it be more than his
```

```
Marina?
 1
 2
                   MR. SNYDER: I don't know. But I am
    assuming it would be.
 3
 4
                   MR. LYNCHARD: Okay.
 5
                   MR. SNYDER: Because that's a lot of ERUs.
 6
                   MR. LYNCHARD: That's what I was getting
 7
    at, so we have got now that he has probably got more
    capacity -- paid for capacity out there than what he is
    using currently. Correct?
10
                   MR. PHILLIPS: I don't know. But I know
11
    that you two are aware of some letter where all the taps
12
    were transferred to that property. In the course of
13
    looking at this, there is a letter that's already been
14
    addressed by the Board.
15
                   MR. LYNCHARD: Yeah.
                                         They have all
16
   been -- so they are all on that property.
17
                   MR. WILLIAMSON: All the neighboring
18
    properties, those ERUs and any previously paid tap fees
19
    associated with them were consolidated into East River
20
    130 total seat capacity.
21
                   MR. PHILLIPS: Correct.
22
                   MR. LYNCHARD: But he had 450 seats.
                                                          So
23
    we just took them away?
2.4
                   MR. PHILLIPS: I wasn't here when that was
25
   done, Daryl.
```

```
1
                   MR. WILLIAMSON: That was a 2015 meeting.
 2
                   MR. LYNCHARD: Okay.
 3
                   MR. PHILLIPS: It was done at a Board
 4
   meeting here -- that there was argument between the
 5
   parties about what credit there was and it was settled at
 6
    that meeting and done. It was settled.
 7
                   MR. LYNCHARD: Was it settled for the
8
    restaurant? Or was it settled for everything, I wonder?
9
                   MR. WILLIAMSON:
                                   The surrounding property
10
    doesn't have any tap fees because all the tap fees --
11
                   MR. PHILLIPS: Transferred to this one --
12
                   MR. WILLIAMSON: -- to any adjacent
13
   properties were transferred to East River Smoke House
14
   property so they would not have to pay any additional
15
    impact fees.
16
                   MR. LYNCHARD: Okay. But if we had 450
17
   seats that we know of, and we know we had at least -- if
18
    the gas station property was transferred over there, we
    know we had at least one more tap that went over there.
19
20
                   And I am sure I can go to the County and
21
   get plans for Capt'n Bubba's, but I am sure we have them
22
   here at the office, too, to see how many other taps were
23
   there at that property.
2.4
                   What I am looking at is if you make him go
25
   and put in a separate tap, chances are he is not going to
```

```
owe any additional tap fees. You are just going to have
 1
    a different meter there. Correct? I mean, does that
   make sense?
 3
                   MR. WILLIAMSON: If you wanted to allow
 5
   that connection to the sewer to begin with.
 6
                   MR. LYNCHARD: Well, that's a different --
    that's a different question, but --
 8
                   MR. WILLIAMSON: If you are saying that is
9
   not a different address, you know what --
                   MR. LYNCHARD: Well, I am saying we can --
10
                   MR. WILLIAMSON: Navarre Boardwalk and
11
   Marina is, I believe, 8491. And East River Smoke House
12
13
    is whatever it is, the one next door, 8495 or whatever it
14
    is -- it's two distinct addresses.
15
                   MR. LYNCHARD: Could Torin pull it up on
16
    the County Property Appraiser's website and put it up on
    the screens?
17
18
                   MR. KENNEDY: Well, you know, ultimately,
   what is it we are trying to solve here?
20
                   MR. DABNEY: That's all I want to know,
21
   too.
22
                   MR. KENNEDY: Yeah.
                                        Exactly.
23
                   MR. LYNCHARD: That's what I am trying to
24
    figure out, too.
25
                   MR. KENNEDY: Yeah. So, I mean, because
```

```
you are trying to -- you are trying to figure out pricing
 1
 2
    for taps and everything and all of that, that would be
    something that staff has.
 3
                   Right now, I think the first agenda item
 4
 5
    is the fact that, you know, for whatever reason, you have
 6
    two businesses running on one account. I believe Holley
    Navarre Water System, our policy is you have to have two
    accounts.
 9
                   MR. GOULET:
                                Our current policy.
10
                   MR. KENNEDY: Our current policy? Yes.
                   MR. GOULET: This was started in 2015
11
12
   before Cory was here.
13
                   MR. DABNEY: And that was the -- the taps
14
    were transferred there --
15
                   (EVERYONE TALKING OVER EACH OTHER.)
16
                   MR. GOULET: So what I am saying is there
17
    is a timeline here everybody is just forgetting about.
18
    Cory was not here prior to 2015 when this all started.
19
                   And then, I still had a question on
2.0
    Walmart. If McDonalds and the beauty salon at Walmart
    have one meter, is there one meter at Walmart? Or is
21
22
    there three meters? That's what I want to know.
23
                   MR. KENNEDY: All right. So right now,
24
    that's going to be the question that the Board can
25
    discuss. But I wanted to hear it from you as well, you
```

```
1
    know, that thing.
                   The second issue is on the connection as
 2
 3
    far as to the sewer connection for the commercial
    business. So if I understand it correctly, you are --
 5
    the boat owners are able to siphon their stuff up and it
 6
    goes through a lift station into our system.
 7
                   MR. DABNEY: It's not a lift station.
 8
                   MR. KENNEDY: Or into our system
 9
    through --
10
                   MR. DABNEY: It goes through a very
    sophisticated $30,000 system that if it detects oil or
11
12
    any impurities, it automatically shuts it off.
                   MR. KENNEDY: Yeah.
13
14
                   MR. DABNEY: And the pump-out system
15
    cannot be used by the individual boat owners. It has to
16
   be done by authorized personnel.
17
                   MR. KENNEDY: Okay. Great. Now, on
    that --
18
19
                   MR. LANIER: Ouestion --
2.0
                   MR. KENNEDY: Yes, sir. Go ahead.
21
                   MR. LANIER: If I bring up my sailboat and
22
    park it at your Marina and pay whatever fees are
23
    required --
2.4
                   MR. DABNEY: It's part of the clean green
   Marina. So there is no fees. State.
25
```

```
1
                   MR. LANIER: So you don't charge for
 2
    pump-outs?
 3
                                Sure do.
                   MR. DABNEY:
 4
                   MR. LANIER: How is that sewage that goes
 5
    into the system accounted for and paid for --
 6
                   MR. DABNEY: There's a meter down there.
 7
   A meter on top.
 8
                   MR. LANIER: Your sewage is billed by the
 9
    water usage?
10
                   MR. DABNEY: Correct.
11
                   MR. LANIER: And if that boat doesn't have
12
    water usage, it's just dumping its bilge or the tank --
13
                   MR. DABNEY: You actually come out better,
14
   because 95 percent of the boats down there don't have
15
    facilities on their boats for pump-outs but yet they use
16
    our water on their boat.
17
                   MR. LANIER: But I am saying there is a
18
    situation that exits where they can put sewage into the
19
    system without receiving water and therefore not being
2.0
   billed. You wouldn't be billed for that. Is that --
21
                   MR. KENNEDY: Well, even to go a little
22
    further than that -- staff, do we have any scenario where
23
    we just take the sewage --
2.4
                   MR. DABNEY: After the bill --
25
                   MR. SNYDER: I am not aware of it at all.
```

```
1
                   MR. KENNEDY: So all of our customers
 2
    right now --
 3
                   MR. SNYDER: We have recently denied a
 4
    sewer connection to a boat and RV storage for the exact
    same reason. It's an uncontrollable source of sewer.
 5
    don't know what kind of contaminants are getting into it.
7
    We can't necessarily charge for it. The sewer at the
    point it reaches our system has turned to septic and we
    don't allow septic tanks to dump into our sewer.
10
                   MR. KENNEDY: Okay.
11
                   MR. SNYDER: Our plant can't handle it.
12
    Chris will --
13
                   MR. LEGG: No --
14
                   MR. KENNEDY: And we will definitely get
15
    to that point as well. I do have a question, though.
16
    Now, the question becomes on this specific one, where did
17
    Holley Navarre Water System approve this?
18
                   MR. DABNEY: It's in the paperwork that
19
    got sent to the County, which gets me a County permit to
2.0
    allow.
21
                   MR. GOULET: You can't get a permit to
22
   build unless you get approval from the Water System.
23
                   MR. PHILLIPS: We -- I am going to speak
24
    for Cory and Rob here. That doesn't exist as far as any
25
    of us have been able to find. Not that it doesn't exist.
```

```
But the County doesn't have it and the County hadn't
 1
 2
   provided us any --
                   MR. DABNEY: DEP approved our paperwork.
 3
 4
    The Federal Government gives me a grant. Without
 5
   permission from you guys? Really?
 6
                   MR. PHILLIPS: It certainly appears that
 7
    way.
 8
                   MR. MILLER: I don't see Holley Navarre
 9
    Water System in either of the documents that you
10
    provided. It doesn't mention Holley Navarre Water
    System. It says you have the right to install it.
11
12
                   MR. DABNEY: Go to the SAJ number and you
    will find it.
13
14
                   MR. MILLER: Where is it?
15
                   MR. DABNEY: It's an SAJ number.
16
                   MR. MILLER: In this document?
17
                   MR. DABNEY: Yeah. They have a line item
18
    thing that you have to do.
                   MR. PHILLIPS: Again, I am going to speak
19
20
    for Cory and Rob here. But there is 128 pages in the
21
    dump that we got from the land lease. And I looked at it
22
    today myself. And I can find nothing that says Holley
23
    Navarre approved any of it. I can't even find where
2.4
   Holley Navarre approved the plans, so --
25
                   MR. KENNEDY: Right. Because we should
```

```
1
    actually have those plans.
 2
                   MR. PHILLIPS: You guys would have
 3
    submitted plans --
                   MR. KENNEDY: You should have submitted
 4
    plans to us, correct, that we would approve that very
 5
 6
    connection to our lift station.
 7
                   MR. DABNEY: They were submitted. Did you
 8
    think I would build a $2 million dollar Marina without
    permission from the Water System? Without permission?
10
                   MR. KENNEDY: And that is exactly what --
11
                   MR. DABNEY: Go to the County and get it.
12
                   MR. KENNEDY: No, sir. You would get it
              It would be a Holley Navarre Water --
13
    from us.
14
                   MR. DABNEY: It was submitted to the
15
    County.
16
                   MR. GOULET: Who was on the engineering
17
    staff at the time? Was that Buck?
18
                   MR. PHILLIPS: It was Buck.
19
                   MR. DABNEY: Call Buck.
20
                   MR. GOULET: I mean, there are some key
21
   people --
22
                   MR. KENNEDY:
                                 Sir, you call Buck and you
23
   provide the document that gives you approval to be able
2.4
   to connect to the system.
25
                   MR. GOULET: Isn't the burden on us to
```

