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HOLLEY NAVARRE WATER SYSTEM
REGULAR BOARD MEETING
MARCH 15TH, 2022
6:00 P.M. - 6:52 P.M.

- JOE CAMPBELL, PRESIDENT
- MARK MILLER, VICE PRESIDENT
- BILL THIEL, SECRETARY TREASURER
- MIKE KENNEDY, DIRECTOR
- DON LINNELL, DIRECTOR
- DARYL LYNCHARD, DIRECTOR
- DALLAS PEAVEY, CEO, HNWS
- TY CAMPBELL, HNWS
- EMERALD MCDANIEL, HNWS
- CHRIS BOND, IT HNWS
- PHIL PHILLIPS, MESI
- DONNA LUPOLA, HNWS

ALSO PRESENT:

- WILL DUNAWAY, ESQUIRE
- CHRIS JOHNSON, MIKE ROMERO,

1 P-R-O-C-E-E-D-I-N-G-S

2 MR. JOE CAMPBELL: 6:00 o'clock. I call
3 the meeting to order. If we can have Mr. Miller lead us
4 in a prayer?

5 MR. MILLER: Please bow your heads with
6 me.

7 (INVOCATION GIVEN BY DIRECTOR MILLER.)

8 MR. JOE CAMPBELL: Director Thiel, will
9 you lead us in the pledge of allegiance?

10 MR. THIEL: Ladies and gentlemen, please
11 face the flag -- it's over here -- and repeat with me.

12 (PLEDGE OF ALLEGIANCE LED BY DIRECTOR THIEL.)

13 MR. JOE CAMPBELL: Thank you, gentlemen.
14 All right. We do have a quorum of six.

15 Audio and video recorders are in use. And
16 if you would like to address the Board through the Member
17 Forum, if you can remember to sign up in the back.

18 Okay. Approval of minutes. So we are
19 looking for April 15th (sic) Special Meeting, April 15th
20 (sic) Regular Minutes. And then, if you recall, the
21 Board, the last meeting, approved moving the annual
22 meeting to this month. And in the future, it will be in
23 February. We won't have to wait for the year, so I would
24 entertain a motion if the Board members have had a chance
25 to review those minutes.

1 Any questions on those minutes? I will
2 entertain a motion.

3 MR. THIEL: Motion to approve as
4 submitted.

5 MR. JOE CAMPBELL: Director Thiel
6 motioned. Do I have a second?

7 MR. KENNEDY: Kennedy seconds.

8 MR. LINNELL: Second.

9 MR. MILLER: Just for the record, can we
10 state which minutes we are approving? February --
11 February 15th Special Meeting minutes and transcripts --

12 MR. JOE CAMPBELL: Right.

13 MR. MILLER: February 15th regular meeting
14 minutes and transcripts --

15 MR. JOE CAMPBELL: Right.

16 MR. MILLER: -- and January 18th Annual
17 Board Meeting minutes and transcripts.

18 MR. THIEL: We did it in (garbled), I
19 thought.

20 MR. JOE CAMPBELL: That's fine. Do you
21 still second -- first motion?

22 MR. THIEL: I motion.

23 MR. JOE CAMPBELL: Mr. Thiel motioned.
24 Mr. Kennedy seconded and Linnell both seconded. Any more
25 discussion?

1 (NO AUDIBLE RESPONSE.)

2 MR. JOE CAMPBELL: All in favor say "Aye"?

3 MR. THIEL: Aye.

4 MR. MILLER: Aye.

5 MR. LINNELL: Aye.

6 MR. KENNEDY: Aye.

7 MR. LYNCHARD: Aye.

8 MR. JOE CAMPBELL: Any opposed?

9 (NO AUDIBLE RESPONSE.)

10 MR. JOE CAMPBELL: Motion carries.

11 Approval of memberships. Since February,
12 we are looking at 282 new members and 262 canceled
13 memberships and a transfer of 2.

14 Those numbers are correct. I will
15 entertain a motion to approve those memberships.

16 MR. LINNELL: So moved.

17 MR. JOE CAMPBELL: Director Linnell
18 motions to approve that.

19 MR. LYNCHARD: Second.

20 MR. JOE CAMPBELL: Director Lynchard
21 seconds. Any discussion?

22 (NO AUDIBLE RESPONSE.)

23 MR. JOE CAMPBELL: All in favor say "Aye"?

24 MR. THIEL: Aye.

25 MR. MILLER: Aye.

1 MR. LINNELL: Aye.

2 MR. KENNEDY: Aye.

3 MR. LYNCHARD: Aye.

4 MR. JOE CAMPBELL: Any opposed?

5 (NO AUDIBLE RESPONSE.)

6 MR. JOE CAMPBELL: Motion carries.

7 MR. MILLER: Do we have a court reporter
8 virtually tonight?

9 MR. JOE CAMPBELL: We do not. She is --
10 but we do have the recordings and Ms. Emerald is taking
11 notes.

12 MR. MILLER: Okay.

13 MR. JOE CAMPBELL: She had a family
14 emergency --

15 MR. MILLER: Okay.

16 MR. JOE CAMPBELL: So thank you for
17 asking.

18 Unfinished Business. Legal report on the
19 Santa Rosa County Reuse and Eglin update.

20 Legal counsel, Mr. Dunaway?

21 MR. DUNAWAY: Yes, sir. Thank you, Mr.
22 President. The update as you -- is that the appraiser,
23 as we reported, has been engaged. Those letters, after
24 briefing to Santa Rosa County and their approval, the
25 letters went out to the property owners from the

1 appraiser, notifying the property owners of the appraisal
2 process and asking for input.

3 The appraisal starts with an input or
4 request for input from the property owner so that it can
5 help make the appraisal both for the temporary and the
6 permanent easements, which are being required for the
7 project to be more informed and get an accurate
8 assessment.

9 We are still on track for those to be
10 completed within the 45-day period. And once completed,
11 we will be working with Santa Rosa County to issue the
12 official notice and offer. That's the latest.

13 MR. JOE CAMPBELL: Okay. Board
14 discussion? Any questions from the Directors?

15 (NO AUDIBLE RESPONSE.)

