

If you or someone you know is age 60 or older and has been a victim of fraud, help is standing by at the National Elder Fraud Hotline.

# 1-833-FRAUD-11

1-833-372-8311

www.justice.gov/stopelderfraud 6:00 a.m.-11:00 p.m. eastern time, 7 days a week English/Español/Other languages available



## Reporting is the first step.

Reporting can help authorities identify those who commit fraud and can also prevent others from becoming victims. Our experts will help victims navigate this process.

### No fear, total understanding.

The hotline is staffed by professionals who know how to support victims of fraud. Callers can count on our case managers to be caring and understanding.

#### Personalized service at no cost.

Callers will reach a case manager who will help them through the reporting process at the federal, state, and local levels. Victims will also be connected with other resources on a case-by-case basis.

# Providing Help, Restoring Hope

Financial scams and abuses that target older people are happening more and more. This hotline is a free resource created by the U.S. Department of Justice Office for Victims of Crime to help people report elder fraud.

# What to expect when calling 1-833-FRAUD-11 (1-833-372-8311).



We'll respond quickly. Calls will be answered within three rings.



Victims will be assigned a case manager.



Callers will always be treated with understanding and respect.