```
1
    prove --
 2
                   MR. DABNEY: There you go.
                   MR. GOULET: -- what we don't have?
 3
 4
    County evidently -- there is paperwork from the State and
 5
    the Federal Government over there for it.
 6
                   MR. MILLER: But it doesn't mention Holley
 7
   Navarre Water System. I mean --
 8
                   (EVERYONE SPEAKING OVER EACH OTHER.)
 9
                   MR. MILLER: And Holley Navarre Water's
10
    position is we don't have copies of any applications to
   provide service to that business. So we are asking the
11
12
    owner of the business to provide that to us. Show us
13
    where we approved that.
14
                   MS. HARPER: Think of it like this.
15
    you own an auto shop. And I allege that you didn't
16
    properly -- or that you did something with my car. I
17
    would have to prove that you -- it's not -- the onus is
18
    not on you to prove you didn't or did do something.
19
    onus would be on me to prove what I am alleging. Right?
20
                   So he needs to show that, you know.
21
    what he is trying to do is for us to prove that we have
22
       He is alleging that he got the permit or that he got
23
    the contractor that he came and got it from us.
2.4
                   MR. DABNEY: I am alleging nothing.
25
                   MS. HARPER: So if he had that, then he
```

```
1
    would have that paperwork. So it's like saying, "Okay.
    Well, I have got -- I got your grandfather's permission
 2
 3
    to use your land."
                   And you say, "Well, prove it to me."
 4
 5
                   "No. You need to prove it to me. You
 6
    show me the paperwork."
 7
                   So that's the kind of thing. So I
 8
    understand the point, but they have been through all of
    the paperwork and there isn't any. So I understand that
10
    the point that you are trying to make, but if he can show
    that he has got the permits here, and he has got the
11
12
    County's permits, why would he then not have Holley
13
   Navarre Water System's permit? So, to me, it doesn't
14
   make sense --
15
                   MR. DABNEY: I wasn't properly told about
16
    this meeting.
17
                   MS. HARPER: But he has everything else --
18
                   (EVERYONE SPEAKING OVER EACH OTHER.)
                   MS. HARPER: -- but he has everything else
19
20
   but this --
21
                   MR. LANIER: She can't understand a word
22
    when three people are talking, so --
23
                   MS. HARPER: Okay. I used the wrong
24
   word -- that he doesn't have the approval -- that he has
25
   everything else but the approval. To me, that's not --
```

```
1
    that doesn't make sense. But he can show that he has
 2
    everything else but this.
 3
                   MR. KENNEDY: Mr. Kilpatrick?
 4
                   MR. KILPATRICK: Yes, sir?
 5
                   MR. KENNEDY: Now, onto the burden, so --
 6
                   MR. DABNEY: Did anybody see that plumbing
 7
    permit that is up there floating around somewhere, a
    plumbing permit that I --
                   MR. WILLIAMSON: One from October of this
 9
10
    year -- I mean, from August of this year?
11
                   MR. DABNEY: Yes.
                                     That's a plumbing
12
    permit.
            That's a finalization. Before your stop off
13
    starts -- before all your stuff started --
14
                   MR. MILLER: Have all of the permits from
    the County been finalled? I mean, all of the permits
15
16
    from the County have been finalled?
17
                   MR. DABNEY: As far as I know, we have.
18
    We are an open business. We have got a CO. You don't
19
    get a CO unless you can be finalled out.
20
                   MR. MILLER: There is a lot of unfinalized
21
    permits out there. I am just asking if they have all
22
   been -- if all of the permits for the Marina have been --
23
                   MR. DABNEY: Ask for (mumbled). He is on
2.4
   a first name basis.
25
                   MR. MILLER: If they have been finalled,
```

```
then the County should have a record of all of the
1
2
    approvals that are part of that permit. But according to
 3
    staff, they have not been able to find any -- any
    approvals from the County given by Holley Navarre Water
    System to connect to our services.
 5
 6
                   MR. KENNEDY: So that's where we are
7
    coming from, sir, is the fact that you are -- what we are
    seeing is your connections. We are trying to correlate
    where are the approvals, because the first issue we
10
    talked about, the water, we require two accounts.
11
                   MR. DABNEY: Let's just cut to the chase.
12
   What do you want from me? Do you want to apply for
13
   something? Is that what you want? Because I will agree
14
    to whatever you want to do tonight, but when I go to talk
15
    to my attorney tomorrow, we are going to agree on
16
   different things.
17
                   MR. KENNEDY: That's fine. We are very
18
   happy to deal with that issue as well.
19
                   I guess the final question here, though --
20
                   MS. HARPER: May I ask -- Mr. Dabney, may
21
    I ask you a question? So you knew about this in March,
22
    right, because they came out and they talked to you.
23
                   MR. DABNEY: And they fixed the leak and
24
   it was still leaking.
25
                   MS. HARPER: Yes.
```

```
1
                   MR. DABNEY: Hey, during that entire time
 2
    that you guys were out there monitoring my system, did
 3
    anyone of you bring your ass to me and say, "You still
    got a leak. You need to fix it."
                   Tell me, Mr. Williamson, did that happen?
 5
 6
                   MS. HARPER: Mr. Dabney --
 7
                   MR. DABNEY: I asked a question.
 8
                   MS. HARPER: I am asking you a question.
 9
                   MR. DABNEY: I asked you a question.
10
                   MS. HARPER: I was made aware of this a
    couple of weeks ago.
11
12
                   MR. DABNEY: Did somebody come down to my
13
    restaurant and say, "Mr. Dabney, you still have a leak on
14
    this line. You need to get it fixed."
15
                   MS. HARPER: Mr. Dabney, don't yell.
16
    when --
17
                   MR. DABNEY: I am about done talking.
18
   Y'all can figure it out.
19
                   MS. HARPER: That's fine.
20
                   MR. LARSON: I don't have a problem with
21
    him yelling. He is the customer. Is this how you treat
22
    a customer?
23
                   MS. HARPER: So, Mr. Dabney, when you
24
   received the certified letter, did you -- did you --
                   MR. GOULET: He never received a certified
25
```

```
1
    letter. Do you understand that?
 2
                   MR. MILLER: In September.
 3
                   MR. DABNEY: One in September was signed
 4
   by my --
                   MR. GOULET: Who signed that, by the way?
 5
 6
    Whose signature was on that?
 7
                   MS. HARPER: It states that it was
 8
    received -- that it was received -- the certified letter.
 9
                   MR. DABNEY: But who signed it?
10
                   MR. WILLIAMSON:
                                   We decided it to send
    that from the System Engineer --
11
12
                   MR. DABNEY: All I know is it is a female
    who was an assistant --
13
14
                   MR. WILLIAMSON: Who signed it for, James?
15
                   (EVERYONE SPEAKING OVER EACH OTHER.)
                   MR. KENNEDY: Hey, you know what, I mean,
16
17
   you know, what we have -- sir, I think you have been --
18
   you were aware of the situation three or four months ago.
19
                   MR. GOULET: I wasn't until three weeks
20
    ago.
21
                   MR. KENNEDY: And you know what -- and
22
    correct me if I am wrong, Mr. Williamson -- one second --
23
                   MS. HARPER: Who is authorized to sign on
24
   your behalf for a certified letter?
25
                   MR. DABNEY: At my restaurant? Certified?
```

```
1
    Nobody.
 2
                   MS. HARPER: So who then signed for it?
                   MR. DABNEY: I have no idea -- brought it
 3
    to a 16-year-old girl and said, "Sign this." Do you
 4
 5
    think she is going to sign it?
 6
                   MS. HARPER: But it would have been the --
 7
                   MR. DABNEY: If you brought it into the
8
   hostess station where it come to --
 9
                   MS. HARPER: Well, I wouldn't have done
10
    it. It would have been the USPS.
11
                   MR. DABNEY: If the USPS brought it into
12
    the hostess station and says, "We have a letter for your
13
    owner. Can you sign for it?"
14
                   MS. HARPER: Would she have said, "Yes"?
15
    I don't know.
16
                   (EVERYONE SPEAKING OVER EACH OTHER.)
17
                   MS. HARPER: Would she have said, "Yes."
18
    She can sign for it?
19
                   MR. DABNEY: Yvonne, I get what you are
20
    doing. I already know how this little system thing
21
    works.
22
                   MS. HARPER:
                               No.
                                     I mean, I don't know.
23
                   MR. DABNEY: I am good with all of this.
24
                   MS. HARPER: I don't know --
25
                   MR. DABNEY: Just tell me what you want me
```

```
1
    to do. I will agree to whatever you tell me tonight.
 2
                   MS. HARPER: What I am leaning toward, I
 3
    mean, I am going to abstain from any action, but what I
    am leaning toward is to table this, because we have got
 5
    more information now. I wish it would have been
 6
    forthcoming sooner, but there is more information now.
 7
                   MR. KENNEDY: I don't think so. I mean --
 8
                   MS. HARPER: I mean, well, with these
 9
   permits that provide --
10
                   MR. KENNEDY: And, again, sir, all we are
11
    trying to do is from what we have been given, the three
12
    issues in question are the water to two separate entities
    on one account. That's one issue.
13
14
                   The second is the fact that we have septic
15
    going into our system through your sewer -- you are
16
    connected to our sewer --
17
                   MR. DABNEY: And I am going to ask you one
18
    question --
19
                   MR. KENNEDY: Hold on one second.
20
                   And the third issue, sir, is the
21
    connection to the fire --
22
                   MR. DABNEY:
                                The illegal connection to the
23
    six-inch main that you guys have been bringing up that I
2.4
    am illegally connected to a six-inch main.
25
                   MR. KENNEDY: Yes, sir.
```

```
1
                   MR. DABNEY: So you are going to sit here
 2
    and tell me that I put a fire system in without approval?
 3
    Because this is what you are saying -- that you did
    not -- nowhere in this system did you ever see paperwork
 5
    for that fire line, the sewer, the water?
 6
                   Nothing. Nowhere in the system. Right?
 7
    Is that what you are saying? I am asking a question.
 8
                   MR. KENNEDY: That's correct.
 9
                   MR. DABNEY: Well, that's a good answer
10
    you just gave there, sir, because your Lead Inspector
   brought his ass down to my location and picked up the
11
12
    puck and took it back to this office.
13
                   My discussion is over with here --
14
                   MR. KENNEDY: And when we are done --
15
                   MR. DABNEY: I am done talking with you,
16
    sir.
                   MR. KENNEDY: I would be interested in the
17
18
    paperwork.
19
                   MR. DABNEY: Talk to your man right there.
20
                   MR. KENNEDY: Actually, my man says the
21
    burden is on you, sir.
22
                   MR. DABNEY: Is that because he is running
23
    for the Board?
2.4
                   MR. KENNEDY: Absolutely not.
25
                   MR. DABNEY: It sure looks that way.
```