16 MR. JOE CAMPBELL: Okay. Thank you,
17 Mr. Dunaway.

18 MR. DUNAWAY: Yes, sir.

19 MR. JOE CAMPBELL: Under New Business.
20 Finances? Dr. Peavey and Ty Campbell?

21 DR. PEAVEY: Mr. Campbell?

22 MR. TY CAMPBELL: Thank you,
23 Mr. President. Thank you, Dr. Peavey. For the Board, we
24 were a negative \$47,000 worth of operating loss this
25 month. That is attributed to water, wastewater taps are

1 that water sales being down was that we had the leaks on
2 399 and 87 that were repaired on an emergency basis.
3 That was quite an amount of water, so that was water
4 sales that were lost

5 MR. JOE CAMPBELL: Mike, did you have a --

6 MR. KENNEDY: Yeah. And, you know,
7 Director Thiel and myself, we meet monthly with Dr.
8 Peavey and I and, you know, went over the financials as
9 you reported. And, hopefully, everyone likes the new
10 reporting.

11 I think it will concisely get you to what
12 you can see visually. And then, if you want more
13 details, you can drill down the statements or ask the
14 experts.

15 DR. PEAVEY: Absolutely.

16 MR. KENNEDY: So nothing to add in terms
17 of the financials.

18 MR. THIEL: Another thing I will add, I
19 too like the format. And, also, as Ty mentioned, if you
20 factor out the expenses that we are charging in February,
21 they really belong to January. We just made a little bit
22 in January instead of the large amount that we made in
23 the comparable months, you know.

24 I move to approve the financials as
25 presented for the month of February.

1 MR. JOE CAMPBELL: Okay. There is a
2 motion.

3 MR. KENNEDY: Kennedy seconds.

4 MR. JOE CAMPBELL: Any further discussion?
5 Mark?

6 MR. MILLER: No. I am good.

7 MR. JOE CAMPBELL: Okay. Motion and a
8 second. All in favor say, "Aye"?

9 MR. THIEL: Aye.

10 MR. MILLER: Aye.

11 MR. LINNELL: Aye.

12 MR. KENNEDY: Aye.

13 MR. LYNCHARD: Aye.

14 MR. JOE CAMPBELL: Any opposed say "Nay"?

15 (NO AUDIBLE RESPONSE.)

16 MR. JOE CAMPBELL: Motion carries.

17 Under the Finance Committee updates,
18 Director Thiel?

19 MR. THIEL: Director Lynchard, have you
20 got anything else on the Eglin project?

21 MR. LYNCHARD: I think Mr. Dunaway pretty
22 much summed it up. We did have a couple of meetings over
23 the past month and the motion at issue has been resolved.
24 We are still waiting on the lease to be signed. So it
25 will probably be two weeks.

1 MR. THIEL: Dr. Pritcher said, "Two
2 weeks," but he didn't say which year.

3 MR. LYNCHARD: That's it. We are also
4 working on the department, so we have to have the -- so
5 we can keep the project going until the time they start
6 moving dirt.

7 MR. THIEL: Okay. Director Linnell, do
8 you have anything on capital improvements?

9 MR. LINNELL: No. Nothing specific going
10 on other than business pretty much as usual. No issues.

11 MR. THIEL: Okay. And Director Kennedy,
12 do you have anything else on the budget other than what
13 we have already covered?

14 MR. KENNEDY: No, sir.

15 MR. THIEL: Okay. That concludes the
16 Finance Committee update.

17 MR. LYNCHARD: Director Thiel -- Mr.
18 President, one question. I was thinking about it. Staff
19 does a -- not necessarily minutes, but taking notes from
20 our Eglin meeting. And since we are under the
21 restriction of Sunshine Laws regarding Eglin, I was
22 thinking it might be a good idea for staff to email those
23 notes out to all the Board members once they have them
24 prepared.

25 That way, they can -- that way, everybody

1 can see what is going on with Eglin, you know, as it is
2 going on, as opposed to once a month kind of thing.
3 Maybe we can come in here and have some special thing
4 that needs discussion.

5 MR. THIEL: Okay.

6 MR. LYNCHARD: Did you want to --

7 DR. PEAVEY: No. I had that discussion
8 with Director Lynchard and legal counsel, and I don't see
9 any issue. I think that's a good idea.

10 MR. KENNEDY: All right. I would like to
11 see how that is going.

12 MR. LYNCHARD: Sure.

13 MR. DUNAWAY: Yeah. The only thing is
14 when you get -- and this is for any time you get
15 something on Eglin that comes from staff to all of you,
16 the admonition is: Do not hit "Reply All."

17 So if you are having a discussion or have
18 a question, reply back to the CEO or bring it back to
19 this Board at your meeting.

20 MR. JOE CAMPBELL: Got it. Okay. Thanks
21 for that, Will. When you send those out, will you make
22 sure you put that in big red letters at the top, "Don't
23 hit Reply to all."

24 DR. PEAVEY: Yes, we can.

25 MR. THIEL: I would advocate we should

1 never hit "Reply to All."

2 MR. JOE CAMPBELL: Yes. I did that once.

3 Okay. And I think once the lease is
4 signed and we get moving and there is actually movement,
5 that will be --

6 MR. LYNCHARD: Yeah. There will be more
7 to discuss.

8 MR. JOE CAMPBELL: Okay. Good deal.
9 Thank you for that. All right. Item 3, we are going to
10 do some recognition for Operations. Dr. Peavey?

11 DR. PEAVEY: I would ask the President and
12 our Assistant General Manager of Operations, Ms. Donna
13 Lupola, to present an award.

14 Gentlemen, come on up, all three of you.
15 This is for service beyond what you typically expect.
16 Everybody never knows when the water is off, when we have
17 bad leaks, when we have those kind of issues. But, Ms.
18 Donna, talk a little bit about the incident, and I will
19 ask that you and the President present them.

20 MS. LUPOLA: On February 23rd, we had to
21 turn the water transmission line off to South Santa Rosa
22 and Midway for an eight-inch line that busted. So these
23 folks right here stayed until 1:00 o'clock in the morning
24 getting us back in service and then had to go to
25 Pensacola Concrete for construction --

1 Well, while doing that, the very next day,
2 they had a six-inch line break on Highway 87. So while
3 fixing the lines on 399, they had to go out there and fix
4 the lines on 87 as well, so they worked until 9:00
5 o'clock the next night as well.

6 So we just wanted to give recognition to
7 these folks for continuously providing safe and reliable
8 drinking water to our customers and for getting
9 everything back online as quickly as possible, for doing
10 it and going and getting the parts and putting it back in
11 service and sacrificing their time to do so for our Water
12 System. So, thank you, gentlemen.

13 (APPLAUSE.)

