IMPORTANT UPDATE ON BILLING SOFTWARE UPGRADE

If you are utilizing our current online payment portal, please be aware that it will be decommissioned May 8, 2024. The new platform will be ready for registration on May 16, 2024.

- DAY software outage during transition for Member Services
- To continue paying online, you will need to register on the new platform on May 16, 2024
- Fees comprise of 2.95% for all credit or debit card transactions
- E-check payment option with a low fee of \$1.95 per transaction
- The unique WebID WILL be replaced with the "WIPP" number for everyone
- Account numbers MAY change, no matter which payment method is used





To receive crucial updates like this, you have the option to subscribe to email or text notifications at: www.hnws-fl.com

EXCITING UPGRADES ARE ON THE WAY.

Keep a look out!

We value your patience and understanding during the implementation of these changes.