```
1
                   MR. MILLER: This started in March.
 2
                   MR. KENNEDY: It started in March, sir.
 3
                   (EVERYONE SPEAKING OVER EACH OTHER.)
 4
                   MR. GOULET: This is a blatantly obvious
 5
    self-projected accusation made upon others. I'm sorry.
 6
    This is just --
 7
                   MS. HARPER: Will, there you go again.
 8
                   MR. GOULET: There I go again, telling the
 9
   truth.
10
                   MS. HARPER: No. There you again, Will.
11
    But thank you, James.
12
                   MR. KENNEDY: Thank you, sir.
13
                   MR. GOULET: Telling the truth.
14
                   MR. KENNEDY: All right. We also allow --
15
    is there any comment from anyone, if the previous other
16
   members would like to comment?
17
                   (NO AUDIBLE RESPONSE.)
18
                   MR. KENNEDY: All right. So now, we are
   on to discussion of the Board there.
19
20
                   All right. So --
21
                   MR. LANIER: Carmen wants to say
22
    something.
23
                   MR. KENNEDY: Yes, ma'am? Name, address,
2.4
   five minutes.
25
                   MS. REYNOLDS: It will be five seconds.
```

```
1
   Carmen Reynolds, 9621 Sunnybrook Drive. I am just
2
    observing this. And I am wondering why this wasn't
   brought to fruition prior to this upcoming election.
    just looks a little -- it's the appearance of impropriety
   here where two -- the Water System and the customer
 5
 6
    should have been able to reach some type of an agreement
   before this. So I am just giving you some feedback here.
8
                   MR. KENNEDY: No. That's okay. Actually,
9
    it's a great question. Mr. Williamson, can you kind
10
    of --
11
                   MR. WILLIAMSON: Our Operations Manager
12
   talked to Mr. Dabney in March. But as it relates to the
   unauthorized connection or expansion of use at the Smoke
13
14
   House, one of the other, neither one of those are allowed
15
   per the Board-approved policies and guidelines.
16
                   You either have two entities operating out
17
   of the same area or you have an existing entity that
18
    expanded their use. That was never brought to this
19
   Board. It was never brought to this staff to approve.
20
                   There was never an application submitted
21
   that we can find. The fact that the County approved
22
   plans for a Marina, the fact that the County approved
23
   plans in December that showed that that Marina is going
2.4
   to connect to our water and connect to our sewer doesn't
25
   mean that that was ever submitted or approved by this
```

Board or by this staff.

There's -- as Phil said -- and correct me if I'm wrong, Phil, that you can get a permit from the County without having submitted anything or any waive of approval. The County doesn't need approval from Holley Navarre Water System to approve their permit.

And the only letter that we have from the County that -- we have read everything they had -- was a letter from the engineer that says that water and sewer are available to that site, that they are available, and it ends by saying that water sewer capacity is not reserved nor guaranteed until all plans have been reviewed and tap fees received by Holley Navarre Water System.

So if there is an existing use of the Smoke House and all of the tap fees have been consolidated in that property and you expand that use, that should, at least, have to come back to this Board for a determination on if there is going to be additional tap fees owed.

If it is a separate address, a separate LLC, a separate business with a separate use, then every other business that expands their operations, they come and they do things the right way. If you want to dismiss and not take action on the water, then you have the

sewer.

2.0

2.4

any documentation whatsoever that an application was even submitted — but we don't have any approval that he was allowed to discharge that sewage into our sewer system, although it shows in the County-approved plans that he has mentioned that he is connected directly to our 20-inch force main out at Highway 98 and he is connected through a metered connection for water out at Highway 98.

Neither one of those connections exist.

So the plans that were approved by the County are not the way that it was installed at that property. They are not consistent. I don't know if the County cares about that or not, but it certainly shows that if there was any plans submitted here, they are not consistent with what the County approved.

But, ultimately, as -- and I don't know if you want to ask Keith this or not -- I believe the burden is upon the applicant in a situation like this. If you have the documentation, just provide it.

And this was asked in August the first time, and then, September. And I don't believe Mr. Dabney turned in his application to serve or run for the Board for more than a month after that. This predated anything to do with the election.

```
1
                   Through an abundance of caution, because
 2
    of the antics that we have seen tonight, we wanted to
 3
    make sure that we had all of our facts straight and our
    ducks in a row before we brought it to this Board.
 5
    don't believe that what we have here is consistent with
 6
    Board-approved policies. And staff has treated this
 7
    owner and applicant the same as we would anybody else.
 8
                   And at this point, we brought it to the
 9
           And if the Board needs to make a decision on what
    Board.
10
    we are going to do with the water use that we don't have
11
    an account for and for the sewage that we have going into
12
    our system that we don't have an example of anyone else
13
    in our franchise area that we approved this type of use.
14
                   MR. DABNEY: Because they only call the
15
    one they are in --
16
                   MS. HARPER: May I -- may I jump in --
17
                   MR. DABNEY:
                                I have 40 years in Santa Rosa
18
    County.
            40 years.
19
                   MS. HARPER: May I say something, please?
20
                   MR. KENNEDY: Yes. Ms. Harper?
21
                                I am going to get a little
                   MS. HARPER:
22
    personal here, so I request a little bit of grace and
23
    indulgence. And I -- this may end up resulting in me not
2.4
    getting elected. And be that as it may --
25
                   MR. KENNEDY: I am just going to remind
```

```
1
   you of your email.
 2
                   MS. HARPER: This past week has been
 3
    probably one of the hardest weeks of my life personally.
    And I am sitting here and I am thinking, "This has got to
    be the dumbest thing on the planet." Because this has
 5
 6
   been gone on since March.
 7
                   And at any time -- and I really do like
 8
    you, James. I really do. You called me last year. You
    are the only person who called me. The only person.
10
                   And I think at any time since March, you
11
   could have resolved this at any time.
12
                   MR. DABNEY: I was unaware it was still
13
    leaking.
14
                   MS. HARPER: This has nothing to do with
                   Absolutely nothing.
15
    the election.
16
                   MR. DABNEY: I was unaware it is still
    leaking until --
17
18
                   MS. HARPER: And I knew coming into this
19
    meeting how this was going to look. And it is so
2.0
    frustrating to hear a fellow Board member imply, infer,
21
    no, just outright state that the only reason we are
22
    dealing with this is because of an election.
23
                   Because that's not who I am. And I wish
2.4
   that I did not have to even discuss this because I really
25
   do like you.
```

```
1
                   MR. DABNEY: Bottom line is tell me what
 2
    needs to be done.
 3
                   MS. HARPER: And, maybe -- I am sure there
 4
    is room for improvement with everybody. With you, with
 5
    the staff. But this -- there are so many bigger issues
    that we have to deal with.
 7
                   And this could be resolved. I think if
 8
   you sat down with our staff tomorrow, I think --
 9
                   MR. DABNEY: (inaudible) -- I don't want
10
    to talk to a soul in this place.
                   MS. HARPER: I think it could be resolved
11
12
    in about 30 minutes. I know that there is personal
    conflicts and personal dislikes. I understand that.
13
                                                          But
14
    in the past nine, ten months, however long it's been, who
15
    would have thought that 12 months ago, I would have come
16
    to have a respect for Rob Williamson.
17
                   I don't know if it is reciprocated.
18
    don't care.
                But who would have thought?
19
                   MR. WILLIAMSON: Yes, it is.
20
                   MS. HARPER: And you know that, James.
21
    You know. And it just seems to me that there is a lot of
22
    personal attacks because people just don't like each
23
    other. And it just seems like it is a colossal -- huge
2.4
    waste of time.
25
                   And people just don't really let the truth
```

```
1
    get in the way of a good tale. And they, they turn
    around and they wonder why good people don't do anything.
 2
 3
    Well, the minute they step out, they just get attacked.
                   And they are not attacked based on their
 4
 5
    ideas. They are attacked based on their person, based
 6
    on, I don't know, they just start calling names and
    start -- oh, then, and they just lie -- flat out lie.
 8
    Lie.
 9
                   So I am not voting on this issue, but it
10
    just seems to me that if it has been going on since
    March, it could have been resolved before now.
11
12
                   MR. DABNEY: What issue are you not voting
13
    on?
14
                   MS. HARPER: Because what we are looking
15
    at here, you know, the payment, you know that there has
16
   been water and sewer use that needs to be paid and the
17
    other issues, it could be resolved.
                   MR. DABNEY: There is no water issue that
18
19
   hasn't been rung up, Yvonne. If it is running through
20
    the Smoke House, it is running through my meter.
21
                   MS. HARPER: There is a cost here and they
22
    will discuss it.
23
                   MR. DABNEY: I mean, this sounds like this
24
    has been -- you guys have got this thing planned from Day
25
    One.
```

```
1
                   MS. HARPER: But it seems to me that --
 2
                   MR. DABNEY:
                                I mean, at the bottom of
 3
    the -- at the end of the day, did anybody from March come
    and tell me that that meter was running and it still had
 5
    a leak? Or was still being used?
 6
                   I am asking the question. And I can't
 7
    hear no ears.
 8
                   MR. MILLER: From the timeline -- from the
 9
    timeline, it says that you were sent warning letters in
10
    August and in September through regular mail and through
    certified mail.
11
12
                   MR. DABNEY: Warning letters stating that
13
    I needed to comply with -- nothing about the water is
14
    still being used.
15
                   MR. MILLER:
                                "Find where the leak is on
16
    the six-inch fire line for 8491 Navarre Parkway, expose
17
    the piping under the direct supervision of the Holley
18
    Navarre Water System Inspector and allow the Holley
    Navarre Water System Inspector and Water Operations
19
20
    Manager to visually see the exposed piping in question,
    hire a licensed contractor, plumber, to repair the leak."
21
22
                   MR. DABNEY: I did that. So where is the
23
    problem?
2.4
                   MR. MILLER: I am saying there is a list
25
   of five things.
```

```
1
                   MR. DABNEY: But I asked you a question --
 2
    Mr. Mark --
 3
                   MR. MILLER: And those -- there was no
 4
    answer.
 5
                   MR. DABNEY: It was done. Am I going to
 6
    jump if someone tells me to go do it? No. I don't do
 7
    that. You are talking to the wrong person.
 8
                   MR. MILLER: Well, when there is an issue
 9
    with service at your address, see, there is my problem
10
    with it. Any commercial business that goes under any
    expansion is required to submit plans to the Water System
11
12
    for that expansion so that they can be reviewed and
13
    approved. And we have no record of that expansion being
14
    applied for.
15
                   Our staff doesn't have it.
                                               It's not part
16
    of the County permits as far as -- that there is just no
    record of that.
17
18
                   MR. DABNEY: Well, does the County issue
    plumbing permits without approval? Does the County issue
19
2.0
    permits without approval from you? Yes or no?
21
                   MR. MILLER: I believe they do.
22
                   MR. DABNEY: For plumbing?
23
                   MR. MILLER: I believe they do.
2.4
                   MR. WILLIAMSON:
                                   Phil?
25
                   MR. PHILLIPS: According to Sean, the
```