14 MS. LUPOLA: We have this for you. You
15 can display it proudly in your shop.

16 (AWARDS PRESENTED BY MS. LUPOLA.)

17 (PICTURES TAKEN.)

18 MR. JOE CAMPBELL: I am just here to look
19 pretty. Seriously, this is one of those things you don't
20 know you don't have it until you don't have. Right?

21 You don't know you have the police until
22 you need them. You don't know you don't have water until
23 you need it. And electricity is the same way.

24 So we appreciate it. You know, when they
25 don't have that clean water is when we get all of the

1 phone calls. So we appreciate you putting the best
2 effort and spending all of that time. I know you would
3 rather be fishing. But we do appreciate it. And even
4 though the customers won't tell you, they really do. So
5 well done. Thank you.

6 HNWS EMPLOYEE: Thank you.

7 (APPLAUSE.)

8 MR. KENNEDY: Let's see if we can get that
9 in the paper.

10 MR. JOE CAMPBELL: Can we get that in the
11 paper somewhere? Did the customers even know they had a
12 water break? Was it that quick?

13 DR. PEAVEY: Yeah.

14 MS. LUPOLA: South Santa Rosa was off, so
15 they definitely knew they had a line break.

16 MR. JOE CAMPBELL: Well, it didn't make
17 social media.

18 DR. PEAVEY: On the 399 line, that 18-inch
19 line, that was that Fairpoint line that supplies City of
20 Gulf Breeze and Midway and ourselves. So, I mean, to get
21 that restored as quickly as they did --

22 MS. LUPOLA: Yeah.

23 DR. PEAVEY: -- that's just unheard of.

24 MR. THIEL: And the pictures look like, I
25 mean, it's not -- it's not 18 inches down. It's 18 feet

1 down. Right?

2 MS. LUPOLA: Yeah. It was very deep.

3 DR. PEAVEY. In the mud. So, great job.

4 Great job.

5 MS. LUPOLA: Same thing with the 87 line,
6 it was about 10 feet down, right.

7 DR. PEAVEY: Very good.

8 MR. KENNEDY: Yeah. That was an
9 excavation to go down.

10 MR. JOE CAMPBELL: Okay. Next item is
11 gravity sewer easement clearing in Woodmont. Dallas?

12 DR. PEAVEY: Yes, sir. To the Board and
13 to the President, I wanted to give an update. We have a
14 pre-conference meeting on the 17th, the day after
15 tomorrow, with potential bidders for that job.

16 And then, their contracts are to be
17 returned to the company on the 24th. From that point,
18 within 30 days, we will have a discussion with legal
19 counsel and staff and make a determination on the
20 contract award.

21 From that point, then, we will move
22 forward and we will give notice on going forward on
23 that.

24 MR. JOE CAMPBELL: Okay. So looking to
25 return 24th -- looking to award on that?

1 DR. PEAVEY: Yes. That's correct.

2 MR. JOE CAMPBELL: 30 days after that?

3 DR. PEAVEY: We expect 30 days.

4 MR. JOE CAMPBELL: Okay.

5 DR. PEAVEY: There will be negotiations
6 once we make the decision, but, yes.

7 MR. JOE CAMPBELL: Okay.

8 DR. PEAVEY: And we did, in addition to
9 that, at the last meeting, we had two gentlemen that came
10 and spoke about their concerns.

11 They did email us at the direction of the
12 President. I responded. We haven't had any issues since
13 that time.

14 MR. JOE CAMPBELL: Okay. Now, when, once
15 we award this, obviously, we will put something back out
16 to those residents and let them know?

17 DR. PEAVEY: Yes, we will.

18 MR. JOE CAMPBELL: Board, any other
19 questions?

20 Mike?

21 MR. KENNEDY: No.

22 MR. JOE CAMPBELL: Bill?

23 MR. THIEL: No.

24 MR. JOE CAMPBELL: Okay. All right. Now
25 the fun stuff. Consolidated financial audit. Ms.

1 McAllister?

2 MS. MCALLISTER: Good evening, everyone.

3 Thank you.

4 MR. JOE CAMPBELL: Good to see you're
5 better now.

6 MS. MCALLISTER: I am better now. I can
7 stand.

8 DR. PEAHEY: You can stand. Absolutely.

9 MS. MCALLISTER: I have been sitting all
10 day. That's what I do.

11 So everybody has the audit in front of
12 them, our pretty copy. Once again, thank you for having
13 me here today. I am so sorry that I missed the training
14 a couple of weeks ago. But, once again, I was better at
15 home than I was there. So, once again, I apologize for
16 that.

17 I had so much fun doing the training with
18 y'all last year. Like I said, I think it is a great
19 adventure for the Board, as well as I love the new
20 monthly financial statements. And that snapshot, that
21 dashboard you look at is going to be very meaningful for
22 you as you move forward.

23 You would much rather see that on a
24 monthly basis than look at the audit report
25 cover-to-cover.

1 Overall, the financial statements, the
2 financial statement audit went very well for the System.
3 I remind you again this is the consolidated audit, so it
4 includes the System, the Club, and Municipal Engineering
5 as well.

6 We did issue an unmodified opinion, which
7 is the highest level of assurance we can provide. There
8 weren't any findings or any other unusual adjustments
9 that we would need to report to you outside of normal
10 ones that we assist with -- with the audit and the
11 financial statement preparations. Nothing concerning
12 there.

13 And I will also add, it was a very
14 interesting year. This administration team has had a lot
15 of transition bringing Ty on board, and there has been a
16 lot of changes and role delegations. We look at your
17 internal controls related to all of that.

18 And it really went to the first audit
19 process with Ty. And any time you have a new person in
20 this role, that first audit is always a challenge. He
21 did a great job. We are here a month early.

22 Normally, we present to you in April. But
23 we are here in March, which I think is just incredible.
24 Like I said, given his role change, and getting him up to
25 speed, I think, is great, so, once again, I give him and

1 his team kudos for that.

2 Okay. So looking at your financial
3 statements, I would start by, if you want to flip to page
4 21, these are the consolidating schedules in the back,
5 and I think these are the ones that you enjoy looking at
6 the most because it tells you individually your System,
7 Club, and Municipal balances individually.

8 So, in total, your total assets for the
9 System consolidated is about \$74 million, which is
10 holding strong and comparable. Your current assets and
11 liquid assets remain consistent. The biggest change in
12 your assets overall is about a million dollars' increase
13 in your capital assets, which is, once again, given,
14 based on the project that you undertook last year.