```
1
    conversation he was having with Rob today, he said,
    "Yeah."
 2
                   MR. MILLER: I can't find a closed --
 3
 4
                   MR. DABNEY: It happened. It happened.
 5
                   MS. REYNOLDS: No need to yell.
 6
                   MR. MILLER: I can't find a closed
 7
    plumbing permit on mine. I looked for one. I can't find
 8
    a closed plumbing permit. I found a closed electrical
 9
    permit, but not a closed plumbing permit.
10
                   I don't see a final project permit.
    are showing active on the County website. So I am asking
11
12
    for where are those final approved permits? And where is
13
    our documentation that Holley Navarre Water System
14
    received plans from you, and, you know, approved your
15
    additional connection to our services? That is required
16
    of any commercial business.
                   MR. DABNEY: Maybe they keep records like
17
18
   you guys do.
19
                   MR. WILLIAMSON: Maybe they weren't
2.0
    submitted.
21
                   MR. DABNEY: Maybe they keep records like
22
    you do.
23
                   MR. MILLER: They do have a staff
2.4
    recommendation.
25
                   MR. KENNEDY: Yeah. We are going to get
```

```
1
   each one of these.
 2
                   MR. MILLER: There is a staff
 3
    recommendation. We can get to -- where do we go from
          That's what I would like to get to.
   here?
 5
                   MR. KENNEDY: I think we are getting
 6
           I do kind of want to point out again, because Ms.
   Reynolds kind of hit on a very important point.
8
                   This is not -- this Board has no desire to
9
    single out any member for anything. The way that I see
10
    this is we had engineers go out. They found a leak.
    They are asking the question: Why was the leak even on
11
12
   this line to begin with?
                   They started doing more research into this
13
14
   information, which brings us to these three items that we
15
    talked about today. This started in March. This had
16
   nothing to do with -- as Mr. Williamson said, this
17
   started in March. And then, as of August, we did a
   certified letter.
18
19
                   They have turned everything they can to do
2.0
   better communication with Mr. Dabney --
21
                   MR. DABNEY: At the end of the day, you
22
   are sitting here telling me all of this.
                                              I was not
23
   properly notified of this meeting. I came on my own
2.4
   accord. So at the end of the day, everything you are
25
   discussing is really null and void. You can ask your
```

```
1
    attorney that.
 2
                   You can ask him. He is right over there.
                   MR. KENNEDY: Is this a true statement?
 3
 4
                   MR. KILPATRICK: There is no requirement
 5
    established in the bylaws or anything like that as far as
 6
    any formal notice. My understanding is we were here for
    discussion over these three issues. I mean --
 8
                   MR. KENNEDY: So nothing null and void,
 9
    sir. We are just following down these three areas.
10
                   MR. LYNCHARD: I want to --
11
                   MR. KENNEDY: Director Lynchard?
12
                   MR. LYNCHARD: Yes. Thank you. Okay.
    told him to get with -- you just told him to get with
13
14
    the -- it was his responsibility to get with the engineer
15
    that used to work here that we fired.
16
                   Do we have his contact information so we
17
    can give it to James to see if he can find out what our
    old engineer did for him back then?
18
19
                   MR. WILLIAMSON: That's not what anybody
20
    said here, Director Lynchard.
21
                   MR. LYNCHARD: Oh yeah, it is.
22
    Whenever he was -- maybe we should roll back the thing,
23
    because you told him it was his responsibility to get
2.4
    with it -- or Mike did.
25
                   Well, the engineer he would have dealt
```

```
1
   with here was terminated by Holley Navarre Water System.
   So we need give him that contact information if we have
   got it. The other thing, we have got this leak, and I
    get it, but we are mixing these two things up. And I
    think we have got the timeline messed up here on the
 5
 6
   Board.
 7
                   We are assuming that the whole issue
8
    started in March, when in reality, it was November 25th
    that was the first time they spoke about the sewer and
10
    water tap running through East River Smoke House.
11
                   MR. WILLIAMSON: After we had no response
12
    or partial response from the owner in March. And what
13
   nobody has mentioned before now --
14
                   MR. LYNCHARD: Can I finish?
15
                   MR. WILLIAMSON:
                                    Sure.
16
                   MR. LYNCHARD: Okay. In your timeline, it
17
   said -- it says that -- on November 25th is -- was when
18
   we discovered that the water and sewer were going through
   the East River Smoke House.
19
20
                   MR. WILLIAMSON: Because that was the
21
    first time we had an opportunity to speak to him because
22
   he had not responded to the request we made in the letter
23
    which is, provide us plans that demonstrate how you are
2.4
   receiving water and how are disposing of sewer and where
25
   those approvals came from Holley Navarre Water System.
```

```
1
                   So we got no response. So it wasn't
 2
    until -- and we have plans from the County that show he
 3
    is receiving water from us at a direct metered connection
    at 98 and he is disposing of sewer through a direct
 5
    connection at a tap at 98.
 6
                   But when he told us that he was getting
 7
   his water through East River and he was dumping his sewer
    in the lift station for East River, that was the first
    time we had heard from the owner that the plans that the
10
    County has approved are not what is actually happening
    out there.
11
12
                   MR. LYNCHARD: Okay. But that was
13
   November 25th? Or that was some other time?
14
                   MR. WILLIAMSON: That was in a phone
15
    conversation on November 25th.
                                    Yes.
16
                   MR. LYNCHARD: Okay. So November 25th.
17
    So everybody up here understands that this started in
18
    March was the leak and November 25th is whenever we start
    talking about the water and sewer tap. So that's what I
19
20
    was trying to say.
21
                   MR. KENNEDY: Okay.
22
                   MR. GOULET: Mike, I have one question.
23
                   MR. KENNEDY: Sure.
24
                   MR. GOULET: Barbara, does Walmart have
25
   one water and sewer tap? Or do they have three?
```

```
1
                   MS. CARAWAN: They have one right now.
 2
                   MR. GOULET: They have one?
 3
                   MS. CARAWAN:
                                 That I am aware of.
                                                      I would
 4
    have to --
 5
                   MR. GOULET: So Walmart has one water and
 6
    sewer tap, so the beauty salon and McDonalds all run
    through one?
 8
                   MS. CARAWAN: I believe so.
 9
                   MR. GOULET: Okay. I just want to make
10
    sure that we got that put on the record so that we
    understand that. So everybody understands that on the
11
12
    Board -- Walmart has one water and sewer tap for three
13
   businesses.
14
                   MR. WILLIAMSON: And when they --
15
                   MR. GOULET: And that's against company
16
   policy according to what the engineer just said.
17
                   MR. WILLIAMSON: They submitted their
18
    initial --
19
                   MR. PHILLIPS: That's not correct.
2.0
                   MR. GOULET: That's not correct?
21
                   MR. PHILLIPS: No. Because Walmart leases
22
    that space to those entities and they pay that bill, that
23
    is one account. That's one allowable account. It is one
24
   piece of property. It is one lease holder, one
25
    corporation. The other people lease.
```

```
1
                   If you lease -- if it is your shop, you
 2
    decide you want to lease one of your bays to someone
    else, we would not make them get another account.
 3
    would operate under your account because you lease that
 5
    space through them.
 6
                   MR. GOULET: Do you know if Mr. Dabney
 7
    leases property to the Marina?
 8
                   MR. PHILLIPS: All we know is that there's
 9
    two pieces of property, two separate corporations.
10
    know that the lease is issued -- and correct me I am
    wrong -- the lease is issued to both corporations. But
11
12
    that's all we know.
                   MR. GOULET: But the Marina sits on the
13
14
    same property as East River Smoke House. Do we agree on
1.5
    that?
16
                   MR. PHILLIPS: Absolutely.
17
                   MR. WILLIAMSON:
                                   Yeah.
18
                   MR. GOULET: It can be said that the
    Marina at that said address could be leasing that
19
20
    property from East River Smoke House?
21
                   MR. WILLIAMSON: Sure.
                                           They could be.
22
    They would still need to submit an application for that
23
    expanded use. The East River Smoke House predated the
24
   Marina. Certainly, you are saying if they added use that
   we wouldn't need to --
25
```

```
1
                   MR. GOULET: Do we have -- do we have
 2
    paperwork for McDonalds and the beauty salon at Walmart
 3
    for extended use, then? Do we have those applications?
 4
                   MR. PHILLIPS: No. We -- oh, yeah.
    was part of the original application. The space is
 5
 6
    identified in the plans as leased space.
 7
                   MR. GOULET: And as the beauty salon --
    the nail salon that is in there now that is expanded and
    uses water, is there an application for theirs, too?
10
                   MR. PHILLIPS: Because they are part of
    the original Walmart construction. They approved as part
11
12
    of that construction. Quite frankly, if we do our job
13
    and say the nail salon in the Walmart switched to a
14
    Hardees or something else --
15
                   MR. GOULET: There used to be a bank in
16
   there and then they brought the nail salon in later.
17
                   MR. PHILLIPS: Yeah. That would be a
18
    concern of ours. They should notify of the change in
19
    use.
20
                   MR. GOULET: But did they?
21
                   MR. PHILLIPS: I have no -- I don't know,
22
    Will. I don't know.
23
                   MR. GOULET: But what I am trying to say
2.4
    is --
25
                   MR. DABNEY: They are not running it
```

```
1
    through the Board.
 2
                   (EVERYBODY SPEAKING OVER EACH OTHER.)
 3
                   MR. GOULET: But what it seems like, we
 4
    need to fix an issue with Holley Navarre Water System on
 5
    checks and balances where we may not have checked these
 6
    other businesses out, either, but we checked one out.
 7
                   MR. WILLIAMSON: The only reason we were
 8
    there, Will, is because we were responding to a leak
    to -- any effort to try to make it sound as if we are
10
    singling this person out -- do you think we are so
    calculated that we caused this leak and called ourselves
11
12
    and responded out there and started down that whole road?
                   MR. GOULET: It's -- what I am saying --
13
14
                   MR. WILLIAMSON: You think we called and
15
    caused it ourselves --
16
                   (EVERYBODY SPEAKING OVER EACH OTHER.)
17
                   MR. GOULET: I mean, it's --
18
                   MR. WILLIAMSON: Why aren't you asking the
    question about the connection to this unmetered line to
19
2.0
    start with?
21
                   MS. HARP: Depending on what --
22
                   MR. WILLIAMSON: Usually connecting to an
23
    unmetered line like that only means one thing. And it's
24
    not because you are trying to get fire suppression
    service to a future retail business.
25
```