15 The biggest change and exciting piece is
16 really that would occur in your liabilities on page 22.
17 Your pension obligation decreased approximately
18 \$5 million overall. You are all very well aware of the
19 change in the amendment with the pension plan and
20 freezing the future accrual of benefit costs and you got
21 to recognize all of that in the current year, so that
22 decreased that.

23 Overall, your plan is funded at about 62
24 percent. That's not -- it is up from last year and that
25 will continue to increase year over year as you are not

1 a significant change in the pension plan. I know that
2 was a big decision, and that will, like I said, you will
3 see that going forward for future years to benefit you.

4 I welcome any questions you have.
5 Anything else I can answer for you specifically on the
6 financials?

7 MR. JOE CAMPBELL: Any questions? Mike?

8 MR. KENNEDY: And, again, you saw nothing
9 that showed any concerns? Pretty much status quo for the
10 last -- we have -- I have been looking at these for three
11 years --

12 MS. MCALLISTER: Correct. Very
13 comparable, like I said. The biggest shift was really in
14 the pension plan change. And we do have adequate
15 disclosures around that, so if anybody chooses to read
16 the financials from cover to cover, they will see the
17 changes that that made, because that was a significant
18 plan change.

19 MR. JOE CAMPBELL: Yeah.

20 MR. KENNEDY: No other questions. Thank
21 you.

22 MR. JOE CAMPBELL: Two things I want you
23 to cover for me is you mentioned there was no -- the
24 first word you said about it was no changes.

25 So you didn't find anything -- you said

1 it's the best --

2 MS. MCALLISTER: An unmodified opinion.

3 MR. JOE CAMPBELL: Unmodified opinion. So
4 you --

5 MS. MCALLISTER: Our opinion on the
6 financial statements is clean.

7 MR. JOE CAMPBELL: So what you looked at
8 from an outside perspective to this Board is the
9 financial folks -- that's fine -- and then, the other
10 part is you mentioned about our controls.

11 MS. MCALLISTER: Yes.

12 MR. JOE CAMPBELL: So explain that a
13 little bit.

14 MS. MCALLISTER: We always evaluate your
15 internal controls as part of your financial reporting.
16 We do not issue an opinion on the financial statement --
17 or on the controls of the financial reporting, but we
18 obviously are always looking for weaknesses or
19 improvements in areas that could get you into trouble.

20 We always are trying to look at when
21 there's changes in key finance positions. That's always
22 a risky changeover of what happened in between. Did we
23 get all the controls in place correctly? And how those
24 are operating? So we did focus on that. And we didn't
25 have anything to report, like I said, which is good.

1 There's been a lot of positive changes
2 that Ty has talked to me about, as far as, "Hey, we have
3 found this. Can we change this?"

4 So that's been a really good partnership
5 of him having a constant communication with me of "Is
6 this a problem? Or what, "Do we need to change this? Or
7 "Is this okay?"

8 So, once, again, it's been a very good
9 partnership there. I love the communication throughout
10 the year.

11 MR. TY CAMPBELL: Good.

12 MS. MCALLISTER: Or since you have been
13 here.

14 MR. TY CAMPBELL: It seems like a year, I
15 am sure.

16 MR. JOE CAMPBELL: And the reason I ask
17 about the controls is there's sometimes questions that
18 the Water System isn't making the best use of the
19 members' money. And that something -- somebody is buying
20 a Cadillac with it.

21 So that's what you are talking about with
22 the controls, where you are looking at those that we
23 control our money and there is enough checks and balances
24 that that would be hard to do.

25 MS. MCALLISTER: Correct.

1 MR. JOE CAMPBELL: Not that it couldn't
2 happen?

3 MS. MCALLISTER: Correct. Exactly.
4 Anything can happen with the right amount of
5 collaboration.

6 MR. JOE CAMPBELL: Right. And the other
7 thing we talked to Dallas before doing the training, this
8 audit is not required. But this Board does it every
9 year. Is that a true statement?

10 DR. PEAHEY: Uh-huh.

11 MR. JOE CAMPBELL: Okay. So that's all I
12 have. Does the Board have anything?

13 MR. LINNELL: No. I am good.

14 MR. JOE CAMPBELL: Thank you, ma'am.

15 DR. PEAHEY: Thank you very much, Ms.
16 Kristen.

17 MS. MCALLISTER: Thank you.

18 MR. JOE CAMPBELL: Thank you for your work
19 on it.

20 MR. KENNEDY: Do we need to make a motion
21 to accept?

22 MR. JOE CAMPBELL: I am waiting for one.

23 MR. KENNEDY: I make a motion to accept
24 the audit.

25 MR. JOE CAMPBELL: Director Kennedy makes

1 a motion to accept.

2 MR. LYNCHARD: Second.

3 MR. JOE CAMPBELL: And Director Lynchard
4 seconds.

5 Any other discussion?

6 (NO AUDIBLE RESPONSE.)

7 MR. JOE CAMPBELL: All in favor say,
8 "Aye"?

9 MR. THIEL: Aye.

10 MR. MILLER: Aye.

11 MR. LINNELL: Aye.

12 MR. KENNEDY: Aye.

13 MR. LYNCHARD: Aye.

14 MR. JOE CAMPBELL: Any opposed?

15 (NO AUDIBLE RESPONSE.)

16 MR. JOE CAMPBELL: Motion carries.

17 All right. Have a good night.

18 MS. MCALLISTER: Thank you.

19 MR. JOE CAMPBELL: Okay. Engineering.

20 Monthly Operations Report. Mr. Phillips?

21 MR. PHILLIPS: I have nothing specific to
22 report except we always look forward to comparing the
23 water sold every month to what we sent to reuse in terms
24 of how I&I is affecting us.

25 And if you had a chance to look at that

1 Operations Report, you will note that we have recovered
2 very nicely from the rainfall events that we had.
3 Significant I&I we were seeing during and immediately
4 after, it is essentially -- it hasn't totally gone away,
5 but it has gone down to a level that doesn't cause so
6 much excitement with us, so that's a good thing.

7 It tells us that some of the work that's
8 been done over the last couple of years is beneficial to
9 what we see as I&I, so that's the one thing I will point
10 out there, unless anybody has any questions on anything
11 else?