```
1
                   MR. DABNEY: I didn't put it in.
                                                     I didn't
 2
    voluntarily put it in.
 3
                   MR. GOULET: Hasn't this line been capped
    off and removed?
 4
 5
                   MR. WILLIAMSON: In a sense been cut and
 6
    capped, Director Goulet. But it's one of those things
 7
    where we are going to forget how we got here to start
 8
    with.
                   MR. GOULET: I didn't say that, sir.
10
    I am saying is this line has already been capped and
    that's been taken care of. So that's a moot point now.
11
12
    Correct?
13
                   MR. WILLIAMSON:
                                   Sure.
                                           Right now, it
14
    absolutely has been cut and capped. And the letter that
    we sent of the five items that we had there that we asked
15
16
    the owner to respond to, that's one of the couple that
17
    they responded to.
18
                   MR. GOULET: Now, the meter that we
    installed in June. Do I understand we installed a meter
19
2.0
    on this line in June?
21
                   MR. WILLIAMSON: I have already told you,
22
    Director Goulet, that there was a leak detection device
23
    that was already on that line.
2.4
                   MR. GOULET: And it was calculated --
25
                   MR. SNYDER: Not on all of them.
```

```
1
                   MR. PHILLIPS: Not all of them.
 2
                   MR. GOULET: And it was able to calculate
 3
    this number?
                                         That's what it's
                   MR. PHILLIPS: Yeah.
 5
    for.
 6
                   MR. WILLIAMSON: The minimum amount, from
 7
    what I understand. Yeah.
 8
                   MR. SNYDER: It's a leak detection on
 9
    fire, so if something is going through an unmetered fire
10
    line, that's on every single --
11
                   MR. PHILLIPS: We don't require you to
12
   meter your fire lines because it's pretty stupid, you
13
    know, to put a six-inch meter that is never going to see
14
    it during the fire, but what we do make you do is put a
15
    leak detector on it so that we can look at it or the
16
    County can look at it when they do the inspection of it
    and see if there is a leak somewhere that we are losing
17
18
    water. That's what it is for and that's what happened.
19
                   MR. GOULET: All right.
20
                   MR. PHILLIPS: Or, actually, I think it
21
    was a physical leak that started this, but --
22
                   MR. LANIER: Has the water that was tapped
23
    from the fire suppression line been paid for by East
2.4
    River Smoke House? Or by the Marina?
25
                   MR. WILLIAMSON: There's been no invoice.
```

```
1
    That's part of the Board's topic for tonight.
 2
                   MR. KENNEDY: We really didn't discuss
 3
    that one as well, but on that one, am I correct in that
    68,000 gallons is what we are showing that was lost in
    water or at least in the leak?
 5
 6
                   MR. WILLIAMSON:
                                   Yes.
 7
                   MR. LYNCHARD: Do our -- do the two RV
8
   parks on our system, are they hooked to our sewer?
 9
                   MR. PHILLIPS: Yes.
10
                   MR. LYNCHARD: So we do accept sewer from
11
   RVs?
12
                   MR. SNYDER: Yeah.
                                       The long-term stays.
13
    Yes.
14
                   MR. PHILLIPS: Absolutely. So if you come
15
    into an RV park and you want to put a water connection
16
    and a sewer connection on a pad, we allow that.
                   MR. LYNCHARD: Okay.
17
18
                   MR. PHILLIPS: If you have a boat storage
19
    yard, and you just want to have a sewer connection out
20
    there in the yard and a tap across the way, we don't
21
    allow that. In fact, we just denied one of those.
22
                   MR. LYNCHARD: But wouldn't an RV park and
23
    a Marina be the same thing?
2.4
                   MR. SNYDER: An RV park is more of a
25
   long-term stay. And also, the sewage that you are
```

```
1
    getting, you have a lot more control over.
 2
                   So if you are washing your RV and stuff
 3
    like that, it's not necessarily going into the sewer. If
    you spill gas or something and you get it with your back
 5
    off at the Marina or something, that's going into the
 6
    sewer.
 7
                   That doesn't necessarily happen with the
 8
    RV. Also, RV parks always have a gravity connection so
    it's going directly from the RV to the sewer connection.
10
                   MR. KENNEDY: And then, back to the sewer
11
    connection, though. The fact that we are pulling,
12
    basically, septic from boats and allowing that into our
13
    system, this is -- we -- that's actually not even allowed
14
    per past motions.
15
                   MR. SNYDER: We don't allow septic trucks
16
   to dump into our system.
17
                   MR. DABNEY: But it's not going into your
18
    system.
            It's going into my lift station at my restaurant
19
    that is regular sewer, anyway.
20
                   MR. WILLIAMSON: Everything from that lift
21
    station goes to the Holley Wastewater Treatment Plant.
22
                   MR. KENNEDY: And did we approve that --
23
    did we approve that design, sir?
2.4
                   MR. DABNEY: Yeah. Somewhere.
                                                   I will
25
   eventually find it.
```

```
1
                   MR. KENNEDY: Right. If you can find
 2
    those approvals, that is -- that's what we are trying to
 3
    come to --
                   MR. DABNEY: When I get a chance to talk
 4
 5
    to Buck, I will ask Buck if he remembers if he did.
 6
                   MR. KENNEDY: But we would need paperwork,
 7
    sir.
 8
                   MR. DABNEY: I am sure they are here
 9
    somewhere.
10
                   MR. GOULET: Mr. Dabney, if we were to
    give you 90 days -- I know it's your Christmas season --
11
12
    would 90 days be long enough for you to come up with some
13
    information or documentation for the Board?
14
                   MR. DABNEY: I can probably do it in 60
15
    days.
16
                   MR. GOULET: But if we were to give you 90
17
    days?
18
                   MR. DABNEY: I mean, right now, I am going
    to be busy from now until time I get -- take down the
19
20
    fire (inaudible) -- extends from January probably up
21
    until the 20th or -- whatever time I get it and put it
22
    in.
23
                   MR. MILLER: We started asking for this --
24
                   MR. DABNEY: But anybody who knows me
25
   knows how long it takes to do this.
```

```
1
                   MR. GOULET: But if we were to give you 90
 2
    days --
 3
                   MR. MILLER: We have already asked for
 4
    this in August and in September.
 5
                   MR. GOULET: We have never asked him
 6
    formally. The man is sitting right here in front --
 7
                                There was a certified letter
                   MR. MILLER:
 8
    and a regular letter.
 9
                   MR. GOULET: Yeah.
                                       But it wasn't signed
10
    by him, Mark.
                   MR. MILLER: Well, so, he doesn't get his
11
12
   mail?
13
                   MR. GOULET: I would have spent the $1.60
14
    and had a restricted signature and had to see James
15
    Dabney for him to accept the letter. I would have spent
    the $1.60. And I am cheap. But I would have spent the
16
17
    money.
18
                   MR. MILLER: If more than one letter was
19
    sent and there was no reply and other communications and
20
    they weren't, you know, they asked for this stuff --
21
                   MR. GOULET: What I am trying to say,
22
    Mark, what I am trying to say is if the Board can give
23
    the man 90 days to come up with the paperwork and go from
2.4
    there, I think that's more than fair for the Board.
25
    think that's more than fair for Mr. Dabney.
```

```
1
                   He is a business owner. If this is how we
 2
    treat businesses, for whatever reason, Mark, who in the
 3
    hell is going to want to come to Navarre to open a
    business?
 5
                   MR. MILLER: I am not saying that we
 6
    should treat him any different than anybody else, but if
 7
    we --
 8
                   MR. GOULET: I would grant the same
 9
    courtesy to anybody else. The man came here tonight.
    wasn't notified. He showed up. That's all I am saying,
10
11
    Mark. I am just saying --
12
                   MR. DABNEY: I want to ask y'all one
13
    question. So y'all are into the clean green -- the
14
    Marina is a clean green system and trying to get the
15
    water out of the Sound that we have doing for years --
16
                   MR. KENNEDY: Sir, we are actually just
17
    wondering how you got connected to the systems and prove
    it. That's all we want.
18
19
                   MR. DABNEY: At the end of the day, are
20
    you going to tell me that you are not going to accept
21
    pump-outs from boats? For a clean green Marina, you are
22
    not going to accept that pump-out coming from there?
23
    Because I venture to say, the State's probably going to
2.4
   have an issue with that.
25
                   MR. LYNCHARD: I --
```

```
1
                   MR. KENNEDY: I venture they won't, but --
 2
                   MR. DABNEY: I venture they will, because
 3
    that is their big push right now.
                   That's the reason why there's grants out
 4
 5
    there for this particular reason.
 6
                   MR. LYNCHARD: I venture that since this
 7
    is the first Marina to come to Navarre, the Board has
 8
    never had that discussion. And it is not part of our
   policy at this point.
10
                   MR. KENNEDY: Right. It is not. We don't
11
    allow --
                   MR. LYNCHARD: It is not -- no. Neither
12
13
    one of those two statements are correct. We have never
    had that discussion, so we have never made the
14
15
    determination if it is allowed or if it is not allowed.
16
                   MR. WILLIAMSON: So my question would
17
   be -- how is it in place right now discharging into a
18
    lift station going to our plant --
19
                   MR. LYNCHARD: Well, if we are saying --
20
                   MR. WILLIAMSON: -- if we haven't approved
21
    it --
22
                   MR. LYNCHARD: If we are saying he is not
23
    approved, if we are going with --
2.4
                   MR. WILLIAMSON: Buck had the authority as
25
   the engineer to approve something that had never happened
```

```
1
    in the system's history to allow discharge of a 49-slip
    boat Marina and Buck wouldn't even record anything?
 3
                   MR. GOULET: I could watch a lot of perks
 4
    come up in the --
 5
                   MR. DABNEY: I can tell you this -- I can
 6
    tell you this -- you can call Rhonda Wells tomorrow and
    ask her how many days and how many weeks and how many
    times I had to come in front of the County Commissioners
    to get this project approved.
10
                   So when you are done with your BS up
    there, tell me what I got to do and let's get this going
11
12
    and I am ready to go home.
13
                   MR. KENNEDY: Me, too. We are, too.
14
                   MR. WILLIAMSON: The plans that were
15
    submitted and approved by the County are not consistent
16
    with what is in place now. We keep referring to these
17
    County approvals.
18
                   What is on these plans that was approved
    and stamped by the County in December 2015 does not match
19
20
    what is in place right now.
21
                   MR. GOULET: My recommendation to the
22
    Board is to give Mr. Dabney 90 days to bring the
23
    requested information. That's my motion.
24
                   MR. KENNEDY: We have a motion.
                                                    Do we
25
   have a second?
```