12 MR. THIEL: And we know it's been rainy
13 the first two months of this year, so that would
14 certainly have impacted it. But then, the last couple
15 weeks have had some significant rainfall. Have we
16 noticed any --

17 MR. PHILLIPS: I don't think we have seen
18 anything at all in the last couple of weeks. I didn't
19 have a chance to look at today and yesterday's, but I
20 would think that the rainfall we have had in the last
21 couple of days, there has been significant I&I.

22 MR. THIEL: Okay. Okay. That's good
23 news.

24 MR. JOE CAMPBELL: So what I hear you
25 saying is the good news is we had a lot of rainfall so we

1 could attack the I&I, and now, we are going to -- you are
2 never going to limit it, right, at the end of the day?

3 MR. PHILLIPS: Well, no. No. There is no
4 possible way you are going to grab a sewer system as
5 large as ours to completely and utterly eliminate,
6 particularly inflow, because we do have some areas where
7 some of our members like to take advantage of our System
8 as a storm water system.

9 And that's hard to completely prevent.
10 But it is certainly less than it was. And, yes, the
11 rainfalls, the heavy rainfall that we had when we were
12 having mostly an inflow problem does allow us to find
13 problems that you just can't see most days of the year,
14 so that's definitely helped us.

15 MR. MILLER: The water loss from before,
16 was that pretty much due to the line breaks that we had?

17 MR. PHILLIPS: We -- I will let Donna
18 address it, but we think, but we can't possibly know,
19 Mark, if it was totally that until we get a little more
20 history down the road, but, yes.

21 MS. LUPOLA: Yeah. There has been no --
22 on page 2 of the water loss report -- to kind of give you
23 a better indication of why we think it is the way it is
24 right now. Between the six-inch line break on Highway 87
25 and the valve at Tank 6 and the line break that we found

1 on Slippery Mermaid and Half Hitch Tackle areas over
2 there, they were all pretty significant water losses.

3 But every time we think we have tackled
4 the water loss problem, something else breaks, so the
5 game of waiting until next month to see how it looks.

6 MR. MILLER: And so, you know, the one on
7 Highway 87 and others you mentioned are on our side. The
8 one at 399 was a Fairpoint line break?

9 MS. LUPOLA: Correct.

10 MR. MILLER: Okay.

11 MR. JOE CAMPBELL: Anything else, Mark?

12 MR. MILLER: No.

13 MR. JOE CAMPBELL: Anybody else?

14 Questions?

15 (NO AUDIBLE RESPONSE.)

16 MR. JOE CAMPBELL: Thank you, Mr.
17 Phillips.

18 All right. Member Forum. I have two
19 guest speakers. Chris Johnson. Yes, sir? Would you
20 like to go to the podium so those who are at home can --

21 MR. JOHNSON: I have kind of a strange
22 problem to bring before you. First, let me say thank you
23 for allowing me to come here and speak to you.

24 My name is Chris Johnson. I live at 1809
25 Frontera Street. And just to give you the 90-second

1 lead-in to this, my wife and I purchased a house on
2 Frontera in 2017, moved in. That is our retirement home,
3 our forever home, whatever you want to call it.

4 I went, hooked up the water. They said,
5 "Hey, you get your deposit back if you do deduction from
6 your checking account."

7 I said, "That's great." So they hooked
8 that up. The bills came. I checked it out. They made
9 the appropriate deductions. Everybody got paid on time.

10 But it's not 2017 anymore. It's 2022.
11 And this week, or last week, I got a bill for a little
12 bit higher than usual. Usually double, almost triple.
13 And the water habits haven't changed. We still, you
14 know, take showers and wash clothes and do the dishes.

15 So I called up customer service and asked
16 the question, "Hey, what's going on with this? It is
17 almost double or triple my normal bill."

18 And they asked, you know, a couple of
19 questions along the lines of, "Hey, do you do pressure
20 washing? Did you fill a pool up?"

21 I don't have a pool. I didn't do pressure
22 washing, but she mentioned the pool.

23 And I said, "But my next door neighbor
24 just put in a pool last month and he filled it up."

25 That kind of led some people to come out

1 and start checking meters. And as it turns out, I have
2 been paying my neighbor's bill for five years. He has
3 been paying my bill for five years.

4 The pipes, for some -- well, I will just
5 get into what I know so far. Apparently, his wife -- him
6 and his wife, they are kind of my age, retired. They
7 apparently use a little less water than I do. So over
8 the course of five years, you know, it was \$20 here that
9 I -- that my wife and I are using more than they are.
10 Over the course of five years, that wound up being
11 \$2,105.61 more than he was paying my bill.

12 And I was -- so, basically, last week,
13 they said, "Hey, we made a mistake on your bill. Your
14 bill isn't a little bit higher than, you know, twice what
15 you normally pay. Your bill this month is going to be
16 \$2200 and change."

17 Boom. I kind of freaked out a little bit
18 and said, "Whoa. Whoa. Whoa." I freaked out because my
19 pension check goes into my account. And my mortgage and
20 the electric -- or the water bill come out the same day.
21 So one of two things is going to happen.

22 Either you are not going to get paid or my
23 mortgage isn't going to get paid. I never got told that
24 that is actually what happened. I actually wrote
25 customer service, you know, when they sent me this \$2200

1 bill and said, "Can you fill me in?"

2 You know, I kind of figured it out on
3 myself what happened, but nobody actually said, "Hey,
4 Chris, we made a mistake. This has been -- you have been
5 paying this, and that guy has been paying your stuff.
6 And here is your bill."

7 And it's not, like, "You need to make a
8 payment plan," or anything. It's, "Now, come the first
9 of the month, we are taking the money."

10 So, you know, first thing I said, "Well, I
11 need to get a lawyer and we will see if we can get," --
12 my immediate problem is I can't let my mortgage bounce
13 because of this issue.

14 The secondary thing is -- is it even legal
15 for you guys to do that? Not you guys, but customer
16 service. Can they charge me? You know, I signed up for
17 the service. They gave me the service. I paid for it
18 every month. That went on for five years.

19 MR. JOE CAMPBELL: Right.

20 MR. JOHNSON: I don't know the answer to
21 that question --

22 MR. JOE CAMPBELL: Can I interrupt you?
23 Can I interrupt you and ask two questions? Have you
24 spoken to anybody at customer service?

25 MR. JOHNSON: Yes.

1 MR. JOE CAMPBELL: Okay. And their answer
2 was -- so have you spoken to anybody -- customer service
3 manager? Or have you spoken to the CEO?

4 MR. JOHNSON: I haven't spoken to the CEO
5 if that's -- the only person I have actually talked to on
6 the phone was a Monica Garcia, who, I think, is a
7 customer service --

8 DR. PEAVEY: Head of Billing.

9 MR. JOHNSON: Billing?

10 DR. PEAVEY: Uh-huh.

11 MR. JOE CAMPBELL: So what I would ask you
12 to do, Mr. Johnson, is because we are not the problem
13 solvers. That's what the CEO gets paid to do. So the
14 customer service works for him. So I am going to ask the
15 CEO and Ms. Emerald to give you the contact details so
16 you can -- so they can point you in the right direction
17 and hopefully come to some sort of resolution for your
18 issue.

19 MR. JOHNSON: That's -- like I said, first
20 step was to come to you guys and the timing was perfect
21 for the Board. And my thought was, "Hey, you could
22 absorb the cost. It's not that many dollars for you."
23 Which isn't that -- according to the financials is --

24 MR. JOE CAMPBELL: Sure. So whatever
25 documentation you have -- Emerald, would you mind --

1 DR. PEAVEY: She has given -- she just
2 said that she has given him the information.

3 MR. JOE CAMPBELL: Okay. So if you get
4 with the CEO and let him work his magic to come to some
5 resolution of your issue. Okay?

6 MR. JOHNSON: Uh-huh.

7 MR. MILLER: Have you figured out how the
8 mistake happened? I am curious to know that.

9 DR. PEAVEY: Yeah.

10 MR. JOHNSON: I questioned what actually
11 happened and I wrote Ms. Gonzalez this -- "Can you give
12 me a detailed explanation of what happened?"

13 Obviously, it wasn't my fault. But she
14 said the plumbers hooked the lines up backwards between
15 the houses.

16 DR. PEAVEY: The contractor.

17 MR. JOHNSON: Well, she said the plumbers.
18 I don't know how --

19 DR. PEAVEY: Contractor.

20 MR. THIEL: Did the same contractor build
21 both the houses at the same time?

22 DR. PEAVEY: Yes. And then, they ran the
23 lines, and what they mucked up is when they installed the
24 meters.

25 MR. JOHNSON: I don't think that's true

1 when you say the lines, but --

2 DR. PEAVEY: It's your lines --

3 MR. JOHNSON: -- but they are hundreds of
4 feet apart.

5 MR. JOE CAMPBELL: We are not going to
6 solve your problem right here today.

7 MR. JOHNSON: I understand.

8 MR. JOE CAMPBELL: So if you get with the
9 CEO and he is more than capable of walking through and
10 coming to some sort of resolution.

11 MR. JOHNSON: I just didn't know. The
12 first thing was I know you are the Board and you can
13 probably tell him, "Hey, absorb the cost of this
14 oversight on our part."

15 MR. JOE CAMPBELL: Well, we pay him to
16 manage --

17 MR. JOHNSON: Okay.

18 MR. JOE CAMPBELL: -- so did you have a
19 question there?

20 MR. LYNCHARD: I do, but it's more
21 directed towards staff --

22 MR. JOE CAMPBELL: Okay.

23 MR. LYNCHARD: -- in relation to this.

24 Dallas, do you know -- or, Will, do you know if staff has
25 the authority to set the gentleman up on a payment plan?

1 Or is that something that must be voted on by the Board?

2 DR. PEAVEY: The way it's been done in the
3 past is staff would come and make the recommendation
4 which way to go, and then, the Board would take that into
5 consideration. That's the way it's worked in the past.

6 MR. LYNCHARD: So, in this case, that
7 would possibly --

8 DR. PEAVEY: I would collect
9 information --

10 MR. LYNCHARD: -- be what is going to
11 happen at our next meeting. Correct?

12 DR. PEAVEY: That's correct. I would come
13 back with my recommendation.

14 MR. LYNCHARD: Is there -- is there -- I
15 am trying to play mediator between the two. And if the
16 Board so chooses, but could we put the gentleman's \$2200
17 bill on a hold until our next meeting?

18 That way, he can pay his mortgage and we
19 can get it figured out without the necessity of the Board
20 getting -- having to vote on something between now and
21 the next meeting?

22 MR. JOE CAMPBELL: I would rather go to
23 the -- the CEO has a spending limit --

24 DR. PEAVEY: That's right.

25 MR. JOE CAMPBELL: -- that we say if it's

1 within his spending limit, he doesn't have to go back
2 to the Board."

3 MR. JOHNSON: Yeah. I would prefer if I
4 could come to the Board --

5 MR. JOE CAMPBELL: And it shouldn't -- it
6 should not --

7 MR. LYNCHARD: I believe there is a policy
8 that says if he is offered a payment plan, it has to be
9 approved by the Board.

10 MR. JOE CAMPBELL: Okay. We can research
11 that, but I --

12 MR. LYNCHARD: Well, I guess at this
13 point, there is not going to be anything that happens to
14 the gentleman until next month until it all gets
15 resolved. Correct?

16 DR. PEAVEY: Well, I will certainly look
17 into this now.

18 MR. LYNCHARD: All right.

19 MR. JOE CAMPBELL: Okay. Mr. Johnson?

20 MR. JOHNSON: Like I said, my concern is
21 around the first of the month, they draft the money
22 before my mortgage --

23 MR. JOE CAMPBELL: Okay. Thank you, sir.

24 MR. JOHNSON: Thank you.

25 MR. JOE CAMPBELL: Mr. Romero?

1 MR. JOHNSON: Do you need me to stick
2 around?

3 DR. PEAVEY: Do you have my information?

4 MR. JOHNSON: I believe I have everything
5 you need right here.

6 MR. ROMERO: Hi, my name is Mike Romero.
7 I live at 1956 Eagle. My problem is kind of mild when it
8 comes to all this. I have got a swimming pool. I had to
9 fill the swimming pool with water.

10 March 2nd was the day I put water in it.
11 One month prior to that, on a -- about a month before
12 March 2nd, I called to talk to -- I was told by my
13 program manager, Drew Haven (phonetic) at the time, "Hey,
14 make sure you call the Water Company and tell them that
15 you are going to put the water in and you won't be
16 charged -- for the water and not the sewer."

17 So I make the call. Customer service, I
18 don't know who I talked to. So I called and they told me
19 exactly what I needed to do and they actually told me at
20 that time, "Hey, this is a -- you can only do this," --
21 according to a Board member, "Once a year or one time
22 only, just so you know." And she told me what to do.