```
1
                   MR. LYNCHARD: I will second.
 2
                   MR. KENNEDY: We have a second.
 3
                   Is there any further discussion?
 4
                   MR. MILLER: Is the motion for him to
 5
    comply with the staff recommendation and our agenda?
 6
    what is the motion?
 7
                   MR. GOULET: What my recommendation is to
 8
   provide information staff is requesting within 90 days.
 9
                   MR. KENNEDY: Because staff has got -- has
10
    provided us with --
11
                   MR. WILLIAMSON: That would be approval or
12
    authorization -- proof of authorization for receiving
13
    water to the Marina, proof of authorization to discharge
14
    or dispose of sewer into our sewer system.
                   That's really the only two authorizations
15
16
    that we need, if the Board is -- then, the next decision
17
    for the Board, if they can't provide that authorization,
18
    does the Board want to continue to allow connection to
19
    the sewer system?
20
                   We could work out the deal with the water
21
    with Mr. Dabney in ten minutes and would love the
22
    opportunity to do that. All he would have to do is do
23
    the same thing that every other commercial entity does
24
    here. If you are going to have an expanded use -- and
25
    submit an application.
```

```
1
                   And if there are any tap fees required as
 2
    a part of that additional use, that those would be
 3
    satisfied, have an account set up, pay your bill for that
    account.
                   MR. DABNEY: Obviously, that would be --
 5
 6
                   MR. WILLIAMSON:
                                    That would be satisfied
 7
    in no time. That's the same thing required of everybody
    else.
 9
                   The separate matter is the sewer. If you
10
    cannot provide that authorization within 90 days, then we
    need to come back to the Board and have a decision on if
11
12
    the Board wants to allow that or not.
13
                   MR. GOULET: I think what time of year it
14
    is, I don't think that is going to be much into play
15
    because I don't think a lot of the people are using the
16
   Marina right now. So I think it is more than fair to
17
    give him 90 days for a business and for the Water System
18
    to give us the requested information that we are
19
    requesting within 90 days. I think that's pretty simple.
2.0
                   MR. KENNEDY: All right. We have a motion
    and a second with further discussion. Does anyone else
21
22
    want to further discuss this?
23
                   (NO AUDIBLE RESPONSE.)
2.4
                   MR. KENNEDY: Those in favor say "Aye"?
25
                   MR. LYNCHARD: Aye.
```

```
1
                   MR. MILLER: Aye.
 2
                   MR. GOULET: Aye.
 3
                   MR. WILLIAMSON: That is two to three.
   You have to clarify --
 4
 5
                   MR. KENNEDY: So hold your hand up.
 6
    Director Goulet, Miller, Lynchard.
 7
                   All right. Those opposed say "No"?
 8
                   MR. LANIER: No.
 9
                   MS. HARPER: I want to abstain.
10
                   MR. KENNEDY: All right. So motion
11
   passes.
12
                   MR. MILLER: The additional issue is the
13
   connection to the fire suppression water line and
14
   the water usage.
15
                   MR. GOULET: That's already been removed
16
   and capped off.
17
                   MR. MILLER: But there is 68,000 gallons
18
   of water use there.
19
                   MR. LYNCHARD: Was it water use? Or did
2.0
   we ever --
21
                   MR. WILLIAMSON: I don't know that we can
22
    say definitively that that was water use and not water
23
    loss.
2.4
                   MR. LYNCHARD: Okay.
                   MR. WILLIAMSON: Because we don't know
25
```

```
1
    where the line was ultimately going. So we don't know if
    it was connected or not, so it has been cut and capped.
 3
                   So, you know, if the Board's desire was to
 4
    not pursue those funds to make this move along faster, I
 5
    think that would be a great concession to Mr. Dabney.
 6
                   MR. KENNEDY: All right. Was there a
    motion that we need to follow-up then on the third and
    final item?
                                    There is no action.
                   MR. WILLIAMSON:
 9
10
    There was 68,000 gallons of water loss because there was
11
    a connection to an unmetered line, so there is some cause
    and effect there. But at the end of the day, we
12
13
    can't conclusively prove it was not just water loss.
14
                   MR. LANIER:
                                So just to be clear, we are
15
    looking for proof of -- that the water connection was
16
    authorized by Holley Navarre Water System and we are
17
    looking for proof that the sewer connection through the
18
    restaurant was approved by Holley Navarre Water System.
    Is that correct?
19
20
                   MR. WILLIAMSON:
                                    That's what we are
21
    waiting to receive within 90 days.
22
                   MR. GOULET: That's what we are trying to
23
    figure out, too. He has to give --
2.4
                   MR. LANIER: I don't care what he gave the
25
   County. I am talking about that paperwork with Holley
```

```
1
   Navarre Water System was processed and approved.
 2
                   MR. GOULET: The biggest problem we have
 3
    right now is the engineer that was on staff at the time
    was fired. He doesn't work here anymore. There was
    another General Manager here at the time that has passed
 5
 6
    away, so we can't talk to him anymore about it.
 7
                   MR. LANIER: But you are giving him 90
 8
    days to produce that document?
 9
                   MR. GOULET: Yes. I am giving him the
10
    benefit of the doubt. I am giving him 90 days.
11
                   MR. LANIER: Okay. To produce
12
    authorization from Holley Navarre --
                   MR. GOULET: What the Board is requesting
13
14
    right here, what the Board is requesting, that's what is
15
    laid out right here in the packet. In fact, I will rip
16
    this sheet out and I will hand it to so you have it. In
17
    case nobody gives it to you, I am going to give it to you
18
    tonight.
19
                   MR. KENNEDY: Mr. Dabney, does that sound
20
    fair, what we are asking for?
21
                   MR. DABNEY: I will go away.
22
                   MR. KENNEDY:
                                Thank you, sir. All right.
23
    Motion was passed. We are going to move on.
2.4
                   MR. LYNCHARD: Quickly.
25
                   MR. KENNEDY: Yes.
```

```
1
                   MR. WILLIAMSON: Can we take a couple
 2
   minutes and --
 3
                   MR. KENNEDY: Yes, sir. Let's have a
 4
    five-minute break. We are going to be moving onto Hidden
 5
    Creek, so those that don't want to hear that --
 6
                   Mr. Dabney, thank you for coming.
 7
                   (THERE WAS A BRIEF BREAK TAKEN, AND THEN,
 8
    PROCEEDINGS CONTINUED AS FOLLOWS:)
 9
                   MR. KENNEDY: Let's get this party
10
    started. All right. Break over.
11
                   Next item is the 2019 financial
12
    statements. Ms. Callen?
                   Oh, wait a minute. Oh, yeah. And let the
13
    record note that Yvonne has had to leave.
14
15
                   All right. Ms. Callen?
16
                   MS. CALLEN: So for revenue for the month
17
    of November, we had $154,175 with expenses of $130,979.
    That gives us a course operating income of $23,196.
18
19
                   I just want to make note that our revenue
20
    is over budget and our expenses are under budget.
21
                   MR. KENNEDY: Excellent job.
22
                   MR. GOULET: Thank you, Cindy.
23
                   MS. CALLEN: Thank you.
24
                   MR. KENNEDY: Yeah. Great job again.
25
                   (APPLAUSE.)
```

```
1
                   MR. KENNEDY: All right. Is that it?
 2
                   MS. CALLEN: That's it.
 3
                   MR. KENNEDY: Do we have a motion to
 4
    approve the November 2019 financial statements as
 5
    presented?
 6
                   MR. GOULET: I make a motion to approve as
 7
    presented.
 8
                   MR. LYNCHARD: I will second it for
 9
   discussion.
                I have a question.
10
                   MR. KENNEDY: All right. Further
11
   discussion, sir?
12
                   MR. LYNCHARD: Okay. It looks like on our
13
    restaurant, if we quit doing whatever else it is we are
14
    doing, other than collecting $1500 a month, we will make
    $500 more a month.
15
16
                   Because if you take all of our restaurant
17
    income less all of our restaurant expenses, we have made
18
    1,036 bucks. But our rent is $1500 a month.
19
                   MS. CALLEN: So the rent is under --
20
                   MR. LYNCHARD: Well, rent is under
21
    restaurant lease income. Do you see what I am saying?
22
                   MS. CALLEN: Other income.
23
                   MR. LYNCHARD: $12,080.
2.4
                   MR. KENNEDY: Okay.
25
                   MR. LYNCHARD: And then, total expenses,
```

```
1140 bucks.
 1
 2
                  MS. CALLEN: This lists our other income,
   $3,516. $1500 is rent and the remainder $2,000 is
 3
   utilities.
 5
                  MR. LYNCHARD: Okay. So we -- look at
 6
   your restaurant sales.
 7
                  MS. CALLEN: Got you.
 8
                  MR. LYNCHARD: Okay. So of the $12,080 in
9
   restaurant sales, $1500 is rent. Correct?
10
                  Look at the top line where it says $1500.
   Right? So $12,080 includes $1500 worth of rent.
11
12
                  MR. KENNEDY: Oh, he is actually looking
13
   on page 1 --
14
                  MR. LYNCHARD: Page 1.
15
                  MR. KENNEDY: -- of the income statement.
16
   She is looking at a different thing.
17
                  MR. LYNCHARD: Okay. Oh, I'm sorry.
18
                  MR. KENNEDY: Page 1 of the income
19
   statement and --
20
                  MR. LYNCHARD: $12,080. See it.
21
                  MR. KENNEDY: Down there, total restaurant
22
   sales.
23
                  MS., CALLEN: Restaurant utilities is down
2.4
   farther --
25
                  MR. LYNCHARD: No. Forget about
```

```
restaurant utilities. Look at total restaurant sales.
 1
 2
                   MS. CALLEN: I see it.
 3
                   MR. LYNCHARD: $12,080. And that includes
    $1500 worth of rent.
 4
 5
                   MS. CALLEN: Okay.
 6
                   MR. LYNCHARD: Right?
 7
                   MS. CALLEN: Yes.
 8
                   MR. LYNCHARD: Now, turn two pages over,
9
   total restaurant expense --
10
                   MR. KENNEDY: $11,444.
                   MR. LYNCHARD: $11,444.
11
12
                   MR. KENNEDY: Right.
13
                   MR. LYNCHARD: So if we quit doing
14
    whatever we were doing out there and just collected our
15
    $1500 a month, we would be making $500 a month more.
16
                   We are losing $500 a month doing
17
    something, whatever it is, at the restaurant still. So I
    can't figure that out.
18
19
                   MS. CALLEN: Well, food and beverage is
20
   not just restaurant. It's also the beverage cart.
21
                   MR. LYNCHARD: Okay.
22
                   MR. WILLIAMSON: And this is one month,
23
   one month in a year, but --
2.4
                   MR. LYNCHARD: But you get my point;
    right?
25
```