23 So my pool progressed and March 2nd was
24 the date I was going to put water in it --

25 MR. JOE CAMPBELL: Sorry, Mr. Romero.

1 MR. ROMERO: That's fine. March 2nd was
2 the day I was going to put water in it. So when I got
3 the notification that they are going to do plastering.
4 So Friday -- that was a Monday -- so the Friday before
5 that, I called again customer service.

6 And the lady said, "Well, yeah. Yeah. We
7 have it here on record that you already called about
8 this." So I know -- so I called twice, and they
9 basically told me what you have to do is you write an
10 email to customer service, tell them what is going on.

11 "And we are going to charge you," -- I
12 remember it -- "\$5.75 a gallon for the water," is what
13 she said.

14 And I said, "Well, how much is that?"

15 She said "It's going to be about \$100 and
16 some odd dollars," blah, blah, blah.

17 I said, "Okay."

18 So I was under the impression, I was to be
19 charged for water. That's exactly what she told me. So
20 I filled up the pool. March 2nd, I wrote -- I wrote the
21 email, just like she asked me and told them how many
22 gallons it was.

23 It was a guess. And I thought it was
24 fine. March 2nd, I put it in. I wrote the email. And
25 on the email, I closed it with, "Please advise if more

1 information is needed or -- if more information is
2 needed," exactly what I wrote.

3 Well, I got nothing back. So I am under
4 the impression everything is fine. No issues. Well,
5 March 11th, ten days later, I get the email saying, "Hey,
6 there is a regulation that was put in place in April 2021
7 that we can't do that anymore. We have to charge you
8 both ways for water and sewer."

9 Well, this is ten days after I put the
10 water in and I was already told twice, two times, that I
11 could do what I was going to do. All you have to do is
12 write this email to us.

13 And I did that exactly as they told me.
14 So I get the email saying, "Oh, no." I got that Friday,
15 March 11th at 1546, at the close of business, basically.

16 So I know I tossed and turned all weekend
17 until I wrote the email asking, "Hey, what is going on
18 with this? This is not fair."

19 This is after the fact. I think if I was
20 going to be charged sewer that I have other avenues to do
21 this. I could have called a water truck. And, actually,
22 it would have been cheaper. I just didn't want the water
23 out of the water truck because I thought I was only
24 paying water.

25 So basically, I get a bill now saying,

1 "Hey, you owe the whole thing, water and sewer." But,
2 like I said, I was told two times by customer service
3 that I can do this and you can only -- you can do it only
4 one time or a once a year, so I did.

5 So, now, here I am with another bill, the
6 sewer portion which I only put water in. I never used
7 any sewer. I understand the regulation you guys have,
8 but that should have been -- customer service should have
9 known that. Somebody should have known that and let me
10 know.

11 "Hey, you know, you are going to get
12 charged sewer." They didn't do that at all. They told
13 me water.

14 "Write this email." That's it.
15 No notification until the 11th, like I said, ten days
16 later, that I was going to have to pay the sewer
17 portion.

18 MR. JOE CAMPBELL: Okay. Well, I guess --
19 I am going to sound like a broken record here, but did
20 you -- you talked to customer service. Did you go to a
21 customer service supervisor?

22 MR. ROMERO: No. I don't think -- why
23 would I have?

24 MR. JOE CAMPBELL: Well, if I am being
25 charged something I don't think I owe, I would just run

1 it up the chain, which is where I am --

2 MR. ROMERO: I misunderstood you.

3 MR. JOE CAMPBELL: I am going to ask you
4 again, if you give all the details --

5 MR. ROMERO: I did. And I wrote an email
6 to the CEO.

7 MR. JOE CAMPBELL: Okay. And has he
8 replied yet to you?

9 MR. ROMERO: No. He did reply this
10 morning. We went through this. So I just got this
11 meeting today, so, yeah. He did reply. And the reply
12 had a few oddball things to me that he said in there.

13 I wrote it -- what is it -- let me see
14 here real quick. He said, "Customer service agreed to
15 review your usage and make an adjustment, if necessary."

16 But according to the water and sewer
17 provision policy, April 2021, no adjustment could be
18 made.

19 Well, how can customer service agree to
20 review your usage and make an adjustment if they -- if
21 there was no adjustment that can be made? Because that's
22 what he said in the statement. And that was never told
23 to me. What was told to me is "You can only do this one
24 time."

25 Nothing about an adjustment. They didn't

1 make me any promises like that. All they did is told me,
2 "Write the email and you can do it."

3 Mr. Peavey did -- basically, he kept going
4 back to the regulation from 2021, April 2021, basically
5 going to that. And that's final. That was in place and
6 I understand that.

7 But, in my mind, the customer service
8 person, I think I talked to the same person -- I think it
9 was Amber. That's just -- I am not throwing her under
10 the bus, but that's who I think it was. Okay.

11 They never said anything to me. Somebody
12 should have said, "Hey, we don't do that anymore. You
13 know, this is -- you get charged both ways."

14 MR. JOE CAMPBELL: Sure.

15 MR. ROMERO: Never was I told that. Until
16 I received an email ten days later.

17 MR. JOE CAMPBELL: So if you have anything
18 else, I am going to connect you back, we are going to ask
19 the CEO to look at those customer service policies and
20 make sure everybody is trained and has the latest
21 information.

22 I apologize if you didn't get the latest
23 from customer service. But that's not the norm for us.
24 But we will try to get better next time.

25 MR. ROMERO: Well, I totally understand

1 that, but the fact of the matter is I am being charged
2 for something that -- after the fact.

3 I mean, like I said, March 2nd is when I
4 put the water in. I wrote the email, did exactly what I
5 was supposed to do. Never told any different until, like
6 I said, ten days later when they sent me an email saying,
7 "Hey, this regulation, you have to pay both ways."

8 MR. JOE CAMPBELL: Sure.

9 MR. ROMERO: But, like I said, I called
10 two times to ensure that I was doing it right, that I was
11 not going to get charged for the sewer portion. I am
12 more than willing to pay the water. The water is mine.
13 There is no -- hands down, that's it.

14 But the sewer, that was never mentioned
15 until then. And they said the customer service person
16 wasn't aware of it.

17 In my mind, I can't be the first person
18 this has happened to. I can't be, you know. But they
19 have never notified anyone else that you have to pay both
20 ways. I mean, like you said before, you know, if, you
21 know, training is everything. Communication is
22 everything.