```
1
                   MR. WILLIAMSON: Yeah. That's not a good
 2
    ratio if that keeps up.
 3
                   MR. LYNCHARD: If we quit doing --
                   MR. WILLIAMSON: You have the Pro Shop
 4
 5
    sales where you have the drink machine and the Pro Shop,
 6
    we are getting sales from that. And then, primarily,
    your food and beverage revenue now is beverage cart.
 8
                   MR. GOULET: Are we having a buy one, get
   one free right now? What is going on?
9
10
                   MR. LYNCHARD: Yeah. We are losing money
11
    is what my point is.
12
                   MR. MILLER: If you look at the
    year-to-date, though, you have got $182,747 in total
13
14
    restaurant sales versus $151,533, so you have $31,000
15
    in --
16
                   MR. LYNCHARD: You are right.
17
                   MR. MILLER: -- you know, for --
18
                   MR. LYNCHARD: But you have to back out
    $9,000, but, yeah.
19
20
                   MR. MILLER: Yeah.
21
                   MR. KENNEDY: Yeah. So you are up --
22
    yeah, you are up 80 percent.
23
                   MR. GOULET: I think what Mr. Lynchard is
24
   pointing out is something happened last month, we need to
   make sure it doesn't trend to this month, too.
25
```

```
1
                   MR. KENNEDY: Right.
 2
                   MR. LYNCHARD: We are up 7.8.
 3
                   MR. KENNEDY: Yeah. So we are just
    saying, keep an eye on it.
 4
 5
                   MS. CALLEN: Absolutely.
 6
                   MR. LYNCHARD: Something like that.
 7
                   MR. KENNEDY: All right. Any further
    discussion?
 8
 9
                   MR. LYNCHARD: No.
10
                   MR. KENNEDY: Those in favor say "Aye"?
                   MR. LYNCHARD: Aye.
11
12
                   MR. MILLER: Aye.
13
                   MR. GOULET: Aye.
                   MR. LANIER: Aye.
14
15
                   MR. KENNEDY: Again, those in favor say
    "Aye"?
16
17
                   MR. LYNCHARD: Aye.
18
                   MR. MILLER: Aye.
19
                   MR. GOULET: Aye.
20
                   MR. LANIER: Aye.
                   MR. KENNEDY: Those opposed say "No"?
21
22
                   (NO AUDIBLE RESPONSE.)
23
                   MR. KENNEDY: Motion carries.
2.4
                   Budget presentation. Ms. Callen?
25
                   MS. CALLEN: So I would like to go ahead
```

```
1
    and present our budget for 2020. In our revenue source,
    I just wanted you to make a note that they come from four
 2
 3
    different areas, golf operations, dues, food and
    beverage, and other revenue.
 5
                   So this is the breakdown of the budget for
 6
   the revenue side
 7
                   (SLIDE PRESENTATION.)
 8
                   MR. GOULET: What is the increase from
 9
    last year to this year? For next year, what's the
10
    increase? What's the difference?
11
                   MR. WILLIAMSON: What is the revenue
12
   objective?
13
                   MR. GOULET: No. The projected budget
14
   cost.
15
                   MR. WILLIAMSON: If you are looking at
16
   course operating income, I think we are budgeted to be
17
    at -- basically at net zero, $782. Basically, it would
18
   be zero.
                   There would be no loss. I think before
19
20
   your loss numbers were -- I don't know what we budgeted
21
    for this year for loss, but it was over --
22
                   MS. CALLEN: For revenue? The next slide
23
   will help us with that one.
2.4
                   MR. WILLIAMSON: I think Director Goulet
25
   was asking -- are you wondering about the course
```

```
operating income this year versus -- so what we budgeted
 1
 2
    for was a -- I believe a net loss for net operating
    income in 2019.
 3
                   We are going to come in with a profit.
 5
   And then, next year, we are budgeting, for the first time
 6
    in a long time to be at break even.
 7
                   MR. GOULET: That's with the Water System
8
    still putting $19,995 in?
 9
                   MS. CALLEN: It's coming down.
10
                   MR. LYNCHARD: $18,600.
11
                   MR. WILLIAMSON: You went from, basically,
12
    $460,000 a year, not including capital, with capital
    outlay, you were averaging about 547 a year.
13
14
                   Next year, you will do 187, so --
15
                   MR. GOULET: So it's another decrease from
16
    last year?
17
                   MS. CALLEN: Yes.
18
                   MR. WILLIAMSON: Another 20 percent.
19
                   MR. GOULET: Okay. Thank you.
20
                   MR. WILLIAMSON: Just to the subsidy.
21
                   MS. CALLEN: We have a slide on that,
22
    also.
23
                   MR. WILLIAMSON: It could be even more
24
    than that. It's 80 percent in two years, the subsidy has
25
    gone down.
```

```
1
                   MR. GOULET: Thank you.
 2
                   MR. KENNEDY: Okay.
 3
                   MS. CALLEN:
                                This is a revenue trend and
 4
    it just shows that we have gone up every year in our
 5
    revenues.
 6
                   MR. WILLIAMSON: This is golf specific
 7
    revenue, because trying to factor out the food and
    beverage and just go with green fee, cart fees, dues,
    merchandise, you have those core golf operations related
10
    revenue, because it gives you a better understanding
   because it kind of swayed the numbers a little bit when
11
12
    you had F&B sales and you had the F&B expenses factored
13
    out possibly get sold as well.
14
                   But you can tell that the golf,
    particularly green fee, cart fee revenue is heading in
15
    the right direction. These numbers are industry leading.
16
17
    They are really impressive.
18
                   MS. CALLEN: The next slide is our
19
    expenses. And this is expenses labor, and then, all
20
    other expenses. And we have come down.
21
                   MR. WILLIAMSON: Again, slightly skewed
22
    because of food and beverage being extracted out,
23
    although for '19, food and beverages, you know, the
2.4
    restaurant was closed for the majority of the year.
    think it was closed after the first quarter.
25
```

```
The bar upstairs, we had to open for a
 1
 2
    little while, so that kind of added to it.
                   MR. KENNEDY: So, I mean, just as a quick
 3
    summary, that's nearly $100,000 in labor between 16 and
 4
 5
   budget and nearly half a million in terms of expenses --
 6
                   MR. GOULET: Question on the labor: Are
 7
    we -- is the labor figure benefits and all that stuff, is
 8
    that part of the labor equation?
 9
                   MR. WILLIAMSON: Yes, sir.
10
                   MR. GOULET: Okay.
11
                   MR. KENNEDY: Okay.
12
                   MR. WILLIAMSON: It's going to be flat
13
    next year.
14
                   MR. GOULET: All right.
15
                   MS. CALLEN: And then, this is the slide
16
    for the subsidy from the Water Department.
                   MR. WILLIAMSON: The Goulet slide.
17
18
                   MS. CALLEN: His down sliding.
                   We are taking care of our own capital
19
20
    expenses.
21
                   MR. GOULET: Awesome.
22
                   MR. KENNEDY: Yes. You guys are firing on
23
   wonderful cylinders.
2.4
                   MR. GOULET: This is something you would
25
   tell the community right there. Because this is a big
```

```
1
    step when we did it.
 2
                   When we first approved it, I know you were
 3
              I am sorry. It's something we needed to do.
    mad at us.
    And I told you closing the restaurant will make you
   happier and you are smiling tonight.
 5
 6
                   MS. CALLEN: You are right.
 7
                   So our strategic priority, rebranding and
8
   marketing, we are working on a new logo and rebranding.
 9
                   We are also looking at a new website and a
10
    new partnership to move away from Golf Now to Tee Quest.
11
                   MR. WILLIAMSON: Just so you know, Golf
12
   Now hosts our website, so we pretty much have to go to a
13
   new website. What are we a year in revenue that we are
14
    losing to Golf Now -- that they get from us -- 35?
15
                   MS. CALLEN: It's a lot more than that.
16
                   MR. GOULET: Well, it's about 60; isn't
17
    it?
18
                   MS. CALLEN: Yeah.
                                       It's a little over 50,
19
    I would say.
20
                   MR. WILLIAMSON: So by -- for those of you
    who don't know, Golf Now, basically, we give them a
21
22
    certain number of tee times.
23
                   MR. GOULET: Premium. Premium tee times.
24
                   MR. WILLIAMSON: Yeah. Right.
                                                   There is
25
   no payment to them for their services for providing point
```

```
1
    of sale and provide online tee time capability. But in
    exchange for that, we give them tee time slots.
 2
 3
                   And the problem with that is you lose
 4
    price integrity. Because they can offer up a slot for
 5
    $19.00 if they want to sell that slot. So when somebody
 6
    goes online to book at Hidden Creek, they see a $49 rate
    and then they see a $19 rate.
 8
                   As soon as they see the $19 rate, you are
 9
    a $19 golf course. And you lose your price integrity to
10
    trade that other rack rate. So we are transitioning away
    from them and we are going to help protect and maintain
11
12
    our price integrity. And what the Tee --
13
                   MS. CALLEN: Tee Quest.
14
                   MR. WILLIAMSON: Tee Quest.
15
                   MS. CALLEN: So we will take some of that
16
    $50,000 and use it for marketing, to make sure our name
    is still out there.
17
18
                   MR. GOULET: Does Tee Quest -- I'm sorry.
19
                   MR. KENNEDY: No.
                                    You go ahead.
20
                   MR. GOULET: Does Tee Quest offer a
21
    website building model and all that stuff?
22
                   MS. CALLEN: Yes. Absolutely.
23
                   MR. GOULET: Do they charge for that?
24
                   MS. CALLEN: Their charge is $750 a
   month -- I'm sorry -- $7,500 a year versus the
25
```

```
$50,000-ish a year.
 1
 2
                   MR. GOULET: How close are you to moving
 3
    forward with Tee Quest and doing away with Golf Now?
                   MS. CALLEN: January.
 4
 5
                   MR. GOULET: So January 1st --
 6
                   MS. CALLEN: Not January 1st. It will be
 7
    in January. I believe the 18th is when they are going to
 8
    come up and start training.
 9
                   MR. GOULET: So, then, we will do the
10
    transition and -- okay.
11
                   MR. WILLIAMSON: Before the season starts.
12
   And as a benefit of that, we get a new Point of Sale as
   well.
13
14
                   MR. GOULET: That's $4,000.
                                                That's
15
    awesome.
16
                   MR. KENNEDY: And I assume the $50,000 or
17
    whatever we are saving by -- is that in the -- that's
18
    already calculated in this budget we were going to come
19
    out with break even or a little more?
20
                   MS. CALLEN: We have added more into the
21
   marketing areas, so, yes.
22
                   MR. KENNEDY: You are going to re-route
23
    that money?
2.4
                   MS. CALLEN: Absolutely.
25
                   MR. KENNEDY: All right. Yeah.
```