23 I got none from here. All I got was,
24 "Well, we will do this, but, basically, you can only do
25 it once." So that's what I am doing.

1 MR. JOE CAMPBELL: Okay.

2 MR. ROMERO: So my issue is I don't think
3 it's fair that I pay the sewer portion of this bill. I
4 will pay the water, but I don't think the sewer is really
5 my deal.

6 MR. JOE CAMPBELL: Okay. If you could
7 send what you have back to the CEO with those and we will
8 definitely discuss it.

9 MR. ROMERO: Send -- send what back?

10 MR. JOE CAMPBELL: Well, you have some
11 disagreement with what he sent you is what you are
12 saying. Right?

13 MR. ROMERO: Yeah.

14 MR. JOE CAMPBELL: Okay.

15 MR. ROMERO: He basically said that my --
16 that I am denied.

17 MR. JOE CAMPBELL: Okay. All right.

18 MR. ROMERO: So, I mean, I don't need an
19 answer --

20 MR. JOE CAMPBELL: Well, sir, without
21 discussing it again, we are not going to make policy here
22 in the open forum, but let the Board get back with the
23 CEO on what it is.

24 My understanding is you are not the only
25 one that that has happened. There were some things that

1 were allowed to happen in the past that shouldn't have
2 been.

3 MR. ROMERO: Yeah.

4 MR. JOE CAMPBELL: And we are trying to
5 tighten it up and do like a business should, be open and
6 honest and up front with our customers.

7 MR. ROMERO: Yeah. I totally agree.

8 MR. JOE CAMPBELL: If you were expecting a
9 decision right now one way or the other, we are not -- I
10 am not -- I don't think that this Board is willing to do
11 that now. But let us discuss it internally and with the
12 CEO and --

13 MR. ROMERO: But just so -- I want to
14 say -- just when they tell me I can do this once a year,
15 I am definitely under the impression I can do this.

16 MR. JOE CAMPBELL: I am sure this is not
17 the only time you have dealt with customer service and
18 got the answer that you didn't agree with or was wrong.

19 MR. ROMERO: But not with money. But I
20 understand. I do appreciate you listening to me. And I
21 have two real quick comments.

22 The prayer at the Board meeting was
23 fantastic and so was the flag, so I appreciate
24 everything. Thank you very much.

25 MR. JOE CAMPBELL: Appreciate it.

1 MR. LINNELL: Before you leave, I just
2 want to -- did you ask him to respond to Dallas' email?

3 MR. JOE CAMPBELL: Well, he said he
4 already had.

5 MR. LINNELL: You had? I didn't hear that
6 part.

7 MR. JOE CAMPBELL: Sorry.

8 MR. ROMERO: Yeah. This morning,
9 actually, 5:00 o'clock in the morning, we were going --

10 DR. PEAHEY: 5:09.

11 MR. ROMERO: Yeah.

12 MR. JOE CAMPBELL: He was at work.

13 MR. ROMERO: I am losing sleep over this.
14 Like I said, it's not a million dollars. It's not. But
15 I just want the right thing done. I just think the right
16 thing is I was told --

17 MR. JOE CAMPBELL: And more importantly,
18 the right answer from customer service. And it may be
19 the right answer, but, yeah --

20 MR. ROMERO: Yeah. I do appreciate the
21 quick response after I wrote that this morning. It was
22 quick. Thank you.

23 MR. JOE CAMPBELL: Thank you for your
24 time.

25 MR. ROMERO: Thank you.

1 MR. JOE CAMPBELL: All right. Board, any
2 others? Questions? Concerns? Issues?

3 We do have one -- Bill, do you want to
4 bring that up? Or shall I ask our legal counsel?

5 MR. THIEL: We have a situation where we
6 have a charity golf tournament coming up at the Club at
7 Hidden Creek and four of the members on the Board wanted
8 to participate in that as a team.

9 And my question to the legal
10 representative is -- does that constitute an official
11 meeting and then a quorum?

12 MR. DUNAWAY: No. Again, as we talked
13 about it, operating in the Sunshine, there is no
14 prohibition on you getting together in a social setting
15 if you do not bring up and you do not talk about the
16 matters which will come -- that come before the Board.

17 The question becomes the issue of
18 perception. You have brought it up in a public forum.
19 You are telling us that we are not going to talk about
20 Eglin and you are going to have a golf event which is
21 going to raise money for a good charity. So that would
22 be perfectly legal.

23 MR. JOE CAMPBELL: Well, not just Eglin,
24 but any Board stuff.

25 MR. DUNAWAY: Right. And, again, it

1 goes -- the area that you operate in the sunshine is on
2 the issue of the Eglin project.

3 MR. JOE CAMPBELL: Right.

4 MR. DUNAWAY: Yes, sir.

5 MR. JOE CAMPBELL: Okay.

6 MR. THIEL: Okay. Thank you for that.

7 MR. JOE CAMPBELL: All right. Any more --
8 okay, the next meeting is April 15th, but we do have our
9 strategic planning meeting April 1st.

10 DR. PEAVEY: April 1st is -- 8:00 to 11:00
11 planned.

12 MR. JOE CAMPBELL: 8:00 to 11:00.

13 The next Board meeting, I believe, is
14 April 15th?

15 MR. THIEL: 19th.

16 MS. MCDANIEL: 19th.

17 MR. JOE CAMPBELL: It says 15th on mine --

18 MR. MILLER: There is a golf tournament
19 here on the 1st.

20 MR. JOE CAMPBELL: So we are sharing
21 space.

22 MR. THIEL: April Fool's Day, too, of all
23 things.

24 MR. JOE CAMPBELL: All right. Anything
25 else? I will entertain any motions.

1 MR. KENNEDY: Motion for adjournment.

2 MR. JOE CAMPBELL: Mr. Kennedy motions.

3 MR. MILLER: Second.

4 MR. JOE CAMPBELL: All in favor say,

5 "Aye"?

6 MR. THIEL: Aye.

7 MR. MILLER: Aye.

8 MR. LINNELL: Aye.

9 MR. KENNEDY: Aye.

10 MR. LYNCHARD: Aye.

11 MR. JOE CAMPBELL: Any opposed?

12 (NO AUDIBLE RESPONSE.)

13 MR. JOE CAMPBELL: Thank you, gentlemen.

14

15 WHEREUPON, THE BOARD MEETING OF THE BOARD
16 OF DIRECTORS FOR HOLLEY NAVARRE WATER SYSTEM CONCLUDED AT
17 6:55 P.M.

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