```
1
                   MR. WILLIAMSON: Some of it.
 2
                   MR. KENNEDY: Some of it. Yes.
 3
                   Well, you know, capitalize on it.
 4
                   MS. CALLEN:
                               Improving guest experience,
 5
    quests come first towels, tees. We started that in the
 6
    prime season, and it just helps to value our price
 7
    integrity. Improving practice facility. We will be
    getting a new fleet this year.
 9
                   Facility and ground appearance.
10
    been doing lots of upgrades around the clubhouse.
    Reduced discounting to protect price integrity and tee
11
12
    sheet management, so --
13
                   MR. WILLIAMSON: Not just the tee sheet.
14
    We are also making sure we are not doing the ten round
15
    cards and giving away a bunch of comp rounds, increasing
16
    the price per outing slightly.
17
                   MR. KENNEDY: And I know if Fred was here,
18
   he would be raving again because the course is in the
19
    best shape it's ever been seen. Superintendent is doing
20
    a great job. You guys are really turning this whole
21
    thing around.
22
                   MS. CALLEN: We are trying.
23
    working hard.
2.4
                   MR. KENNEDY: Yes, you are.
25
                   MR. MILLER: I don't think at this time
```

```
last year we had $300,000 in the bank for the golf
 1
 2
    course --
                   MR. KENNEDY: I don't think so, either.
 3
 4
                   MR. MILLER: -- so that's important.
 5
                   MR. KENNEDY: All right. Is that it,
 6
   Ms. Callen?
 7
                   MS. CALLEN: That's all I have.
 8
                   MR. KENNEDY: All right. So can I have a
9
   motion to approve the 2020 annual budget as presented?
10
                   MR. GOULET: I make a motion to approve as
11
   presented. And I appreciate Cindy and staff's hard work
12
    on putting that together. And it's definitely a breath
    of fresh air.
13
14
                   MS. CALLEN: Thank you.
15
                   MR. KENNEDY: Do I have a second?
16
                   MR. MILLER: Second.
17
                   MR. KENNEDY: Any further discussion?
18
                   (NO AUDIBLE RESPONSE.)
19
                   MR. KENNEDY: Those in favor say "Aye"?
2.0
                   MR. LYNCHARD: Aye.
                   MR. MILLER: Aye.
21
22
                   MR. GOULET: Aye.
23
                   MR. LANIER: Aye.
2.4
                   MR. KENNEDY: Those opposed say "No"?
25
                   (NO AUDIBLE RESPONSE.)
```

```
1
                   MR. KENNEDY: Motion carries.
 2
                   Engineering. You are going to go fast;
 3
    aren't you?
 4
                   MR. PHILLIPS: Yeah. I am not going to
 5
   talk about the reports. If you have got guestions, I
 6
   will entertain them.
 7
                   The only thing I will mention is we were
8
    told a couple weeks ago to expect the comments on the MOA
9
    last week. We didn't get them. But about five minutes
10
   before Clinton and I walked in, Dan Schebler sent me an
   email that he can have comments for Will and I after a
11
12
   meeting that is scheduled tomorrow for Gulf Breeze to
13
   express whatever interest or whatever plan they might
14
   have for participating in Eglin tomorrow afternoon.
   hopefully, we will have those comments.
15
16
                   MR. KENNEDY: Is there any chance our MOA
17
    is going to be derailed or anything with this tomorrow?
18
                   MR. PHILLIPS: I have had -- I have had
    conversations with Roger Blalock and I have exchanged
19
2.0
   emails with Dan in one phone call. And at no time has
21
    anyone expressed any major problem.
22
                   So I am not -- I am not expecting.
23
   Actually, I think I misunderstand your question.
2.4
   you asking me if we thought somehow if Gulf Breeze's
25
   participation in this might derail it?
```

```
1
                   MR. KENNEDY: Yes. Anything in that --
 2
                   MR. PHILLIPS: Our main job at that
 3
    meeting tomorrow will be to express that nothing can
    derail us. And, again, we have offered -- we are saying
 5
    we will do this and whoever wants to come behind can
 6
    reimburse. Just let us go. Don't get in our way.
 7
                   MR. KENNEDY: Roger that.
 8
                   MR. PHILLIPS: That's, again, the position
    we will take.
 9
10
                   MR. KENNEDY: Any questions on that?
11
                   (NO AUDIBLE RESPONSE.)
12
                   MR. KENNEDY: All right. Thank you for
    that. I think I will ultimately -- I am just going to do
13
14
    the annual meeting reminder.
15
                   We have our annual meeting January 21st.
16
    This is just a reminder. Voting for everyone. I want to
17
    thank Barbara. If you do -- when you do go to the
    wonderful site -- and I love this -- we get to point to
18
    different people that Torin has been able to put out --
19
20
    if you go to the site and you go to the election area,
21
    you will be able to see a fact sheet that Barbara has put
22
    together that explains a little bit better who, how,
23
    when, how to vote, as far as to help eliminate any
2.4
    confusion. So please vote.
25
                   Member Forums. I think we are at that
```

```
1
    section. So anybody here to speak? Yes, ma'am? Can I
    give 30 seconds instead?
 3
                   MR. LYNCHARD: You already had five or ten
 4
   minutes; didn't you?
 5
                   MS. REYNOLDS: Carmen Reynolds, 9621
 6
    Sunnybrook Drive. My comments are not meant to be
 7
    adversarial, but I am concerned about some observations
 8
    and facts, so I am just going to lay them out here.
                   What I am concerned about is the
 9
10
    environmental working groups assessment of Holley Navarre
    Water System. And I am just going to lay those out to
11
12
    you here because you guys are the experts. You are the
13
    worker bees. And they base this on the EPA's standards,
14
    the EPA's inputs that they get from y'all because you are
15
    self-reporting.
16
                   And what they say is that there are 15
17
    contaminants on their report. And five of them exceed
18
    their environmental working group health guidelines,
19
    specifically arsenic at 40 times the health guideline
2.0
    levels.
21
                   And just let me finish here -- chromium at
22
    2.7 times.
               Nitrates, 3.4 times. Radium, 25 times.
23
    trichloromethanes, 184 times.
24
                   Now, these five areas have potential
25
   cancerous effects. Then, it goes on and it talks about
```

```
1
   some ones that are not reported on your report. So those
   would be aluminum. I believe the chlorate they refer to
   is your chlorine. I am not sure.
 4
                   Cobalt, manganese, strontium, and
 5
   vanadium. Then, they go on to Navarre Beach. And I am
 6
   not sure how this works. The radium is 49 times the
   health guideline. The trichloromethanes are 10 times.
8
                  And why is this important? It's important
9
   because you all have your video. I liked it a lot.
10
    says, "We are here to provide you safe, clean drinking
   water."
11
12
                   But Florida is one of the ten top most
   polluted states in the nation. And the legal limits for
13
14
   tap water have not changed or been updated in 20 years.
15
   From the Florida state-wide cancer registry, it says that
   the cancer rates are above average in the following
16
17
   counties, above average for the State: Escambia, Santa
   Rosa, and Okaloosa County, with Santa Rosa County
18
19
   being -- having cancer as its leading cause of death in
20
   our county.
21
                   Why would this be? Well, years ago,
22
   Monsanto, now Solutia, now Ascend deep well injects daily
23
    4,000,000 gallons per day into the upper Floridan Aquifer
2.4
   at 1400 feet.
```

We have other companies in Santa Rosa

```
County, Sterling Products, American Cyanamid. There are
 1
    others that are deep well injecting. And after that, the
 3
    oil and gas wells up in Jay. And this is the perfect
    storm here.
 5
                   We are tracking things that are very, very
 6
    carcinogenic.
                  In addition, the wells we talked about,
    the PFOAs, the PLOSs, the PLMEs. Things like that come
    from -- PFOs, also. Fire fighting foam. Facility
 9
    emissions. Manufactured electronic devices. The making
10
    of drapes, aircraft, water repellent products.
11
                   In fact, the Bagdad Garcon Point system is
12
    at 867 times the level of arsenic. So I look at all of
13
    this. East Milton has four exceeding guidelines.
14
                   And I ask myself, is there something we
15
    could do to avoid the perfect storm here? Now, with
16
    regard to the deep well injection, be advised, in 1967,
17
    the reports -- and I have these reports -- said that the
18
    contamination chemicals from Solutia was moving under
19
    Santa Rosa County and it passed through Escambia, Santa
20
    Rosa County line, and it was moving southeast.
21
                   So I ask you, Yvonne, ladies and
22
    gentlemen, where is it now? I don't know the answer to
23
    this. I am not a hydrologist, and I am not a water
24
    expert, but these facts and figures disturb me greatly.
25
   And I wanted to convey this to you. And I have my notes.
```

```
1
                   But I am very, very concerned about this
2
    with these cancer rates and clean and safe drinking water
 3
   of Holley Navarre Water System. Thank you.
                   MR. KENNEDY: Thank you, ma'am.
 4
 5
                   All right. Thank you so much, Ms.
 6
    Reynolds. All right. Well, I believe we are prepared to
 7
    adjourn. Do we have a motion to adjourn?
 8
                   MR. MILLER: Motion to adjourn.
 9
                   MR. KENNEDY: Second?
10
                   MR. LANIER: Second.
11
                   MR. KENNEDY: Those in favor say "Aye"?
12
                   MR. LYNCHARD: Aye.
                   MR. MILLER: Aye.
13
14
                   MR. GOULET: Aye.
15
                   MR. LANIER: Aye.
16
                   MR. KENNEDY: We are adjourned.
17
   you.
18
                   WHEREUPON, THE COMBINED BOARD OF DIRECTORS
19
    MEETINGS FOR HOLLEY NAVARRE WATER SYSTEM AND THE CLUB AT
20
    HIDDEN CREEK ADJOURNED AT 8:35 P.M.
21
22
23
24
25
```

1	CERTIFICATE OF REPORTER
2	STATE OF FLORIDA
3	COUNTY OF SANTA ROSA
4	
5	I, DEBORAH G. KHARUF, Court Reporter and
6	Notary Public, State of Florida at Large, hereby certify
7	that I was authorized to and did stenographically report
8	the foregoing Board of Directors combined meetings of the
9	Holley Navarre Water System and the Club at Hidden Creek
10	and this transcript is a true record of said meetings. I
11	further certify that I am not a relative, employee,
12	attorney or counsel of any of the parties, nor am I a
13	relative or employee of any attorney or counsel connected
14	with the action; nor am I financially interested in this
15	proceeding or its outcome.
16	Dated this 3rd day of January, 2020.
17	
18	
19	beloval Hary
20	
21	DEBORAH G. KHARUF
22	Court Reporter and Notary Public,
23	State of Florida at Large.
24	Commission number GG 310633
25	My commission expires July 6, 2023.